City of Winnipeg Non-Emergent Encampment Support Process

Encampment on public property or in Transit Shelter is identified via citizen correspondence, or Public Service during regular course of duties.

For any ongoing or imminent criminal activity or a person who may be in medical distress, the WPS or WFPS will be dispatched.

Encampment

Outreach Service Provider ("OSP") attend as first contact.

If there are no immediate life safety issues, location is logged and site remains in place.

Transit Shelter

If immediate life safety risk is identified, the City engages area OSP and other community partners to collaboratively notify residents to relocate. Alternative options will be identified.

Winnipeg Transit Inspector/Supervisor assess.

If Transit By-law contravened, Transit requests occupants exit the shelter and/or cause area OSP to attend.

If resident is prepared to enter transitional housing, OSP transports them and the City arranges with provider to cover initial cost until Provincial EIA begins.

Once encampment is vacated or abandoned and all personal belongings retrieved, OSP notifies City.

Upon notification of vacated encampment, Public Works will clear the site of remaining belongings, garbage and other debris; depending on the level of risk and the site itself, a fence may be erected around the area.