



Transit

Bus services in Winnipeg are provided by Winnipeg Transit. You can find bus routes, stops, schedules, and fare information online at: winnipegtransit.com or by downloading the app.

Transit highlights:

- **Children 11 and under ride free** when riding with a fare-paying customer
- **Request Stop Service** after 7 p.m., you can ask the driver to stop between regular bus stops and get off closer to your destination
- **Winnipeg Transit Plus** is a transportation service for individuals who cannot use the City buses and meet eligibility criteria. For more information, visit: winnipeg.ca/transitplus
- **BLUE Rapid Transit Line** is a frequent, high-speed bus service running between downtown and south Winnipeg (including the University of Manitoba)
- **Travel Training** is a program that provides information and training on how to use Winnipeg Transit. For more information or to place a training request, contact 311

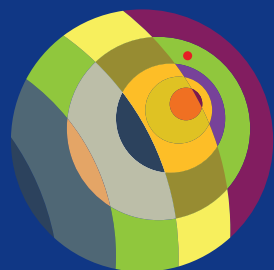
WINNpass Low-income Bus Pass Program:

Newcomers may qualify for 50% off bus fares
Apply at: winnpass.winnipeg.ca

Bike Routes

For information about bicycling in Winnipeg and a map of cycling routes, visit: winnipeg.ca/bikemap

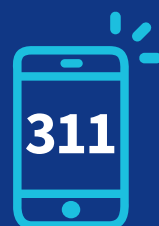
— Artworks by Gibril Bangura



Supporting Winnipeggers living on low income

Find out about more City of Winnipeg free and subsidized services:
winnipeg.ca/supportingwinnipeggers

Questions about City Services 3-1-1



The City of Winnipeg offers many other services to residents not listed here. For more information or help accessing City services:

Call 3-1-1 (translation services available)

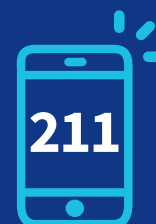
winnipeg.ca/311
311@winnipeg.ca

Find Health and Social Services 2-1-1

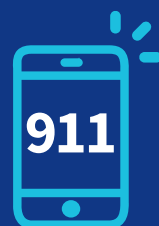
Get help finding health, social, and other government services in your community, such as interpretation, employment/training, food, housing, childcare, and more. This free service offered by Manitoba 211 is available 24 hours a day, seven days a week.

Call 2-1-1 (translation services available)

mb.211.ca
211mb@findhelp.ca



Emergencies 9-1-1



**Medical emergency, fire, crime in progress:
Call 9-1-1**

Police non-emergency: Call 204-986-6222
Non-emergency calls are for situations such as:

- Suspicious circumstances
- Property crimes
- Crimes that are not in progress and where the suspect has left



WELCOME NEWCOMERS!

The City of Winnipeg provides many programs and services to residents, including Newcomers. Find out how the City can help you settle into your new community!

**winnipeg.ca/newcomers
newcomers@winnipeg.ca**



Winnipeg is located in Treaty One Territory, the home and traditional lands of the Anishinaabe (Ojibwe), Ininew (Cree), and Dakota peoples, and in the National Homeland of the Red River Métis. Our drinking water comes from Shoal Lake 40 First Nation, in Treaty Three Territory.

Recreation

The City of Winnipeg operates recreation facilities across the city where you can participate in a wide range of activities for fitness and fun. Find facility locations and hours online: winnipeg.ca/recreation

Recreation highlights:

- **Recreation facilities** offer fitness centres, weight rooms, running tracks, indoor and outdoor swimming pools, and more
- **Drop-in programs** include fitness, public swim, women’s swim, free play times for children and youth, and more
- **Registered programs include swimming and skating lessons**, summer camps, sports, dance, gymnastics, creative arts, and more
- **Find program details online or in our publications:**
 - **Leisure Guide** lists current registered recreation programming (advance registration is required)
 - **Priceless Fun** provides information on FREE recreation, leisure, and library programs (advance registration is usually not required)
 - **Find parks, playgrounds, and picnic areas** near you at: parkmaps.winnipeg.ca

Recreation Fee Assistance Program:

New permanent residents and refugees can get free access to recreation facilities and programs.
Apply at: winnipeg.ca/feeassistance



Community Centres

Community Centres are neighbourhood recreation and leisure facilities operated by community volunteers. They are great places to meet neighbours, make new friends, and volunteer. Many centres offer organized summer and winter sports, fitness classes, children’s camps, social activities, and special events.

Find a Community Centre and programming near you at: gcwcc.mb.ca
For information about Community Centre Program Registration Fee Subsidy Grants, call 204-475-5008 or visit: gcwcc.mb.ca

Libraries

Winnipeg Public Library has 20 locations where you can borrow books, movies, music and more, take free classes and programs, and use computers. A library card is free for anyone who lives in Winnipeg. Find out more: winnipeg.ca/library or call 204-986-6450

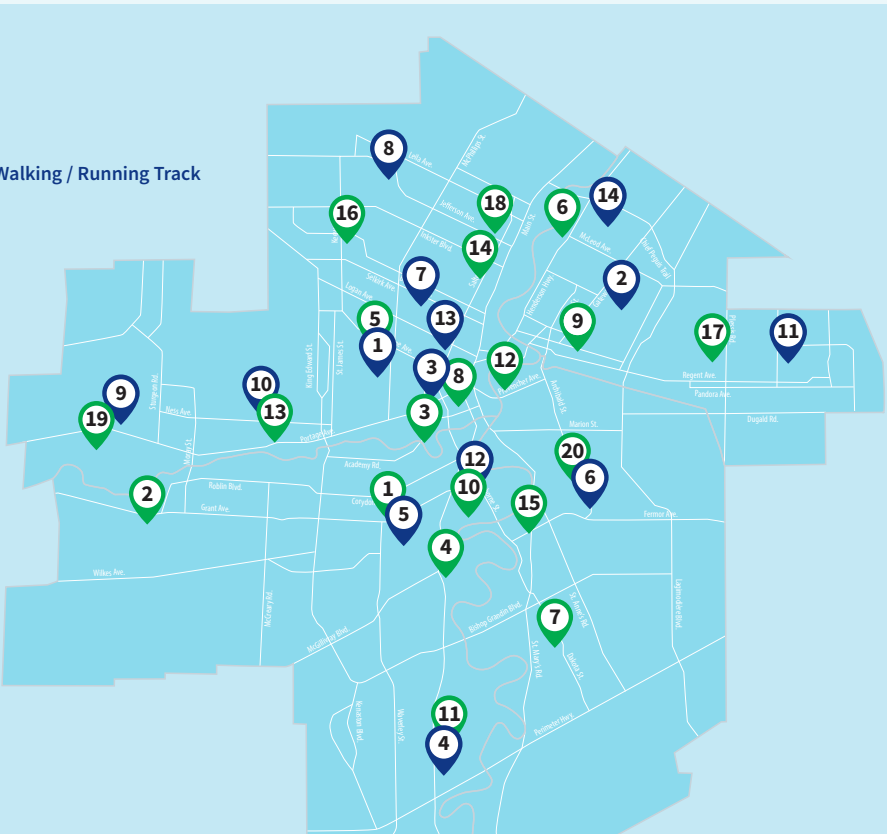
Library highlights:

- **Borrow books in over 20 languages**
- **Register for free programs** such as story time for children, computer and writing workshops, book clubs and more
- **Get help with answers to any question** at all 20 libraries, online or by phone
- **Use free Wi-Fi, computers and study spaces**
- **Find supports for learning English on our Info Guide at:** guides.wpl.winnipeg.ca/eal
- **Learn about settling in Manitoba and citizenship on our Info Guide at:** guides.wpl.winnipeg.ca/newtocanada
- **Millennium Library** is located downtown at 251 Donald Street and is the largest library. Millennium Library has books in over 20 languages and a unique space with tools and equipment to use for creative projects called the ideaMILL. The ideaMILL has photography and video equipment, sewing machines, sound booths for recording, and 3D printers.

Recreation Facilities

● Indoor Pool ● Fitness Centre/ Weight Room ● Indoor Walking / Running Track

- | | |
|--|--|
| 1 Cindy Klassen Recreation Complex
999 Sargent Ave. ●●● | 8 Seven Oaks Pool
444 Adsum Dr. ● |
| 2 Elmwood Kildonans Pool
909 Concordia Ave. ●● | 9 St. James Assiniboia Centennial Pool
644 Parkdale St. ●●● |
| 3 Kinsmen Sherbrook Pool
381 Sherbrook St. ●● | 10 St. James Civic Centre
2055 Ness Ave. ●● |
| 4 Margaret Grant Pool
685 Dalhousie Dr. ● | 11 Transcona Kinsmen Centennial Pool
1101 Wabasha St. ● |
| 5 Pan Am Pool
25 Poseidon Bay ●●● | 12 Fort Rouge Leisure Centre
625 Osborne St. ● |
| 6 Piscine Dan Vandal Bonivital Pool
1215 Archibald St. ● | 13 Freight House Recreation Centre
Door #1 - 200 Isabel St. ● |
| 7 Sergeant Tommy Prince Place
90 Sinclair St. ●● | 14 Peguis Trail Health & Fitness Centre
1400 Rothesay St. ●● |



Libraries

- | | | |
|---|---|--|
| 1 Bill and Helen Norrie
15 Poseidon Bay | 8 Millennium
251 Donald St. | 15 St. Vital
6 Fermor Ave. |
| 2 Charleswood
6-4910 Roblin Blvd. | 9 Munroe
489 London St. | 16 Sir William Stephenson
765 Keewatin St. |
| 3 Cornish
20 West Gate | 10 Osborne
625 Osborne St. | 17 Transcona
1 Transcona Blvd. |
| 4 Fort Garry
1360 Pembina Hwy. | 11 Pembina Trail
2724 Pembina Hwy. | 18 West Kildonan
365 Jefferson Ave. |
| 5 Harvey Smith
999 Sargent Ave. | 12 St. Boniface
100-131 Provencher Blvd. | 19 Westwood
66 Allard Ave. |
| 6 Henderson
1-1050 Henderson Hwy. | 13 St. James-Assiniboia
1910 Portage Ave. | 20 Windsor Park
1195 Archibald St. |
| 7 Louis Riel
1168 Dakota St. | 14 St. John's
500 Salter St. | |