



## 922-2017 ADDENDUM 3

### PROVISION OF TRANSPARENT LAN SERVICES AND INTERNET GATEWAY SERVICES

#### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL**

ISSUED: March 29, 2018  
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**THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS**

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**Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 9 of Form A: Proposal may render your Proposal non-responsive.**

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#### **PART A – PROPOSAL SUBMISSION**

Replace: 922-2017\_Proposal Submission with 922-2017\_Addendum\_3 - Proposal Submission. The following is a summary of changes incorporated in the replacement Proposal Submission:

Form B(R3): Added 2 items 68 and 69 in an appropriate part of Section C

Revise: Item No. 69a to 10 Mbps TLS at 1450 Mountain Avenue

#### **PART B – BIDDING PROCEDURES**

Revise: B2.1

B2.1 The Submission Deadline is 12:00 noon Winnipeg time, April 13, 2018.

#### **PART E – SPECIFICATIONS**

Revise: E3.10(i) to read:

E3.10(i) The Contractor shall provide two secondary Authoritative Name Servers for the City of Winnipeg's two primary Authoritative Name Servers. The Contractor shall add new domain names to their secondary Authoritative DNS Servers within three (3) business days upon request of the Contract Administrator or delegate.

Add: E5.10.1

E5.10.1 For Internet Gateway services, the total duration of unplanned downtime over a 12 month period shall be less than 120 minutes as measured by the City's network monitoring. The City's network monitoring tools used to measure this include HP Network Node Manager, PRTG and Symantec Packetshaper at a polling interval of 5 minutes.