

This Renter's Guide contains helpful information about your short-term rental property, rules, regulations, and the City of Winnipeg.

Tips for Being a Good Short-Term Rental Guest

- Be mindful of your neighbours and avoid activities that may disturb others.
- Avoid creating excessive noise, particularly before 7 a.m. and after 9 p.m. on weekdays and before 9 a.m. and after 9 p.m. on weekends and holidays.
- Adhere to all rules and regulations outlined in this guide, as well as any other house rules your host may have established.
- If your short-term rental permits you to bring your pets for your stay, ensure that you are in control of your animals at all times. Clean up after your pets in all private and public areas.
- Respect public spaces such as sidewalks, parks, and trails. Do not litter.
- If you have any questions or concerns during your stay, please contact your host for assistance.

Emergencies

- Call 9-1-1 in the event of an emergency.
- Emergencies include any situation that poses an immediate threat to a person or to property, such as a medical emergency, a crime in progress, a fire, or a serious motor vehicle accident.
- If a situation arises that does not constitute an emergency, but may still require police assistance, please call Winnipeg Police Service Non-Emergency at 204-986-6222.
- Familiarize yourself with the emergency exit plan for your rental property, as well as the location of your host's contact information and other emergency contact numbers.

Rental Property Issues

 In the event of a problem with your rental property, such as a plumbing, electrical, or other issue, please contact your host.



Garbage and Recycling

- If your host has indicated that you are responsible for garbage and recycling pick-up during your stay, please ensure that the black garbage bin and blue recycling bin are placed in the appropriate location before 7 a.m. on pick-up day. Garbage and recycling are collected weekly.
- Be sure to ask your host what day of the week garbage pick-up takes place on.
- Please refer to the Garbage and Recycling Services Guide at <u>winnipeg.ca/wasteguide</u> for information about what kinds of items are recyclable in Winnipeg.

Fire Pits and BBQs

- If your short-term rental includes a fire pit or a BBQ, please ensure that these amenities are used safely and responsibly at all times.
- Fire pits must be at least 3 meters away from any combustible objects or materials, must be attended to at all times, and must have an adequate supply of sand or water on hand. Fires must be completely extinguished when you are finished.
- Only clean, dry, unpainted, and untreated wood may be burned. Do not burn grass or leaves.

Parking

- Please ask your host about your parking options during your stay.
- When parking on public streets, be aware of all signage limiting or restricting parking, as well as loading zones, fire hydrants, and temporary parking bans.
- Do not park in spaces reserved for persons with disabilities unless you have a valid permit displayed in your vehicle.
- In Winnipeg, the annual winter route parking ban starts when weather conditions require it. When the ban is in effect, you may not park on designated winter routes between the hours of 2 a.m. and 7 a.m. Please ask your host if your short-term rental is located on a winter route. Winter routes may also be marked by a "snow route" sign. Visit winnipeg.ca/snow for more information.
- A maximum of six vehicles may park on a private residential property at one time, with a maximum of four passenger vehicles.

Smoking

- It is at the discretion of the property owner whether smoking is permitted inside a short-term rental. As a renter, you must comply with all rules regarding smoking.
- When in public, please adhere to smoking rules and utilize ashtrays. Please do not litter.

Recreation and Leisure Activities

- The City of Winnipeg offers a wide variety of recreation and leisure activities to the public.
 You do not need to be a Winnipeg resident to take advantage of many of these programs and facilities!
- Please visit <u>winnipeg.ca/recreation</u> or scan the QR Code to find a swimming pool, spray pad, park, golf course, library, or recreation program near you!



Scan for City of Winnipeg recreation and leisure opportunities

Winnipeg Tourism

- Winnipeg is a vibrant community with many festivals, wonderful restaurants, sporting events, concerts, and much more!
- Please visit <u>tourismwinnipeg.com</u> or scan the QR Code for more information about events taking place during your visit to Winnipeg.



Scan for information about events taking place in Winnipeg

