Supplemental Conditions

Revise: D13.1 to read: Further to C.9, The Contract Administrator or his/her designate shall inform the Contractor of the item(s) being returned and the reason for the return. The Contractor shall provide the Contract Administrator with Return Material Authorization (RMA) including shipping instructions, within five (5) Calendar Days of the request.

Revise: D17.4 to read: Within five (5) Business Days of the City notifying the Contractor of a LED device malfunction, the Contractor shall issue both a Return Material Authorization (RMA) and return shipping instructions for the defective unit(s).