

## 55-2018 ADDENDUM 2

## REQUEST FOR PROPOSAL FOR ALARM PERMIT MANAGEMENT SYSTEM - SOLUTION DELIVERY

## **URGENT**

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL

ISSUED: February 16, 2018 BY: **Dorata Madziar** TELEPHONE NO. 204-986-3884

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 9 of Form A: Proposal may render your Proposal non-responsive.

## **QUESTIONS AND ANSWERS**

- On Form A, question 11, the RFP asks if the vendor is at least 51% owned by Canadians. We are a U.S.-based corporation with hundreds of alarm permit management systems operating in both the U.S. and Canada. Would the City seriously consider a U.S.-based firm for this project?
  - A1 On Form A, question 11 refers to Indigenous Self Declaration. City will seriously consider a U.S. based firm for this project.
- Q2 Would the City be interested in evaluating a Software-as-a-Service, cloud-computing-based approach as well as an installed software approach?
  - A2 No, the cloud-computing-based approach was being investigated as an option when the business case was created and it was not recommended.
- Q3 Who is the City's current Computer Aided Dispatch (CAD) vendor?
  - A3 Hexagon Safety & Infrastructure.
- In RFP section B12.2, it states that project methodology shall be presented in accordance with the Scope of Services identified in D2. Should the reference to Scope of Services be E2, and not D2, as D2 is just providing project background information?
  - A4 The response should be in accordance with both D2 and E2. The City of Winnipeg methodology is either Agile or Waterfall, depending on the project size and complexity. Also, see B12.3.
- Q5 In terms of security clearance, are there any special concerns or constraints in this process for recent immigrants to Canada that we should be aware of?
  - A5 The answer is no we have no issues. If we have any questions, we will notify the applicant directly. New immigrants already go through a process when they are granted status in Canada. We can deal with each situation on a case by case basis, if there are any issues.