

Walk-up Collection Service Application Form

Walk-up service is available for residents living in a home where no one can put out the recycling, garbage or yard waste, due to health issues.

Our collectors will walk up to the home, empty and return the recycling and garbage carts. They will also collect yard waste in paper yard waste bags. Yard waste in other containers cannot be collected.

There is no fee for this service. If you require this service, please complete and submit this application form.

Part 1 - Contact information and service address

Name _____

Address _____

Postal code _____ Phone number _____

Email address _____

Part 2 - Application type (please check one)

☐ Initial application ☐ Annual renewal

Part 3 - Walk-up services required (check only those that you require)

☐ Recycling cart ☐ Garbage cart ☐ Paper yard waste bags

Part 4 - Walk-up service location

I will place my recycling and garbage carts and paper yard waste bags:

☐ At the back door ☐ At the front door

☐ Other (please describe) _____

Part 5 - Duration needed

☐ Temporary start date _____ end date _____

☐ Permanent/long term (annual renewal is required)

Part 6 - Support of relevant medical professional (Must be filled out by a medical professional. Required for initial application only.)

I confirm the applicant is unable to place their carts/yard waste at the regular collection point due to medical reasons.

Name of medical professional (please print) _____

Role of medical professional (e.g., family practitioner, occupational therapist, physiotherapist)

Medical professional's address _____

Medical professional's phone number _____

Signature of medical professional _____

Part 7 - Walk-up service agreement**I certify that:**

- My health prevents me from getting my carts/yard waste bags to the curb or lane.
- There is no one in my home who can take my carts/yard waste bags to the curb or lane for me.

I understand that:

- This service does not include collection of large items (e.g., furniture, appliances).
- My address must be clearly visible from the front street and back lane (if applicable).
- My carts/yard waste bags must be easily visible and accessible on my designated collection day, and no more than 15 metres (50 feet) from the regular collection point.
- I need to reapply for permanent service each year.
- A signature from a medical professional (e.g., family practitioner, occupational therapist, physiotherapist), indicating their support for my request, is required on my initial application, but not for annual renewals.
- Medical notes are not to be included with the application.
- I may be required to provide further medical support where reasonable deemed necessary by the Director.
- I must advise the City immediately if I no longer need the service, if there is a change to any information on this form, including my address, or if there is a change in my service requirement.

Signature of applicant_____
Date

Please provide the following when submitting your request:

- Mail to Solid Waste Services Division, 1120 Waverley St, Winnipeg, MB, R3T 0P4
- Email to WWD-SolidWaste-Clerks@winnipeg.ca
- Fax to 204-774-6729

For more information

- Call 311
- Visit winnipeg.ca/311

For office use only

Support of relevant medical practitioner received by supervisor of collection services

☐ Yes ☐ No_____
Signature of supervisor_____
Date

Your personal information is being collected under the authority of s. 36(1)(b) of The Freedom of Information and Protection of Privacy Act (FIPPA), and s. 13 of The Personal Health Information Act (PHIA). This information will be used to administer walk-up waste collection services, and will not be used or disclosed for any other purposes, except as authorized by law. If you have any questions about the collection of this information, contact the Corporate FIPPA Coordinator by mail to City Clerk's Department, Administration Building, 510 Main Street, Winnipeg MB, R3B 1B9, or by telephone at 311.