

#### 922-2017 ADDENDUM 4

# PROVISION OF TRANSPARENT LAN SERVICES AND INTERNET GATEWAY SERVICES

## **URGENT**

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL

ISSUED: April 11, 2018 BY: Stanley Yuen TELEPHONE NO. 204-986-6843

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 9 of Form A: Proposal may render your Proposal non-responsive.

#### PART A - PROPOSAL SUBMISSION

Replace: 922-2017\_Proposal Submission with 922-2017\_Addendum\_4 - Proposal Submission. The following is a

summary of changes incorporated in the replacement Proposal Submission:

Form B(R4): Revise: Item No. 54a to 10 Mbps TLS at 40 Mayfair Place

54b to 100 Mbps TLS at 40 Mayfair Place

54c to 1 Gbps TLS at 40 Mayfair Place

#### PART E - SPECIFICATIONS

Revise: E3.11(e) to read:

E3.11(e) If Quality of Service (QoS) is requested by the City to be implemented:

- (i) For Fibre Services, a minimum of three queues are required one for voice priority, one for video priority and one for best effort priority traffic
- (ii) For Copper Services, a minimum of one queue is required for best effort priority traffic

The Contractor's network infrastructure must accept and honour Differentiated Services Code Point (DSCP) values for this QoS queue from the City of Winnipeg's network devices at both endpoints of each connection;

### **QUESTIONS AND ANSWERS**

- Q1 Clarify where does deficiencies apply?
  - A1 The work shall comply with C6.11.

During installation, there are defined service installation specifications in E3 to meet. When the service is operational, E5 has defined Service Levels with associated credits payable to the City if those service levels are not met.