



# BRADY ROAD RESOURCE MANAGEMENT FACILITY AND 4R WINNIPEG DEPOT FEEDBACK FORM REPORT

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# BACKGROUND AND METHODOLOGY

In January 2014, the City of Winnipeg initiated a public engagement process to receive input on the 4R Depot being built at Brady Road Resource Management Facility.

Public feedback was collected from January – March, 2014. Feedback forms were provided at the open house held on January 23, 2014, and through the website at <http://wwdengage.winnipeg.ca/4rdepots/>

Feedback Forms	
Open house	14
Online on our website	2

There were 45 people in attendance at the open house.

Due to the low response rate (31% for Feedback Forms at the open house), and a small number of total responses, there is a higher degree of variability inherent in the responses received. As a result, it is not recommended to extrapolate the results to a general population.

**Since the respondents of the feedback form are self-selecting, the results are not scientific and only a summary of the responses received.** This means that no estimates of sampling error can be calculated and therefore no margin of error is attributed to the results in the report.

# PROFILE OF RESPONDENTS

AREA OF CITY	TOTAL % (n=14)*
Northwest	21%
Southwest	71%
Southeast	0%
Northeast	7%
TYPE OF DWELLING	
Single detached house	86%
Duplex/multiplex	7%
Apartment/Condominium	7%

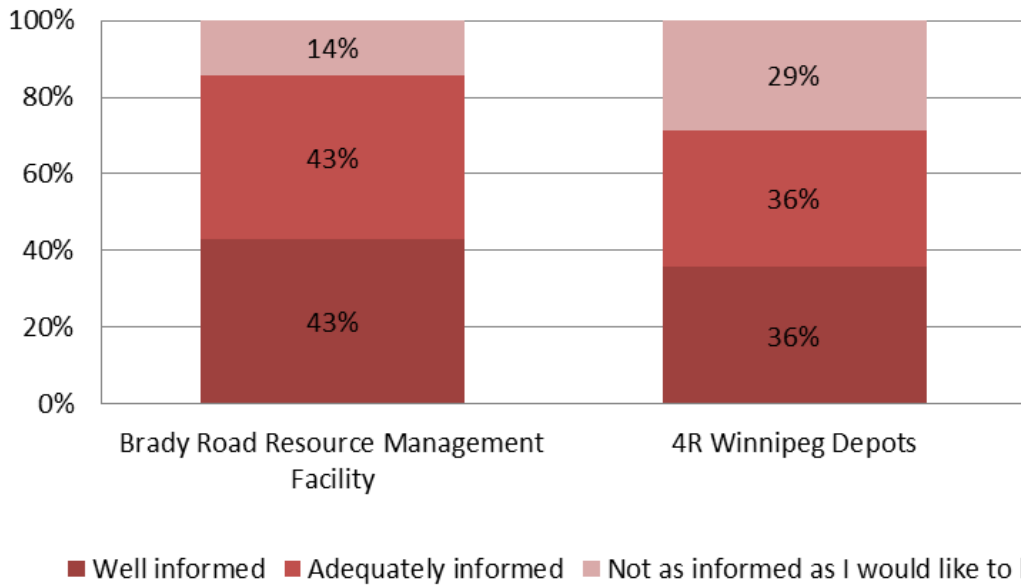
\*Note: Responses include only Open house feedback form

## RESEARCH RESULTS

### Understanding of Information Presented

Most respondents were well informed (43%) about the Brady Road Resource Management Facility. Just over one in three (36%) were well informed about the 4R Winnipeg Depots.

“How informed do you feel about:” (n=14)



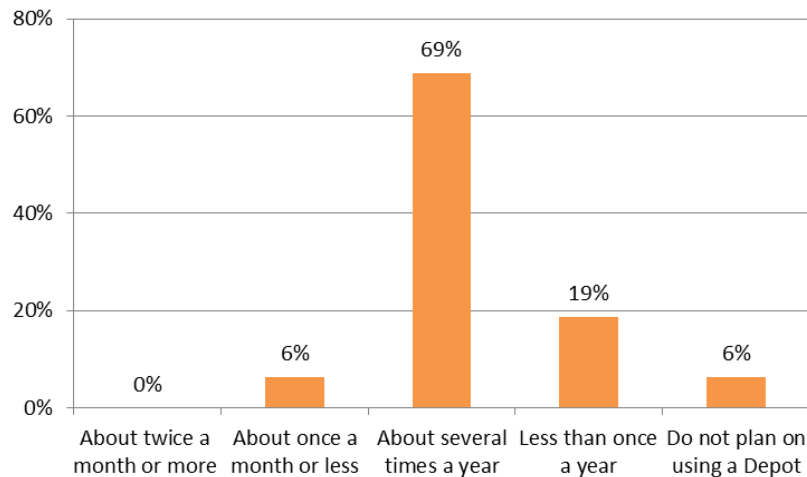
*\*This question was not asked to website respondents.*

## 4R Depot Use

### Frequency

The majority of respondents (69%) would use the 4R Depot about several times a year.

“The City of Winnipeg is currently developing recycling centres, called 4R Winnipeg Depots, which will be a place where residents can drop off materials that they no longer have a use for, but can be resold, recycled, composted, or reused. The disposal area for small loads of garbage will permanently be located in the 4R Winnipeg Depot. How often do you think you would use a 4R Depot?” (n=16)



### Method of Payment

Most respondents would use cash (56%) or credit card (50%) to pay for using the Depot.

“There are several methods that you could use to pay any fees for using the Depot. What is your preferred method of payment?” (n=16)

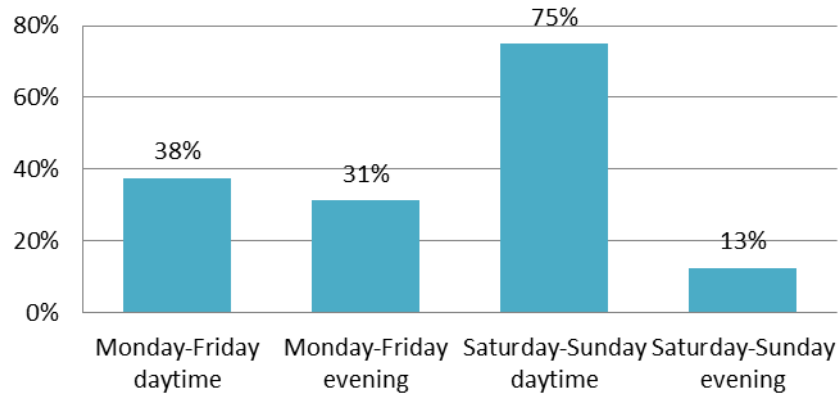


*\*Totals will exceed 100% due to multiple responses.*

## Hours

The majority of respondents (75%) would use the 4R Depot on weekends during the day.

“If you were to use a Depot, when do you think you would most likely visit?” (n=16)

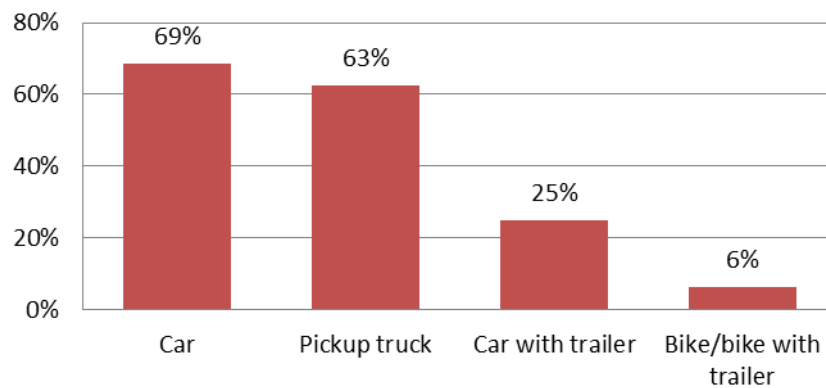


*\*Totals will exceed 100% due to multiple responses*

## Transport

Most respondents bring their waste either by car (69%) or pickup truck (63%).

“If you were to use a Depot, how would you likely bring your waste?” (n=16)

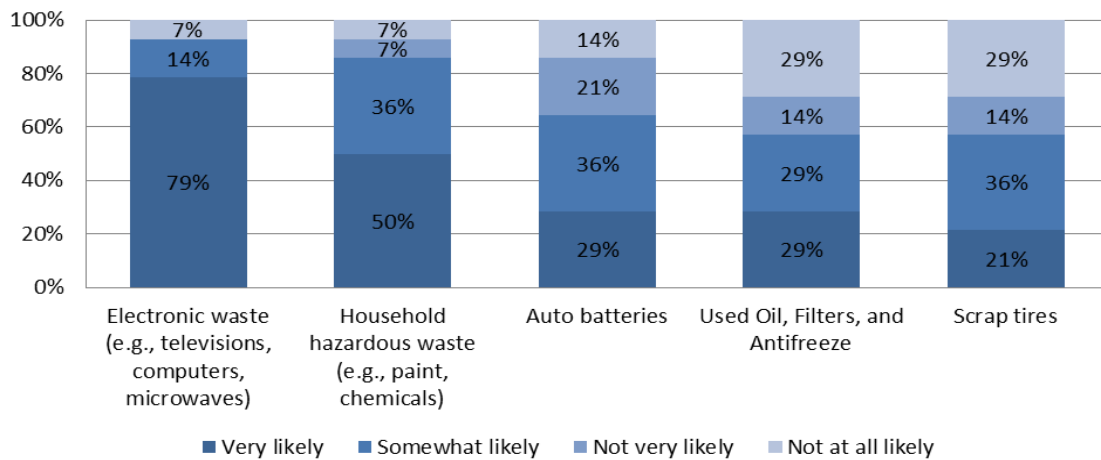


*\*Totals will exceed 100% due to multiple responses*

## 4R Depot Materials

Open house respondents would most likely drop-off electronic waste (93%, very or somewhat likely), and household hazardous waste (86%).

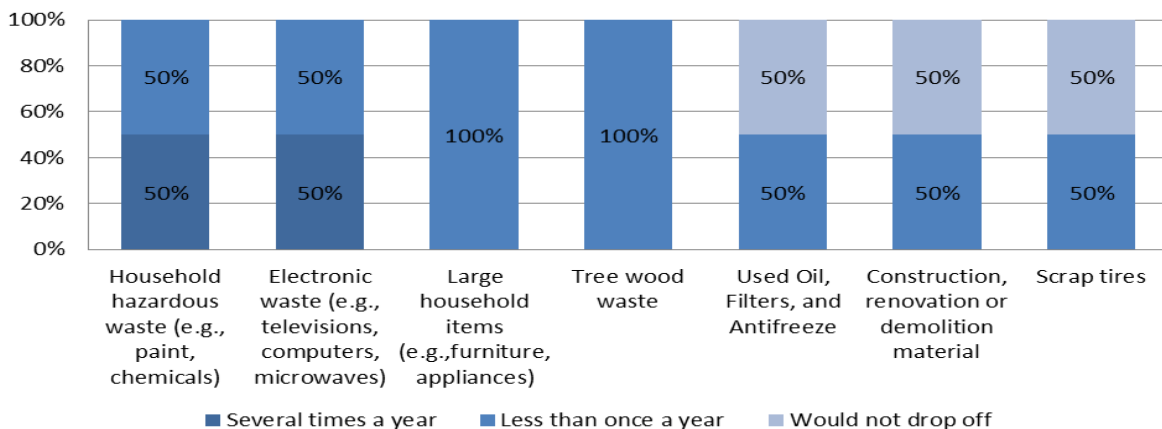
“If you were to use a Depot, how likely would you be to drop off the following material in the FREE-cycle area:” (n=14)



*\*This question only asked to open house feedback form respondents.*

Online respondents would drop off electronic waste and household hazardous waste throughout the year. Respondents would not drop off auto batteries or metals. The most frequently respondents would drop off materials is several times a year, as no respondents mentioned "Twice a month or more" or "Once a month or less".

“How many times a year would you expect to drop off the materials?” (n=2)



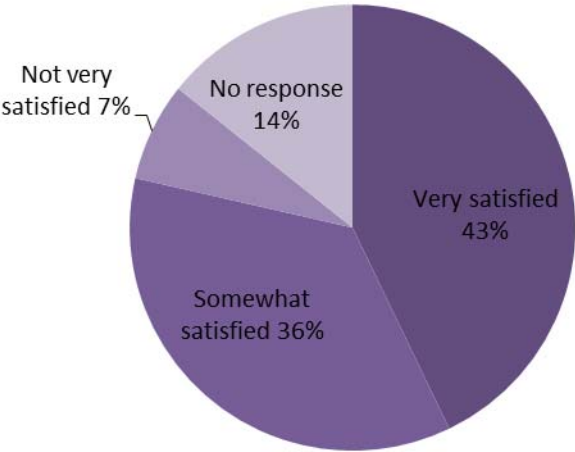
*\*This question only asked to website respondents.*

When asked “Are there other items you would like to be able to drop off in the FEE-cycle area of the Depot?” out of 6 responses received 4 (67%) said mattresses, as well as furniture (67%).

## Satisfaction with Open House

Most respondents were satisfied (79%) with the open house.

“Overall, how satisfied are you with this Open House?” (n=14)



*\*This question was not asked to website respondents.*



## Other Comments

Over half (56%) of respondents provided additional comments:

- “How are fees determined? Eco fees, disposal fees?”
- “Some good progress, good emphasis on stewardship. Disposal/recycling of small quantities of soil/broken cement still inconvenient based upon distance and cost? Based upon the availability of only 4 depots in Winnipeg, is there likely to be a traffic issue?”
- “I assume this is available for outside municipal. Very glad it was hosted.”
- I was not clear on how "plastics" generally would be handled. Very interesting! Thanks for the info session!!
- “I am interested in learning more about what is happening with the methane gas. Put pressure on fast food companies to always use recyclable coffee/drink cups.”
- “Please encourage all house owners to compost in their own backyards ie) fruit and veggie waste. The squirrels and bunnies will love it!”
- “-depends on cost and hours of use -why does pick-up place recycling and garbage together in the same pick-up truck after we have separated them - not good.”
- “I would like to see a pick-up facility for compost and wood chips to make these items available to citizens.”

## **APPENDIX A**

### **SURVEY**



Water and Waste Department • Service des eaux et des déchets

**BRADY ROAD RESOURCE MANAGEMENT FACILITY  
AND 4R WINNIPEG DEPOTS FEEDBACK FORM**

Please provide your postal code: \_\_\_\_\_

Please indicate the type of dwelling you currently live in:

- Single detached house
- Duplex/multiplex
- Apartment/Condominium
- Other: \_\_\_\_\_

1. How informed do you feel about:

	Well informed	Adequately informed	Not as informed as I would like to be
a) Brady Road Resource Management Facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) 4R Winnipeg Depots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. The City of Winnipeg is currently developing recycling centres, called 4R Winnipeg Depots, which will be a place where residents can drop off materials that they no longer have a use for, but can be resold, recycled, composted, or reused. The disposal area for small loads of garbage will permanently be located in the 4R Winnipeg Depot. How often do you think you would use a 4R Depot?

- About twice a month or more
- About once a month or less
- About several times a year
- Less than once a year
- Do not plan on using a Depot

3. There are several methods that you could use to pay any fees for using the Depot. What is your preferred method of payment?

- Credit card
- Debit card
- Cash

4. If you were to use a Depot, when do you think you would most likely visit?

- |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|
| Monday-Friday            |                          | Saturday-Sunday          |                          |
| Daytime                  | Evening                  | Daytime                  | Evening                  |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

5. If you were to use a Depot, how would you likely bring your waste?

- Car
- Pickup truck
- Bike/bike with trailer
- Other: \_\_\_\_\_
- Car with trailer
- Pickup truck with trailer

6. If you were to use a Depot, how likely would you be to drop off the following material in the FREE-cycle area:

	Very likely	Somewhat likely	Not very likely	Not at all likely	Don't know
a) Used oil, filters, and antifreeze	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Household hazardous waste (e.g., paint, chemicals)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Electronic waste (e.g., televisions, computers, microwaves)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Auto batteries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Scrap tires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Are there other items you would like to be able to drop off in the FEE-cycle area of the Depot?

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8. Overall, how satisfied are you with this Open House?

- Very satisfied
- Somewhat satisfied
- Not very satisfied
- Not at all satisfied

9. Do you have any other comments regarding Brady Road or 4R Depots?

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*Thank you for your feedback.*