



THE CITY OF WINNIPEG

BID OPPORTUNITY

BID OPPORTUNITY NO. 177-2006

PROVISION OF PUBLIC OPINION SURVEY

TABLE OF CONTENTS

PART A - BID SUBMISSION

Form A: Bid	1
Form B: Prices	3

PART B - BIDDING PROCEDURES

B1. Project Title	1
B2. Submission Deadline	1
B3. Enquiries	1
B4. Confidentiality	1
B5. Addenda	1
B6. Substitutes	2
B7. Bid Submission	3
B8. Bid	3
B9. Prices	4
B10. Qualification	4
B11. Opening of Bids and Release of Information	5
B12. Irrevocable Bid	5
B13. Withdrawal of Bids	5
B14. Evaluation of Bids	6
B15. Award of Contract	7

PART C - GENERAL CONDITIONS

C1. General Conditions	1
------------------------	---

PART D - SUPPLEMENTAL CONDITIONS

General

D1. General Conditions	1
D2. Scope of Work	1
D3. Definitions	1
D4. Contract Administrator	1
D5. Contractor's Supervisor	1
D6. Notices	2

Submissions

D7. Authority to Carry on Business	2
------------------------------------	---

Schedule of Work

D8. Commencement	2
------------------	---

PART E - SPECIFICATIONS

General

E1. General	1
E2. Services	1
E3. Data & Reports	1
E4. Work Schedule	1
E5. Questionnaire	1

PART B

BIDDING PROCEDURES

PART B - BIDDING PROCEDURES

B1. PROJECT TITLE

B1.1 PROVISION OF PUBLIC OPINION SURVEY

B2. SUBMISSION DEADLINE

B2.1 The Submission Deadline is 12:00 noon Winnipeg time, March 30, 2006.

B2.2 Bid Submissions determined by the Manager of Materials to have been received later than the Submission Deadline will not be accepted and will be returned upon request.

B2.3 The Contract Administrator or the Manager of Materials may extend the Submission Deadline by issuing an addendum at any time prior to the time and date specified in B2.1.

B3. ENQUIRIES

B3.1 All enquiries shall be directed to the Contract Administrator identified in D4.1.

B3.2 If the Bidder finds errors, discrepancies or omissions in the Bid Opportunity, or is unsure of the meaning or intent of any provision therein, the Bidder shall notify the Contract Administrator of the error, discrepancy or omission, or request a clarification as to the meaning or intent of the provision at least five (5) Business Days prior to the Submission Deadline.

B3.3 Responses to enquiries which, in the sole judgment of the Contract Administrator, require a correction to or a clarification of the Bid Opportunity will be provided by the Contract Administrator to all Bidders by issuing an addendum.

B3.4 Responses to enquiries which, in the sole judgment of the Contract Administrator, do not require a correction to or a clarification of the Bid Opportunity will be provided by the Contract Administrator only to the Bidder who made the enquiry.

B3.5 The Bidder shall not be entitled to rely on any response or interpretation received pursuant to B3 unless that response or interpretation is provided by the Contract Administrator in writing.

B4. CONFIDENTIALITY

B4.1 Information provided to a Bidder by the City or acquired by a Bidder by way of further enquiries or through investigation is confidential. Such information shall not be used or disclosed in any way without the prior written authorization of the Contract Administrator.

B4.2 The Bidder shall not make any statement of fact or opinion regarding any aspect of the Request for Proposals to the media or any member of the public without the prior written authorization of the Contract Administrator.

B5. ADDENDA

B5.1 The Contract Administrator may, at any time prior to the Submission Deadline, issue addenda correcting errors, discrepancies or omissions in the Bid Opportunity, or clarifying the meaning or intent of any provision therein.

B5.2 The Contract Administrator will issue each addendum at least two (2) Business Days prior to the Submission Deadline, or provide at least two (2) Business Days by extending the Submission Deadline.

- B5.2.1 Addenda will be available in Adobe Acrobat (pdf) format on the Bid Opportunities page at The City of Winnipeg, Corporate Finance, Materials Management Division internet site at <http://www.winnipeg.ca/matmgt>.
- B5.2.2 The Bidder is responsible for ensuring that he has received all addenda and is advised to check the Materials Management Division internet site for addenda shortly before the Submission Deadline.
- B5.3 The Bidder shall acknowledge receipt of each addendum in Paragraph 8 of Form A: Bid. Failure to acknowledge receipt of an addendum may render a Bid non-responsive.

B6. SUBSTITUTES

- B6.1 The Work is based on the Plant, Materials and methods specified in the Bid Opportunity.
- B6.2 Substitutions shall not be allowed unless application has been made to and prior approval has been granted by the Contract Administrator in writing.
- B6.3 Requests for approval of a substitute will not be considered unless received in writing by the Contract Administrator at least five (5) Business Days prior to the Submission Deadline.
- B6.4 The Bidder shall ensure that any and all requests for approval of a substitute:
- (a) provide sufficient information and details to enable the Contract Administrator to determine the acceptability of the Plant, Material or method as either an approved equal or alternative;
 - (b) identify any and all changes required in the applicable Work, and all changes to any other Work, which would become necessary to accommodate the substitute;
 - (c) identify any anticipated cost or time savings that may be associated with the substitute;
 - (d) certify that, in the case of a request for approval as an approved equal, the substitute will fully perform the functions called for by the general design, be of equal or superior substance to that specified, is suited to the same use and capable of performing the same function as that specified and can be incorporated into the Work, strictly in accordance with the proposed work schedule and the dates specified in the Supplemental Conditions for Substantial Performance and Total Performance;
 - (e) certify that, in the case of a request for approval as an approved alternative, the substitute will adequately perform the functions called for by the general design, be similar in substance to that specified, is suited to the same use and capable of performing the same function as that specified and can be incorporated into the Work, strictly in accordance with the proposed work schedule and the dates specified in the Supplemental Conditions for Substantial Performance and Total Performance.
- B6.5 The Contract Administrator, after assessing the request for approval of a substitute, may at his sole discretion grant approval for the use of a substitute as an “approved equal” or as an “approved alternative”, or may refuse to grant approval of the substitute.
- B6.6 The Contract Administrator will provide a response in writing, at least three (3) Business Days prior to the Submission Deadline, only to the Bidder who requested approval of the substitute.
- B6.6.1 The Bidder requesting and obtaining the approval of a substitute shall be entirely responsible for disseminating information regarding the approval to any person or persons he wishes to inform.
- B6.7 If the Contract Administrator approves a substitute as an “approved equal”, the Bidder may use the approved equal in place of the specified item.

B6.8 If the Contract Administrator approves a substitute as an “approved alternative”, the Bidder shall base his Total Bid Price upon the specified item but may indicate an alternative price based upon the approved alternative. Such alternatives will be evaluated in accordance with B14.

B6.9 No later claim by the Contractor for an addition to the Total Bid Price because of any other changes in the Work necessitated by the use of an approved equal or an approved alternative will be considered.

B7. BID SUBMISSION

B7.1 The Bid Submission consists of the following components:

- (a) Form A: Bid;
- (b) Form B: Prices.

B7.2 All components of the Bid Submission shall be fully completed or provided, and submitted by the Bidder no later than the Submission Deadline, with all required entries made clearly and completely in ink, to constitute a responsive Bid.

B7.3 The Bid Submission shall be submitted enclosed and sealed in an envelope clearly marked with the Bid Opportunity number and the Bidder's name and address.

B7.3.1 Samples or other components of the Bid Submission which cannot reasonably be enclosed in the envelope may be packaged separately, but shall be clearly marked with the Bid Opportunity number, the Bidder's name and address, and an indication that the contents are part of the Bidder's Bid Submission.

B7.4 Bid Submissions submitted by facsimile transmission (fax) or internet electronic mail (e-mail) will not be accepted.

B7.5 Bid Submissions shall be submitted to:

The City of Winnipeg
Corporate Finance Department
Materials Management Division
185 King Street, Main Floor
Winnipeg MB R3B 1J1

B8. BID

B8.1 The Bidder shall complete Form A: Bid, making all required entries.

B8.2 Paragraph 2 of Form A: Bid shall be completed in accordance with the following requirements:

- (a) if the Bidder is a sole proprietor carrying on business in his own name, his name shall be inserted;
- (b) if the Bidder is a partnership, the full name of the partnership shall be inserted;
- (c) if the Bidder is a corporation, the full name of the corporation shall be inserted;
- (d) if the Bidder is carrying on business under a name other than his own, the business name and the name of every partner or corporation who is the owner of such business name shall be inserted.

B8.2.1 If a Bid is submitted jointly by two or more persons, each and all such persons shall identify themselves in accordance with B8.2.

B8.3 In Paragraph 3 of Form A: Bid, the Bidder shall identify a contact person who is authorized to represent the Bidder for purposes of the Bid.

- B8.4 Paragraph 10 of Form A: Bid shall be signed in accordance with the following requirements:
- (a) if the Bidder is a sole proprietor carrying on business in his own name, it shall be signed by the Bidder;
 - (b) if the Bidder is a partnership, it shall be signed by the partner or partners who have authority to sign for the partnership;
 - (c) if the Bidder is a corporation, it shall be signed by its duly authorized officer or officers;
 - (d) if the Bidder is carrying on business under a name other than his own, it shall be signed by the registered owner of the business name, or by the registered owner's authorized officials if the owner is a partnership or a corporation.
- B8.4.1 The name and official capacity of all individuals signing Form A: Bid shall be printed below such signatures.
- B8.4.2 All signatures shall be original.
- B8.5 If a Bid is submitted jointly by two or more persons, the word "Bidder" shall mean each and all such persons, and the undertakings, covenants and obligations of such joint Bidders in the Bid Submission and the Contract, when awarded, shall be both joint and several.

B9. PRICES

- B9.1 The Bidder shall state a price in Canadian funds for each item of the Work identified on Form B: Prices.
- B9.1.1 Notwithstanding GC.9.01(2), the Price on Form B: Prices shall not include the Goods and Services Tax (GST) or Manitoba Retail Sales Tax (MRST, also known as PST), which shall be extra where applicable.

B10. QUALIFICATION

- B10.1 The Bidder shall:
- (a) undertake to be in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba, or if the Bidder does not carry on business in Manitoba, in the jurisdiction where the Bidder does carry on business;
 - (b) be responsible and not be suspended, debarred or in default of any obligation to the City;
 - (c) be financially capable of carrying out the terms of the Contract;
 - (d) have all the necessary experience, capital, organization, and equipment to perform the Work in strict accordance with the terms and provisions of the Contract;
 - (e) have successfully carried out work, similar in nature, scope and value to the Work;
 - (f) employ only Subcontractors who:
 - (i) are responsible and not suspended, debarred or in default of any obligation to the City (a list of suspended or debarred individuals and companies is available on the Information Connection page at The City of Winnipeg, Corporate Finance, Materials Management Division internet site at <http://www.winnipeg.ca/matmgt>); and
 - (ii) have successfully carried out work similar in nature, scope and value to the portion of the Work proposed to be subcontracted to them, and are fully capable of performing the Work required to be done in accordance with the terms of the Contract;
 - (g) have a written workplace safety and health program in accordance with The Workplace Safety and Health Act (Manitoba).

- B10.2 The Bidder shall be prepared to submit, within three (3) Business Days of a request by the Contract Administrator, proof satisfactory to the Contract Administrator of the qualifications of the Bidder and of any proposed Subcontractor.
- B10.3 The Bidder shall provide, on the request of the Contract Administrator, full access to any of the Bidder's equipment and facilities to confirm, to the Contract Administrator's satisfaction, that the Bidder's equipment and facilities are adequate to perform the Work.

B11. OPENING OF BIDS AND RELEASE OF INFORMATION

- B11.1 Bid Submissions will be opened publicly, after the Submission Deadline has elapsed, in the office of the Corporate Finance Department, Materials Management Division, or in such other office as may be designated by the Manager of Materials.
- B11.1.1 Bidders or their representatives may attend.
- B11.2 Following the Submission Deadline, the names of the Bidders and their Total Bid Prices for each Alternative (unevaluated, and pending review and verification of conformance with requirements) will be available in Adobe Acrobat (pdf) format on the Closed Bid Opportunities page at The City of Winnipeg, Corporate Finance, Materials Management Division internet site at <http://www.winnipeg.ca/matmgt>.
- B11.3 After award of Contract, the name(s) of the successful Bidder(s) and the Contract Amount(s) will be available on the Closed Bid Opportunities page at The City of Winnipeg, Corporate Finance, Materials Management Division internet site at <http://www.winnipeg.ca/matmgt>.
- B11.4 The Bidder is advised that any information contained in any Bid Submission may be released if required by City policy or procedures, or by other authorities having jurisdiction.

B12. IRREVOCABLE BID

- B12.1 The Bid(s) submitted by the Bidder shall be irrevocable for the time period specified in Paragraph 9 of Form A: Bid.
- B12.2 The acceptance by the City of any Bid shall not release the Bids of the next two lowest evaluated responsive Bidders and these Bidders shall be bound by their Bids on such Work until a Contract for the Work has been duly executed and the performance security furnished as herein provided, but any Bid shall be deemed to have lapsed unless accepted within the time period specified in Paragraph 9 of Form A: Bid.

B13. WITHDRAWAL OF BIDS

- B13.1 A Bidder may withdraw his Bid without penalty by giving written notice to the Manager of Materials at any time prior to the Submission Deadline.
- B13.1.1 Notwithstanding GC.7.06(2), the time and date of receipt of any notice withdrawing a Bid shall be the time and date of receipt as determined by the Manager of Materials.
- B13.1.2 The City will assume that any one of the contact persons named in Paragraph 3 of Form A: Bid or the Bidder's authorized representatives named in Paragraph 10 of Form A: Bid, and only such person, has authority to give notice of withdrawal.
- B13.1.3 If a Bidder gives notice of withdrawal prior to the Submission Deadline, the Manager of Materials shall:
- (a) retain the Bid Submission until after the Submission Deadline has elapsed;

- (b) open the Bid Submission to identify the contact person named in Paragraph 3 of Form A: Bid and the Bidder's authorized representatives named in Paragraph 10 of Form A: Bid; and
- (c) if the notice has been given by any one of the persons specified in B13.1.3(b), declare the Bid withdrawn.

B13.2 A Bidder who withdraws his Bid after the Submission Deadline but before his Bid has been released or has lapsed as provided for in B12.2 shall be liable for such damages as are imposed upon the Bidder by law and subject to such sanctions as the Award Authority considers appropriate in the circumstances. The City, in such event, shall be entitled to all rights and remedies available to it at law.

B14. EVALUATION OF BIDS

B14.1 Award of the Contract shall be based on the following bid evaluation criteria:

- (a) compliance by the Bidder with the requirements of the Bid Opportunity;
- (b) qualifications of the Bidder and the Subcontractors, if any, pursuant to B10;
- (c) Total Bid Price;
- (d) economic analysis of any approved alternative pursuant to B6.

B14.2 Further to B14.1(a), the Award Authority may reject a Bid as being non-responsive if the Bid Submission is incomplete, obscure or conditional, or contains additions, deletions, alterations or other irregularities. The Award Authority may reject all or any part of any Bid, or waive technical requirements if the interests of the City so require.

B14.3 Further to B14.1(b), the Award Authority shall reject any Bid submitted by a Bidder who does not demonstrate, in his Bid Submission or in other information required to be submitted, that he is responsible and qualified.

B14.4 Further to B14.1(c), the Total Bid Price shall be the amount entered for Alternative 1 on Form B: Prices adjusted, if necessary, as follows:

- (a) if the lowest evaluated responsive Bid for Alternative 1, submitted by a responsible and qualified Bidder, is within the budgetary provision for the Work, no adjustment will be made to the total price bid; or
- (b) if the lowest evaluated responsive Bid for Alternative 1, submitted by a responsible and qualified Bidder, exceeds the budgetary provision for the Work, the total bid price for Alternative 2 of all responsive Bids submitted by responsible and qualified Bidders will be evaluated; or
- (c) if the lowest evaluated responsive Bid for Alternative 2, submitted by a responsible and qualified Bidder, still exceeds the budgetary provision for the Work, the total bid price for Alternative 3 of all responsive Bids submitted by responsible and qualified Bidders will be evaluated.

B14.4.1 Notwithstanding B9.1, the Bidder may, but is not required to, bid on all alternatives.

B14.4.2 The City shall have the right to choose the alternative that is in its best interests. If the Bidder has not bid on all alternatives, he/she shall have no claim against the City if his/her partial Bid is rejected in favour of an award of the Contract on the basis of an alternative upon which he/she has not bid.

B15. AWARD OF CONTRACT

- B15.1 The Award Authority will give notice of the award of the Contract or will give notice that no award will be made.
- B15.2 The City will have no obligation to award a Contract to a Bidder, even though one or all of the Bidders are determined to be responsible and qualified, and the Bids are determined to be responsive.
- B15.2.1 Without limiting the generality of B15.2, the City will have no obligation to award a Contract where:
- (a) the prices exceed the available City funds for the Work;
 - (b) the prices are materially in excess of the prices received for similar work in the past;
 - (c) the prices are materially in excess of the City's cost to perform the Work, or a significant portion thereof, with its own forces;
 - (d) only one Bid is received; or
 - (e) in the judgment of the Award Authority, the interests of the City would best be served by not awarding a Contract.
- B15.3 Where an award of Contract is made by the City, the award shall be made to the responsible and qualified Bidder submitting the lowest evaluated responsive Bid.
- B15.4 Notwithstanding GC.3.01 and GC.3.02, the City will issue a Purchase Order to the successful Bidder in lieu of the execution of a Contract.
- B15.5 The Contract Documents, as defined in GC.1.01(7), in their entirety shall be deemed to be incorporated in and to form a part of the Purchase Order notwithstanding that they are not necessarily attached to or accompany said Purchase Order.

PART C

GENERAL CONDITIONS

PART C - GENERAL CONDITIONS

C1. GENERAL CONDITIONS

C1.1 The *General Conditions for Provision of Services* (Revision 1996 02 05) are applicable to the Work of the Contract.

C1.1.1 The *General Conditions for Provision of Services* are available in Adobe Acrobat (.pdf) format on the Information Connection page at The City of Winnipeg, Corporate Finance, Materials Management Division internet site at <http://www.winnipeg.ca/matmgt>.

PART D

SUPPLEMENTAL CONDITIONS

PART D - SUPPLEMENTAL CONDITIONS

GENERAL

D1. GENERAL CONDITIONS

- D1.1 In addition to the *General Conditions for Provision of Services*, these Supplemental Conditions are applicable to the Work of the Contract.
- D1.2 The General Conditions are amended by striking out "The City of Winnipeg Act" wherever it appears in the General Conditions and substituting "The City of Winnipeg Charter".
- D1.3 The General Conditions are amended by striking out "Board of Commissioners" or "Commissioner" wherever it appears in the General Conditions and substituting the "Chief Administrative Officer".
- D1.4 The General Conditions are amended by striking out "Tender Package" wherever it appears in the General Conditions and substituting "Bid Opportunity".
- D1.5 The General Conditions are amended by striking out "Tender Submission" wherever it appears in the General Conditions and substituting "Bid Submission".
- D1.6 The General Conditions are amended by striking out "Bidding Instructions" wherever it appears in the General Conditions and substituting "Bidding Procedures".

D2. SCOPE OF WORK

- D2.1 The Work to be done under the Contract shall consist of conducting one (1) public opinion survey and submitting results to City of Winnipeg Transit Department.

D3. DEFINITIONS

- D3.1 When used in this Bid Opportunity:
- (a) "**Business Day**" means any Calendar Day, other than a Saturday, Sunday, or a Statutory or Civic Holiday;
 - (b) "**Submission Deadline**" and "**Time and Date Set for the Final Receipt of Bids**" mean the time and date set out in the Bidding Procedures for final receipt of Bids.

D4. CONTRACT ADMINISTRATOR

- D4.1 The Contract Administrator is:
- Phil Wiwchar
Market Research Analyst
Winnipeg Transit
421 Osborne Street
Winnipeg MB R3L 2A2
- Telephone No. (204) 986.5742
Facsimile No. (204) 986.6863

D5. CONTRACTOR'S SUPERVISOR

- D5.1 The Contractor shall identify his designated supervisor and any additional personnel representing the Contractor and their respective roles and responsibilities for the Work.

D6. NOTICES

- D6.1 GC.7.06 is hereby amended to delete reference to "registered mail" and to replace same with "ordinary mail".
- D6.2 GC.7.06 is further amended hereby to include delivery by facsimile transmission (fax) as an acceptable means of delivering notices, consents, approvals, statements, authorizations, documents or other communications required or permitted to be given under this Contract. Deliveries by fax will be deemed to have been received on the day of delivery, if a business day, or if not a business day, on the business day next following the day of delivery.
- D6.3 Further to GC.7.06, all notices, consents, approvals, statements, authorizations, documents or other communications to the City, except as expressly otherwise required in D6.4, D6.5 or elsewhere in the Contract, shall be sent to the attention of the Contract Administrator at the address or facsimile number identified in D4.1.
- D6.4 All notices of appeal to the Chief Administrative Officer shall be sent to the following address or facsimile number:
The City of Winnipeg
Chief Administrative Officer Secretariat
Administration Building, 3rd Floor
510 Main Street
Winnipeg MB R3B 1B9
Facsimile No.: (204) 949-1174
- D6.5 All notices, requests, nominations, proposals, consents, approvals, statements, authorizations, documents or other communications required to be submitted or returned to the City Solicitor shall be sent to the following address or facsimile number:
The City of Winnipeg
Corporate Services Department
Legal Services Division
185 King Street, 3rd Floor
Winnipeg MB R3B 1J1
Facsimile No.: (204) 947-9155

SUBMISSIONS

D7. AUTHORITY TO CARRY ON BUSINESS

- D7.1 The Contractor shall be in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba, or if the Contractor does not carry on business in Manitoba, in the jurisdiction where the Contractor does carry on business, throughout the term of the Contract, and shall provide the Contract Administrator with evidence thereof upon request.

SCHEDULE OF WORK

D8. COMMENCEMENT

- D8.1 The Contractor shall not commence any Work until he is in receipt of a Purchase Order authorizing the commencement of the Work.
- D8.2 The Contractor shall not commence any Work on the Site until:

- (a) the Contract Administrator has confirmed receipt and approval of:
 - (i) evidence that the Contractor is in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba.

PART E

SPECIFICATIONS

PART E - SPECIFICATIONS

GENERAL

E1. GENERAL

E1.1 These Specifications shall apply to the Work.

E2. SERVICES

E2.1 The Contractor shall conduct a Public Opinion Survey and provide results in accordance with the requirements hereinafter specified.

E2.2 The Contractor shall survey a random sample of Winnipeg residents age 15 years and older, by telephone, following proper survey methodology.

E2.2.1 Residents living beyond the City of Winnipeg boundaries (e.g. Headingley, East St. Paul, etc.) are NOT to be included in this survey.

E2.3 The ratio of males to females shall be equal to 1.

E2.4 The survey instruments shall be in accordance with the attached questionnaire.

E2.5 The Contractor shall review and field-test the questionnaire prior to conducting the Survey.

E2.6 The Contractor shall code, keypunch and verify the survey responses.

E2.7 Winnipeg Transit can supply a list of street and/or intersection names from which the Contractor shall code responses for questions 5 and 129 of the Questionnaire.

E3. DATA & REPORTS

E3.1 The Contractor shall provide Winnipeg Transit with a computer file containing the data in Microsoft Excel 2000 format.

E3.2 The Contractor shall provide Winnipeg Transit with a summary of categorized comments received to open-ended questions.

E4. WORK SCHEDULE

E4.1 The Survey shall commence no later than April 7, 2006 and conclude no later than April 26, 2006.

E4.2 The Contractor shall complete the Work and deliver the results to the Contract Administrator by May 5, 2006.

E4.3 The City intends to award this contract by April 4, 2006.

E5. QUESTIONNAIRE



Public Attitude Survey Spring 2006

INTRO

Good evening/day, is this (telephone number)?

(ANYTHING IN UPPER CASE IS NOT TO BE READ TO RESPONDENT)

INTRO

Hello, my name is _____ and I'm calling from _____ on behalf of Winnipeg Transit.

SCREEN1

To make sure we talk to a variety of people, I need to speak to a person in your home, 15 years of age or older, whose birthday falls soonest after today. Would that be you?

Yes --> CONTINUE..... 1
RESPONDENT COMING TO THE PHONE..... 2 => INTRO
No - PERSON NOT AVAILABLE --> SET CALLBACK 3
No Response --> TERMINATE 9 => TERM1

GENDER

RECORD GENDER - DO NOT ASK

Female 1
Male..... 2
Undetermined 3

SCREEN2

Today we are talking with Winnipeg residents about the transit system. First of all, is any member of your household, including yourself, employed by Winnipeg Transit?

No --> CONTINUE..... 0 => Q1
Yes --> TERMINATE..... 1 => TERM1
No Response --> TERMINATE 9 => TERM1

POSTCODE1

What are the first 3 characters of your home postal code? (RECORD)

R2C/G/H/J/K/L/M/N/P/R/V/W/X/Y --> CONTINUE => POSTCODE2
R3A/B/C/E/G/H/J/K/L/M/N/P/R/S/T/V/W/X/Y --> CONTINUE => POSTCODE2
Not in above lists --> TERMINATE => TERM1
No Response --> TERMINATE 999 => TERM1

TERM1

I'm sorry, but that disqualifies you from our study. Thank you for your time.

TERMINATE - CODE AS NON-QUALIFIED..... 1

POSTCODE2

What are the last 3 characters of your home postal code? (RECORD)

Don't know / No response..... 999

PART A TRAVEL PATTERNS

Q1

When was the last time you used Winnipeg Transit?

(ENTER ANSWER IN MONTHS IF BETWEEN 1 AND 24 MONTHS, OTHERWISE USE HARD CODES)

Within the last month	00	
More than 24 months	97	=> Q3
Never	98	=> Q3
Don't know / No response.....	99	=> Q3

Q2

On average, how many times do you use Winnipeg Transit each week? Keep in mind that a round trip is considered as two times, and a one-way trip is considered as one time.

(ENTER ANSWER IF BETWEEN 1 AND 19 TIMES A WEEK, OTHERWISE USE HARD CODES)

Less than once a week	00
20 or more times per week.....	20
Don't know / No response.....	99

Q3

Are you employed at a full-time or part-time job, not at your home?

No	0	=> Q15
Yes.....	1	
Don't know / No response.....	9	=> Q15

EMPLOYMENT SECTION - ASKED OF THOSE WHO WORK

Q4

On average, how many hours a week do you work? (ROUND TO NEAREST WHOLE NUMBER)

Don't know / No response.....	99
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What is the nearest intersection to your workplace?

(STREET NAME AND TYPE IS REQUIRED, E.G. - PORTAGE AV, MAIN ST
DIRECTION IS REQUIRED IF PART OF STREET NAME, e.g. - KILDARE AV W)

Q5A

Street name

Don't know / No response.....	99
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Q5B

Street type (E.G. - ST, AV, CR)

Don't know / No response.....	99
-------------------------------	----

Q5C

Street direction (REQUIRED IF IT IS PART OF STREET NAME, e.g. - KILDARE AV W)

Not applicable.....	blank
Don't know / No response.....	99

Q5D

Cross-street name

Don't know / No response.....	99
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Q5E

Cross-street type (E.G. - ST, AV, CR)

Don't know / No response..... 99

Q5F

Cross-street direction (REQUIRED IF IT IS PART OF STREET NAME, e.g. - KILDARE AV W)

Not applicable..... blank

Don't know / No response..... 99

Q6

How do you usually travel to work from home?

(RECORD ONLY ONE RESPONSE - WHICHEVER FORM OF TRANSPORTATION THEY USE MOST OFTEN)

Motor vehicle as a driver 1 => Q7A

Motor vehicle as a passenger 2 => Q7A

Winnipeg Transit 3 => Q7B

Park and Ride 4 => Q7C

Bicycle 5 => Q7D

Walk only 6 => Q7E

Other (Specified) 7 O => Q7F

Don't know / No response..... 9 => Q7F

Q7A

On average, how long does a trip take by motor vehicle, from the time you leave home to the time you arrive at your workplace? Please include the time it takes to drive, park and walk. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q8

Q7B

On average, how long does a trip take by bus, from the time you leave home to the time you arrive at your workplace? Please include the time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q8

Q7C

On average, how long does a trip take by motor vehicle and bus, from the time you leave home to the time you arrive at your workplace? Please include the time it takes to drive and park, time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q8

Q7D

On average, how long does a trip take by bicycle, from the time you leave home to the time you arrive at your workplace? Please include the time it takes to cycle, store your bicycle and walk. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q8

Q7E

On average, how long does a trip take by walking, from the time you leave home to the time you arrive at your workplace? (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q8

Q7F

On average, how long does a trip take, from the time you leave home to the time you arrive at your workplace? (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999

Q8

How do you usually travel from work to home?

(RECORD ONLY ONE RESPONSE - WHICHEVER FORM OF TRANSPORTATION THEY USE MOST OFTEN)

Motor vehicle as a driver	1	=> Q9A
Motor vehicle as a passenger	2	=> Q9A
Winnipeg Transit	3	=> Q9B
Park and Ride	4	=> Q9C
Bicycle	5	=> Q9D
Walk only	6	=> Q9E
Other (Specified)	7	O => Q9F
Don't know / No response.....	9	=> Q9F

Q9A

On average, how long does a trip take by motor vehicle, from the time you leave your workplace to the time you arrive at home? Please include the time it takes to drive, park and walk. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q10

Q9B

On average, how long does a trip take by bus, from the time you leave your workplace to the time you arrive at home? Please include the time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q10

Q9C

On average, how long does a trip take by motor vehicle and bus, from the time you leave your workplace to the time you arrive at home? Please include the time it takes to drive and park, time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q10

Q9D

On average, how long does a trip take by bicycle, from the time you leave your workplace to the time you arrive at home? Please include the time it takes to cycle, store your bicycle and walk. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q10

Q9E

On average, how long does a trip take by walking, from the time you leave your workplace to the time you arrive at home? (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q10

Q9F

On average, how long does a trip take, from the time you leave your workplace to the time you arrive at home? (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999

Q10

=> SKIP if Q1 = 98

What proportion of your trips to and from work are made by transit?

- All..... 1
- Most..... 2
- About half..... 3
- Some..... 4
- None..... 5
- Don't know / No response..... 9

Q11

Why don't you use transit more often to go to and from work?

(ACCEPT A MAXIMUM OF 3 REASONS)

- Takes too long by bus..... 1
- I need a car for work..... 2
- No service when I travel to/from work..... 3
- I need to transfer buses..... 4
- Bus stop is too far away..... 5
- Service isn't frequent enough..... 6
- Buses are too uncomfortable..... 7
- Transfer connections are poor..... 8
- Transit fares are too expensive..... 9
- Service doesn't operate on time..... 10
- Bus operators are impolite..... 11
- Don't feel safe at bus stop / on a bus..... 12
- Need car to do things before / after work..... 13
- I have irregular work hours..... 14
- Other (Specified)..... 15 O
- Don't know / No response..... 99

Q12

=> Q15 if Q6 NOT = 1

When you drive, what is your usual parking arrangement at work?

- I park in an assigned space..... 1
- I park in an unassigned (scramble) space..... 2
- I park on the street..... 3
- Don't know / No response..... 9

Q13

Who pays for your parking at work?

- I pay for all of it..... 1
- Employer pays for some of it..... 2
- Employer pays for all of it..... 3 => Q15
- There are no parking costs..... 4 => Q15
- Don't know / No response..... 9 => Q15

Q14

How much do you pay each month for your share of parking at work?

- Don't know / No response..... 999999

Q15

Do you presently attend high school, college or university?

- No..... 0 => Q27
- Yes..... 1
- Don't know / No response..... 9 => Q27

Q16

EDUCATION SECTION - ASKED OF THOSE WHO ATTEND SCHOOL, UNIVERSITY OR COLLEGE

What is the name of your school, college or university?

Don't know / No response..... blank

Q17

How do you usually travel to classes from home?

(RECORD ONLY ONE RESPONSE - WHICHEVER FORM OF TRANSPORTATION THEY USE MOST OFTEN)

- Motor vehicle as a driver 1 => Q18A
- Motor vehicle as a passenger..... 2 => Q18A
- Winnipeg Transit..... 3 => Q18B
- Park and Ride 4 => Q18C
- Bicycle..... 5 => Q18D
- Walk only 6 => Q18E
- Other (Specified) 7 O => Q18F
- Don't know / No response..... 9 => Q18F

Q18A

On average, how long does a trip take by motor vehicle, from the time you leave home to the time you arrive at your classes? Please include the time it takes to drive, park and walk. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q19

Q18B

On average, how long does a trip take by bus, from the time you leave home to the time you arrive at your classes? Please include the time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q19

Q18C

On average, how long does a trip take by motor vehicle and bus, from the time you leave home to the time you arrive at your classes? Please include the time it takes to drive and park, time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q19

Q18D

On average, how long does a trip take by bicycle, from the time you leave home to the time you arrive at your classes? Please include the time it takes to cycle, store your bicycle and walk. (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q19

Q18E

On average, how long does a trip take by walking, from the time you leave home to the time you arrive at your classes? (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999 => Q19

Q18F

On average, how long does a trip take, from the time you leave home to the time you arrive at your classes? (RECORD ANSWER IN MINUTES)

Don't know / No response..... 999

Q19

How do you usually travel from classes to home?

(RECORD ONLY ONE RESPONSE - WHICHEVER FORM OF TRANSPORTATION THEY USE MOST OFTEN)

- | | | |
|-----------------------------------|-----|---------|
| Motor vehicle as a driver | 1 | => Q20A |
| Motor vehicle as a passenger..... | 2 | => Q20A |
| Winnipeg Transit | 3 | => Q20B |
| Park and Ride | 4 | => Q20C |
| Bicycle..... | 5 | => Q20D |
| Walk only | 6 | => Q20E |
| Other (Specified) | 7 O | => Q20F |
| Don't know / No response..... | 9 | => Q20F |

Q20A

On average, how long does a trip take by motor vehicle, from the time you leave your classes to the time you arrive at home? Please include the time it takes to drive, park and walk. (RECORD ANSWER IN MINUTES)

- Don't know / No response..... 999 => Q21

Q20B

On average, how long does a trip take by bus, from the time you leave your classes to the time you arrive at home? Please include the time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

- Don't know / No response..... 999 => Q21

Q20C

On average, how long does a trip take by motor vehicle and bus, from the time you leave your classes to the time you arrive at home? Please include the time it takes to drive and park, time on the bus, and walking and waiting times. (RECORD ANSWER IN MINUTES)

- Don't know / No response..... 999 => Q21

Q20D

On average, how long does a trip take by bicycle, from the time you leave your classes to the time you arrive at home? Please include the time it takes to cycle, store your bicycle and walk. (RECORD ANSWER IN MINUTES)

- Don't know / No response..... 999 => Q21

Q20E

On average, how long does a trip take by walking, from the time you leave your classes to the time you arrive at home? (RECORD ANSWER IN MINUTES)

- Don't know / No response..... 999 => Q21

Q20F

On average, how long does a trip take, from the time you leave your classes to the time you arrive at home? (RECORD ANSWER IN MINUTES)

- Don't know / No response..... 999
-

Q21

=> SKIP if Q1 = 98

What proportion of your trips to and from classes are made by transit?

- All..... 1 => Q27
- Most..... 2 => Q27
- About half..... 3
- Some..... 4
- None..... 5
- Don't know / No response..... 9

Q22

Why don't you use transit more often to go to and from classes?

(ACCEPT A MAXIMUM OF 3 REASONS)

- Takes too long by bus..... 1
- No service when I travel to/from class..... 2
- I need to transfer buses..... 3
- Bus stop is too far away..... 4
- Service isn't frequent enough..... 5
- Buses are too uncomfortable..... 6
- Transfer connections are poor..... 7
- Transit fares are too expensive..... 8
- Service doesn't operate on time..... 9
- Bus operators are impolite..... 10
- Don't feel safe at bus stop / on a bus..... 11
- Need car to do things before / after class..... 12
- I have irregular class times..... 13
- Other (Specified)..... 14 O
- Don't know / No response..... 99

Q23

=> Q27 if Q17 NOT = 1

DRIVER'S SECTION - ASKED OF THOSE WHO DRIVE TO SCHOOL

When you drive, what is your usual parking arrangement at the school / university / college?

(PROMPT IF ANSWER IS "LOT": Is it assigned or unassigned?)

- I park in an assigned lot..... 1
- I park in an unassigned (scrambled) lot..... 2
- I park on the street / off-campus parking lot..... 3
- Don't know / No response..... 9

Q24

Who pays for your parking at school / university / college?

- I pay for all of it..... 1
- I split it with carpool partners..... 2
- There are no parking costs..... 3 => Q27
- Don't know / No response..... 9 => Q27

Q25

How much do you pay each month for your share of parking at school / university / college? (DETERMINE IF AMOUNTS EXCEEDING \$200 ARE IN FACT SEMESTER OR ANNUAL FEES)

- Annual amount given - RECORD ON NEXT SCREEN..... 77777
 - Don't know / No response..... 999999
-

Q26

=> SKIP if Q25 NOT = 777777

How much do you pay annually for your share of parking at school / university / college?

Don't know / No response..... 999999

Q27

=> SKIP if Q1 = 98

What proportion of your daily trips for such activities as shopping, recreation and personal business are made by transit?

- All..... 1 => Q29
 - Most..... 2 => Q29
 - About half..... 3
 - Some..... 4
 - None..... 5
 - Don't know / No response..... 9
-
-

Q28

**Why don't you use transit more often for shopping, recreation and personal business?
(ACCEPT A MAXIMUM OF 3 REASONS)**

- Takes too long by bus..... 1
 - No service when I need it..... 2
 - I need to transfer buses..... 3
 - Bus stop is too far away..... 4
 - Service isn't frequent enough..... 5
 - Buses are too uncomfortable..... 6
 - Transfer connections are poor..... 7
 - Transit fares are too expensive..... 8
 - Service doesn't operate on time..... 9
 - Bus operators are impolite..... 10
 - Don't feel safe at bus stop / on a bus..... 11
 - Activities are at irregular hours..... 12
 - I don't like to carry things on the bus..... 13
 - Other (Specified)..... 14 O
 - Don't know / No response..... 99
-
-

PART B PERCEPTIONS OF TRANSIT

Now, I'm going to read to you a list of statements about the transit system and ask you how you personally feel about each one. The first one is ... (READ STATEMENT - ROTATE Q29 – Q64)

Q29 TO Q45 ASKED ONLY OF TRANSIT USERS.

=> Q46 if Q1=97,98,99

Q29

Transit service in Winnipeg is dependable.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree 5
- Don't know / No response..... 9

Q30

Bus drivers use tact and courtesy when dealing with passengers.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree 5
- Don't know / No response..... 9

Q31

Given Winnipeg's traffic conditions, buses maintain their schedules well.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree 5
- Don't know / No response..... 9

Q32

You can't get the information you need from bus drivers.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree 5
 - Don't know / No response..... 9
-

Q33

Bus drivers never wait for passengers transferring from other routes.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q34

You can tell that bus drivers are well trained in all aspects of their job.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 4
 - I moderately agree 5
 - I strongly agree 3
 - Don't know / No response..... 9
-
-

Q35

The temperature and humidity on buses are comfortable in winter months.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree 5
 - Don't know / No response..... 9
-
-

Q36

The seats on buses are comfortable.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree 5
 - Don't know / No response..... 9
-
-

Q37

The interior of transit buses are generally clean.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree 5
 - Don't know / No response..... 9
-
-

Q38

Winnipeg Transit's bus fleet is in good condition.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q39

Transit buses are easy to board.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q40

The transit routes in Winnipeg are simple and easy to understand.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q41

The buses are too crowded when I travel on Transit.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q42

Schedule information is easily available.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q43

I find Telebus useful to find out when my bus is coming.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree..... 5
- Don't know / No response..... 9

Q44

The transit phone information staff is courteous and helpful.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree..... 5
- Don't know / No response..... 9

Q45

People should not be allowed to consume food or beverages on buses.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree..... 5
- Don't know / No response..... 9

Q46 TO Q64 ASKED OF ALL RESPONDENTS.

Q46

Over the last 5 years, the transit system has improved.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
- I moderately disagree..... 2
- Neutral opinion..... 3
- I moderately agree 4
- I strongly agree..... 5
- Don't know / No response..... 9

Q47

Bus drivers operate their buses safely.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-

Q48

Bus drivers drive at a reasonable speed.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q49

The exteriors of transit buses are generally clean.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q50

Transit shelters are generally clean, neat and in good condition.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q51

The passenger waiting areas at bus stops are usually neat and well maintained.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q52

Complaints or requests made to Winnipeg Transit are handled promptly and efficiently.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q53

It's easier to get around by Transit now than it was in the past.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q54

Transit shelters are located at stops where they are most needed.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q55

There are too few people using transit to justify the number of buses in operation.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q56

It's more important to improve the transit system than to build new roads and bridges.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q57

Travelling by transit is more relaxing than driving.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q58

It's safer to ride in a bus than in a car.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q59

It would be better for the environment if people would take the bus instead of taking their car.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q60

It's unsafe to take the bus at night.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q61

Fare increases from time to time are understandable.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q62

Transit service provides good value in relation to the fare charged.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q63

Transit provides adequate services for seniors.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

Q64

Transit provides adequate services for persons with physical disabilities.

Do you strongly agree, moderately agree, strongly disagree, or moderately disagree with this statement?

- I strongly disagree 1
 - I moderately disagree..... 2
 - Neutral opinion..... 3
 - I moderately agree 4
 - I strongly agree..... 5
 - Don't know / No response..... 9
-
-

PART C SERVICE LEVELS

Q65

What one service improvement would you most like to see made to the transit system, other than increasing service frequency? (DO NOT READ LIST. ACCEPT ONLY ONE RESPONSE)

Faster service (e.g. busways, diamond lanes).....	1
More modern buses (e.g. low floors).....	2
Cheaper fares.....	3
More comfortable waiting areas.....	4
Better routings / More stops.....	5
Friendlier drivers.....	6
Better scheduling / transfer connections.....	7
More transit information.....	8
Air conditioning.....	9
Response (Specified).....	66 O
Don't know / No response.....	99

When setting its annual budget, City Council must make decisions about the level of funding to provide for various City services. I am going to read you a list of these services. For each one, tell me if you think City Council should consider increasing, maintaining or decreasing service and funding levels.

The first one is: (READ EACH SERVICE NAME. ROTATE Q66 – Q76)

Would you increase, maintain or decrease service and funding levels for this service?

Q66

Libraries

Increase service and funding levels.....	1
Maintain service and funding levels.....	2
Decrease service and funding levels.....	3
Don't know / No response.....	9

Q67

Police Service

Increase service and funding levels.....	1
Maintain service and funding levels.....	2
Decrease service and funding levels.....	3
Don't know / No response.....	9

Q68

Parks and Recreation

Increase service and funding levels.....	1
Maintain service and funding levels.....	2
Decrease service and funding levels.....	3
Don't know / No response.....	9

Q69

Transit

Increase service and funding levels.....	1
Maintain service and funding levels.....	2
Decrease service and funding levels.....	3
Don't know / No response.....	9

Q70

Garbage collection

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

Q71

Fire protection

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

Q72

Streets maintenance

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

Q73

Snow clearing

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

Q74

Ambulance and Paramedic service

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

Q75

Water and Sewer

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

Q76

Insect control

Increase service and funding levels	1
Maintain service and funding levels	2
Decrease service and funding levels	3
Don't know / No response.....	9

If the City and the Province were to decrease their financial contributions to transit, there are a number of ways transit could make up the difference. For each of the following, do you think it is a good or a bad way to compensate for reduced government funding?

Q77

Increase transit fares a little

Good way..... 1
Bad way 2
Don't know / No response..... 9

Q78

Increase transit fares a lot

Good way..... 1
Bad way 2
Don't know / No response..... 9

Q79

Eliminate some transit service

Good way..... 1
Bad way 2
Don't know / No response..... 9

Q80

Reduce wages of transit workers

Good way..... 1
Bad way 2
Don't know / No response..... 9

Q81

Contract out transit service

Good way..... 1
Bad way 2
Don't know / No response..... 9

If some transit service had to be reduced or eliminated to meet budget guidelines, certain time periods could be selected. For each of the following, do you think it is a good or a bad time of day to reduce or eliminate service?

Q82

After 10 PM on Weekdays

Good time 1
Bad time..... 2
Don't know / No response..... 9

Q83

After 10 PM on Saturdays

Good time 1
Bad time..... 2
Don't know / No response..... 9

Q84

After 7 PM on Sundays

Good time 1
Bad time..... 2
Don't know / No response..... 9

Q85

Before 9 AM on Saturdays

Good time 1
Bad time..... 2
Don't know / No response..... 9

Q86

Before noon on Sundays

Good time 1
Bad time..... 2
Don't know / No response..... 9

Q87

If Winnipeg Transit were in a position to increase bus service, certain time periods could be selected. Of the following, in which time period would you most prefer to have increased bus service? (READ LIST. ROTATE LIST.)

Weekdays during peak periods 1
Weekdays between peak periods 2
Weekday evening 3
Saturdays 4
Sundays 5
Don't know / No response..... 9

PART D TRANSIT PRIORITY

Winnipeg Transit has implemented a number of measures to improve on-time performance and to increase the speed of transit service. We would like your opinion on some of these measures.

Q88

Diamond lanes are curb lanes reserved for buses and cyclists. They have been implemented on Main Street, the Main-Norwood bridges, and southbound Osborne Street leading to the Osborne Bridge. In your opinion, are diamond lanes a good or a bad idea?

Good idea..... 1
Bad idea..... 2
Neutral / No difference..... 3
Don't know / No response..... 9

Diamond lanes are being considered for some other streets in Winnipeg. For each of the following streets, do you think diamond lanes would be a good or a bad idea?

Q89

Pembina Hwy between Bishop Grandin and the Corydon/Osborne interchange.

Good idea..... 1
Bad idea..... 2
Neutral / No difference..... 3
Don't know / No response..... 9

Q90

St. Mary's Road between St. Anne's and Tache.

Good idea..... 1
Bad idea..... 2
Neutral / No difference..... 3
Don't know / No response..... 9

Q91

Portage Avenue between Polo Park and Downtown.

Good idea..... 1
Bad idea..... 2
Neutral / No difference..... 3
Don't know / No response..... 9

Q92

Henderson Highway between Springfield and the Disraeli Freeway.

Good idea..... 1
Bad idea..... 2
Neutral / No difference..... 3
Don't know / No response..... 9

Q93

Main Street between Jefferson and the CPR Underpass.

Good idea..... 1
Bad idea..... 2
Neutral / No difference..... 3
Don't know / No response..... 9

Q94

Notre Dame Avenue between Keewatin and Sherbrook.

Good idea.....	1
Bad idea.....	2
Neutral / No difference.....	3
Don't know / No response.....	9

Q95

McPhillips Street between Jefferson and Notre Dame.

Good idea.....	1
Bad idea.....	2
Neutral / No difference.....	3
Don't know / No response.....	9

Q96

Goulet Street between Des Meurons and Tache.

Good idea.....	1
Bad idea.....	2
Neutral / No difference.....	3
Don't know / No response.....	9

Q97

Regent Avenue between Kildonan Place and Plessis.

Good idea.....	1
Bad idea.....	2
Neutral / No difference.....	3
Don't know / No response.....	9

Q98

At a few locations in Winnipeg, a special transit traffic signal is used. It gives buses a head start over other traffic when the lights change from red to green.

Do you think that these special signals are a good or a bad idea?

Good idea.....	1
Bad idea.....	2
Neutral / No difference.....	3
Don't know / No response.....	9

Q99

There has been some talk recently about building a rapid transit system in Winnipeg using a network of "busways". In this system, buses would operate on regular residential routes in suburban areas to pick up and drop off passengers. The buses would then get on the busways and operate at high speed to and from downtown, stopping only at special stations along the way.

Would you be in favour of or opposed to this type of rapid transit?

In favour.....	1
Opposed.....	2
Neutral / No difference.....	3
Don't know / No response.....	9

For each of the following, do you think it is a good or a bad way of raising funds for construction of a busway system?

Q100

An annual tax of \$25 on each Winnipeg property or business

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q101

Borrowing the funds by the City

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q102

Contributions from the Provincial Government

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q103

Contributions from the Federal Government

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q104

A one cent per litre gasoline tax

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q105

Reallocating a portion of existing gasoline taxes collected by the Provincial government

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q106

Reallocating a portion of existing gasoline taxes collected by the Federal government

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q107

A special tax on parking

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q108

Increasing transit fares 5%

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q109

Increasing transit fares 25%

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q110

Cash contributions from private developers

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

Q111

A sales tax in Winnipeg

Good way..... 1
Bad way..... 2
Don't know / No response..... 9

PART E INFORMATION

Q112

How often do you use Telebus, the automated schedule information system?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q113

A Transit Guide is at the front of the MTS Yellow Pages. How often do you use this guide to look up Telebus phone numbers or transit related information?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q114

How often do you use Transit pocket timetables?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q115

Do you have access to the Internet from your home or work?

- No 0 => Q118
 - Yes..... 1
 - Don't know / No response..... 9
-
-

Q116

How often do you visit Winnipeg Transit's website on the Internet?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5 => Q118
 - Don't know / No response..... 9
-
-

Q117

How often do you use the Navigo Trip Planner on Winnipeg Transit's website?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q118

How often do you use the maps and timetables posted at select bus stops throughout the city?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q119

How often do you use the printed Transit Route Map and Service Guide?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q120

How often do you use a cell phone?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

Q121

How often do you use a wireless Personal Data Assistant, also known as a PDA, such as a Palm or a Blackberry?

- Daily 1
 - A few times a month..... 2
 - Occasionally 3
 - Rarely 4
 - Never 5
 - Don't know / No response..... 9
-
-

PART F DEMOGRAPHICS

Now, I have a few questions for classification purposes.

Q122

Please stop me when I reach the category your age falls into... (READ RESPONSES)

15 to 19.....	1
20 to 24.....	2
25 to 34.....	3
35 to 44.....	4
45 to 54.....	5
55 to 64.....	6
65 years and older.....	7
Don't know / No response.....	9

Q123

What is the highest level of schooling that you have obtained?

Grade 8 or less.....	1
Some high school (Grade 9 - 12).....	2
Completed high school (Grade 12).....	3
Technical/vocational school above high school level.....	4
Some college or university.....	5
College or university degree/diploma.....	6
Post graduate degree (Masters, Ph.D or equivalent).....	7
Other (Journeyman, etc.).....	8
Don't know / No response.....	9

Q124

Please stop me when I reach the category your total household income fell into last year ... (READ RESPONSES)

Less than \$15,000.....	1
\$15,000 to less than \$25,000.....	2
\$25,000 to less than \$40,000.....	3
\$40,000 to less than \$60,000.....	4
\$60,000 to less than \$80,000.....	5
\$80,000 to less than \$100,000.....	6
Over \$100,000.....	7
Don't know / No response.....	9

Q125

How many people live in your household?

Don't know / No response.....	99
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Q126

How many licensed drivers are in your household?

Don't know / No response.....	99
-------------------------------	----

Q127

How many licensed vehicles are in your household?

Don't know / No response.....	99
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Q128

Are there any children aged 14 or under in your household?

No 0
Yes..... 1
Don't know / No response..... 9

What is the nearest intersection to your residence?

(STREET NAME AND TYPE IS REQUIRED, E.G. PORTAGE AV, MAIN ST
DIRECTION IS REQUIRED IF PART OF STREET NAME, e.g. KILDARE AV W)

Q129A

Street name

Don't know / No response..... 99

Q129B

Street type

Don't know / No response..... 99

Q129C

Street direction (REQUIRED IF IT IS PART OF STREET NAME, e.g. - KILDARE AV
W)

Not applicable..... blank
Don't know / No response..... 99

Q129D

Cross-street name

Don't know / No response..... 99

Q129E

Cross-street type

Don't know / No response..... 99

Q129F

Cross-street direction (REQUIRED IF IT IS PART OF STREET NAME, e.g. -
KILDARE AV W)

Not applicable..... blank
Don't know / No response..... 99

Those are all the questions I have.

Thank you for your time.

**Please be assured that your answers will be kept confidential and will only be shared
in aggregate form.**
