

**FORM A: PROPOSAL**  
(See B10)

1. Contract Title                      PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE,  
RELATED EQUIPMENT AND SYSTEMS AND CELLULAR WIRELESS  
SERVICES

2. Bidder

\_\_\_\_\_  
Name of Bidder

\_\_\_\_\_  
Usual Business Name of Bidder as it appears on Invoice (if different from above)

\_\_\_\_\_  
Street

\_\_\_\_\_  
City

\_\_\_\_\_  
Province

\_\_\_\_\_  
Postal Code

\_\_\_\_\_  
Email Address of Bidder

\_\_\_\_\_  
Facsimile Number

(Mailing address if different)

\_\_\_\_\_  
Street or P.O. Box

\_\_\_\_\_  
City

\_\_\_\_\_  
Province

\_\_\_\_\_  
Postal Code

\_\_\_\_\_  
GST Registration Number (if applicable)

(Choose one)

The Bidder is:

a sole proprietor

a partnership

a corporation

carrying on business under the above name.

3. Contact Person

The Bidder hereby authorizes the following contact person to represent  
the Bidder for purposes of the Proposal.

\_\_\_\_\_  
Contact Person

\_\_\_\_\_  
Title

\_\_\_\_\_  
Telephone Number

\_\_\_\_\_  
Facsimile Number

4. Definitions

All capitalized terms used in the Contract shall have the meanings  
ascribed to them in the General Conditions and D2.6.

5. Offer The Bidder hereby offers to perform the Work in accordance with the Contract for the Price(s), in Canadian funds, set out on Form B: Detailed Price Breakdown, appended hereto.
6. Execution of Contract The Bidder agrees to execute and return the Contract no later than seven (7) Calendar Days after receipt of the Contract, in the manner specified in C4.1.
7. Commencement of the Work The Bidder agrees that no Work shall commence until he/she is in receipt of a notice of award from the Award Authority authorizing the commencement of the Work.
8. Contract The Bidder agrees that the Request for Proposal in its entirety shall be deemed to be incorporated in and to form a part of this offer notwithstanding that not all parts thereof are necessarily attached to or accompany this Proposal.
9. Addenda The Bidder certifies that the following addenda have been received and agrees that they shall be deemed to form a part of the Contract:
- | No. | _____ | Dated | _____ |
|-----|-------|-------|-------|
|     | _____ |       | _____ |
|     | _____ |       | _____ |
10. Time This offer shall be open for acceptance, binding and irrevocable for a period of one hundred and twenty (120) Calendar Days following the Submission Deadline.
11. Signatures The Bidder or the Bidder's authorized official or officials have signed this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

Signature of Bidder or  
Bidder's Authorized Official or Officials

\_\_\_\_\_  
\_\_\_\_\_  
(Print here name and official capacity of individual whose signature appears above)

\_\_\_\_\_  
\_\_\_\_\_  
(Print here name and official capacity of individual whose signature appears above)

**FORM B(R1): DETAILED PRICE BREAKDOWN**  
(See B11)

PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE, RELATED EQUIPMENT AND SYSTEMS  
AND CELLULAR WIRELESS SERVICES

**Section A: Cellular Voice and Voice+Data**

<b>A) Hardware – Voice+Data (Smartphone)</b>				
<b>Item No 1.</b> Apple iPhone	Option #1	Option #2	Option #3	Option #4
Spec. Ref.E4.10	Mandatory	Optional	Optional	Optional
Estimated Unit Quantity	750			
Make/Model				
Price	\$0			
<b>Item No. 2.</b> Framework Discount Spec. Ref. E4.11	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.			
<b>Item No. 3.</b> RIM Blackberry	Option #1	Option #2	Option #3	Option #4
Estimated Unit Quantity	170			
Spec. Ref. E4.12	Mandatory	Optional	Optional	Optional
Make/Model				
Price	\$0			
<b>Item No. 4.</b> Framework Discount Spec. Ref. E4.13	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.			
<b>Item No. 5.</b> Microsoft Windows Phone Spec. Ref. E4.14	Option #1	Option #2	Option #3	Option #4
Estimated Unit Quantity	100			
	Mandatory	Optional	Optional	Optional
Mfr/Make/Model				
Price	\$0			

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**Section A: Cellular Voice and Voice+Data**

<b>Item No. 6.</b> Framework Discount Spec. Ref. E4.15	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.				
<b>Item No. 7</b> Android Phone Spec. Ref. E4.16	Option #1	Option #2	Option #3	Option #4	
Estimated Unit Quantity	100				
	Mandatory	Optional	Optional	Optional	
Mfr/Make/Model					
Price	\$0				
<b>Item No. 8.</b> Framework Discount Spec. Ref. E4.17	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.				
<b>Item No. 9</b> Voice Only (cellular phones)	Option #1	Option #2	Option #3	Option #4	
Estimated Unit Quantity	1800				
E4.18	Mandatory	Optional	Optional	Optional	
Mfr/Make/Model					
Price	\$0				
<b>Item No. 10</b> Framework Discount E4.19	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.				
<b>B) Accessories</b>					
Price per each	Option #1 with price	Option #2 with price	Option #3 with price	Option #4 with price	
<b>Item No. 11</b> Carrying Cases Spec. Ref. E4.31					
a) iPhone	\$	\$	\$	\$	
b) Blackberry	\$	\$	\$	\$	
c) Windows Phone	\$	\$	\$	\$	
d) Android	\$	\$	\$	\$	

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**Section A: Cellular Voice and Voice+Data**

<b>Item No. 12</b> Car chargers Spec. Ref. E4.32				
a) iPhone	\$	\$	\$	\$
b) Blackberry	\$	\$	\$	\$
c) Windows Phone	\$	\$	\$	\$
d) Android	\$	\$	\$	\$
<b>Item No. 13</b> SIM cards Spec. Ref. E4.33	\$	\$	\$	\$
<b>Item No. 14</b> Bluetooth devices Spec. Ref. E4.34				
a) Visor Mount	\$	\$	\$	\$
b) Earpiece	\$	\$	\$	\$
<b>Item No. 15</b> Wall chargers Spec. Ref. E4.35				
a) iPhone	\$	\$	\$	\$
b) Blackberry	\$	\$	\$	\$
c) Windows Phone	\$	\$	\$	\$
d) Android	\$	\$	\$	\$
<b>Item No. 16</b> Batteries Spec. Ref. E4.36				
<b>Item No. 17</b> Memory Cards Spec. Ref. E4.37				
<b>Item No. 18</b> Framework Discount Spec. Ref. E4.38	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate.			

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**Section A: Cellular Voice and Voice+Data**

**C) Service – Voice+Data (Smartphones)**

		<b>Spec. Ref.</b>	<b>Unit</b>	<b>Item Number 19</b> Spec Ref. E4.48	<b>Item Number 20</b> Spec Ref. E4.49	<b>Item Number 21</b> Spec Ref. E4.50	<b>Item Number 22</b> Spec Ref. E4.51
				Mandatory	Mandatory	Optional	Mandatory
<b>Price Plans – Voice and Data</b>							
Estimated Unit Quantity -				200	200	200	200
	Voice Minutes	E4.48to E4.51	Min	Unlimited	250	Unlimited	Unlimited
	Data	E4.48to E4.51	MB or GB	Unlimited	500MB	2GB	6GB+ (specify cap)
Plan Price Per Month				\$	\$	\$	\$
<b>Item 23</b>	Voicemail	E4.53	/mo.	\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 24</b>	Call Display	E4.54	/mo.	\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 25</b>	Outbound call display blocking	E4.55	/mo.	\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 26</b>	Text Messaging	E4.56	Unlim or \$/msg	\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 27</b>	Call forward	E4.57		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 28</b>	Call forward no answer	E4.58		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 29</b>	Call waiting	E4.59		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 30</b>	Conference calling (3 way call)	E4.60		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl

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**Section A: Cellular Voice and Voice+Data**

<b>Item 31</b>	Location based or GPS type services	E4.61		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 32</b>	Outbound notification	E4.62		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 33</b>	Tethering / Wi-Fi Hotspot	E4.63		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 34</b>	Directory Assistance Service	E4.64		\$ or Incl	\$ or Incl	\$ or Incl	\$ or Incl
<b>Item 35</b>	Price Per Minute - overage	E4.65			\$		
<b>Item 36</b>	Price Per MB – overage	E4.66			\$	\$	\$
<b>Item 37</b>	Web Browsing	E4.67			\$	\$	\$

**D) Service – Voice Only**

		Unit	Item No. 38 Spec. Ref. E4.68	Item No. 39 Spec. Ref. E4.69
<b>Price Plans – Voice Only</b>				
Estimated Unit Qty -			900	900
Voice Minutes			Unlimited	250
<b>Item No. 40</b> Price Per Minute - overage	E4.70			
<b>Plan Price Per Month</b>			\$	\$

**E) Features – Voice Only**

Item	Description	Spec. Ref.	Unit		Price
<b>Item No. 41</b>	Voicemail	E4.71	Per month	Unlim or \$/msg	\$ or Incl
<b>Item No. 42</b>	Call display	E4.72	Per month	Unlim or \$/msg	\$ or Incl
<b>Item No. 43</b>	Outbound call display blocking	E4.55	Per month	Unlim or \$/msg	\$ or Incl
<b>Item No. 44</b>	Text Messaging	E4.56	Per month	Unlim or \$/msg	\$ or Incl

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**Section A: Cellular Voice and Voice+Data**

<b>Features – Voice Only</b>				
<b>Item</b>	<b>Description</b>	<b>Spec. Ref.</b>	<b>Unit</b>	
<b>Item No. 45</b>	Call forward	E4.57	Per month	\$ or Incl
<b>Item No. 46</b>	Call forward no answer	E4.58	Per month	\$ or Incl
<b>Item No. 47</b>	Call waiting	E4.59	Per month	\$ or Incl
<b>Item No. 48</b>	Conference calling (3 way call)	E4.60	Per month	\$ or Incl
<b>Item No. 49</b>	WAP browsing	E4.67	Per month	\$ or Incl
<b>Item No. 50</b>	Location based or GPS type services	E4.61	Per use	\$ or Incl
<b>Item No. 51</b>	Outbound notification	E4.62	Per use	\$ or Incl
<b>Item No. 52</b>	Directory Assistance	E4.64	Per use	\$ or Incl

**F) Long Distance and Roaming**

**Long Distance**

<b>Item</b>		<b>Spec. Ref.</b>	<b>Unit</b>	<b>Rate</b>
<b>Item No. 53</b>	Canada	E4.73	Per minute	\$
<b>Item No. 54</b>	North America (USA)	E4.74	Per minute	\$
<b>Item No. 55</b>	International	E4.75	Per minute	\$
<b>Item No. 56</b>	Alternative Pricing Options	E4.76		

**Voice Roaming**

<b>Item No. 57</b>	Canada	E4.77	Per minute	\$
<b>Item No. 58</b>	North America (USA)	E4.78	Per minute	\$
<b>Item No. 59</b>	International	E4.79	Per minute	\$
<b>Item No. 60</b>	Alternative Pricing Options	E4.80		



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**Section A: Cellular Voice and Voice+Data**

<b>Data Roaming</b>				
<b>Item No. 61</b>	Canada	E4.81	Per MB	\$
<b>Item No. 62</b>	North America (USA)	E4.82	Per MB	\$
<b>Item No. 63</b>	International	E4.83	Per MB	\$
<b>Item No. 64</b>	Alternative Pricing Options	E4.84		
<b>Text Roaming</b>				
<b>Item No. 65</b>	Canada	E4.85	Per Message	\$ or Incl
<b>Item No. 66</b>	North America (USA)	E4.86	Per Message	\$ or Incl
<b>Item No. 67</b>	International	E4.87	Per Message	\$ or Incl
<b>Item No. 68</b>	Alternative Pricing Options	E4.88		
<b>G) Value Add Service</b>				
<b>Item No. 69</b> Spec. Ref. E4.89				

\_\_\_\_\_  
Name of Bidder

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**Section B: Cellular Wireless Data**

<b>A) Hardware</b>				
<b>2G Data (Optional submission)</b>				
	<b>Item No. 70</b> Spec. Ref. E5.7	<b>Item No. 71</b> Spec. Ref. E5.8	<b>Item No. 72</b> Spec. Ref. E5.9	<b>Item No. 73</b> Spec. Ref. E5.10
	Option #1	Option #2	Option #3	Option #4
Estimated unit quantity	500	100	100	100
Hardware	Optional	<b>Optional</b>	Mandatory	Mandatory
Mfr/Make/Model				
	Standalone modem	Express Card / PC Card	USB External Plugin	SIM card only
Price	\$	\$	\$	\$
<b>Item No. 74</b> Framework Discount Spec. ref. E5.11	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.			
<b>3G Data (Mandatory submission)</b>				
	<b>Item No. 75</b> Spec. Ref. E5.12	<b>Item No. 76</b> Spec. Ref. E5.13	<b>Item No. 77</b> Spec. Ref. E5.14	<b>Item No. 78</b> Spec. Ref. E5.15
	Option #1	Option #2	Option #3	Option #4
Estimated unit quantity	500	100	100	100
Hardware	Optional	<b>Optional</b>	Mandatory	Mandatory
Mfr/Make/Model				
	Standalone modem	Express Card / PC Card	USB External Plugin	SIM card only
Price	\$	\$	\$	\$
<b>Item No. 79</b> Framework Discount Spec. Ref. E5.16	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.			

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**Section B: Cellular Wireless Data**

<b>4G Data (Optional submission)</b>					
	<b>Item No. 80</b> Spec. Ref. E5.17	<b>Item No. 81</b> Spec. Ref.E5.18	<b>Item No. 82</b> Spec. Ref.E5.19	<b>Item No. 83</b> Spec. Ref.E5.20	
Estimated unit quantity	500	100	100	100	
	Option #1	Option #2	Option #3	Option #4	
	Optional	<b>Optional</b>	Mandatory	Mandatory	
	Standalone modem	Express Card / PC Card	USB External Plugin	SIM card only	
Mfr/Make/Model					
Price	\$	\$	\$	\$	
<b>Item No. 84</b> Framework Discount Spec. Ref.E5.21	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate based on 24 month plan for any device.				
<b>B) Service</b>					
<b>2G Data (Optional Submission)</b>					
	<b>Item No. 85</b> Spec. Ref. E5.29	<b>Item No. 86</b> Spec. Ref. E5.30	<b>Item No. 87</b> Spec. Ref. E5.31	<b>Item No. 88</b> Spec. Ref. E5.32	
	Option #1	Option #2	Option #3	Option #4	
	Mandatory	Mandatory	Optional	Mandatory	
<b>Price Plans – Voice and Data</b>					
Monthly Data Cap Estimated Unit Quantity	Unlimited 200	10MB 150	2GB 250	6GB+ (specify cap) 200	
Price	\$	\$	\$	\$	
<b>3G Data (Mandatory Submission)</b>					
	<b>Item No. 89</b> Spec. Ref. E5.33	<b>Item No. 90</b> Spec. Ref. E5.34	<b>Item No. 91</b> Spec. Ref. E5.35	<b>Item No. 92</b> Spec. Ref. E5.36	
	<b>Option #1</b>	<b>Option #2</b>	<b>Option #3</b>	<b>Option #4</b>	
	Mandatory	Mandatory	Optional	Mandatory	
<b>Price Plans – Voice and Data</b>					
Estimated Unit Quantity	200	150	250	200	
Data	MB or GB	Unlimited	10MB	2GB	6GB+ (specify cap)
Price	\$	\$	\$	\$	

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**Section B: Cellular Wireless Data**

<b>4G Data (Optional Submission)</b>					
	<b>Item No. 93</b> Spec. Ref. E5.37	<b>Item No. 94</b> Spec. Ref. E5.38	<b>Item No. 95</b> Spec. Ref. E5.39	<b>Item No. 96</b> Spec. Ref.E5.40	
Estimated Quantity	200	150	250	200	
	Mandatory	Mandatory	Optional	Mandatory	
<b>Price Plans – Voice and Data</b>					
Estimated Unit Quantity					
Data	MB/GB	Unlimited	10MB	2GB	6GB+ (specify cap)
Price		\$	\$	\$	\$
<b>C) Features</b>					
<b>Item No. 97</b> Text Messaging (SMS)	E5.41	Per Message	\$ or Incl		
<b>Item No. 98</b> Alternative Pricing Options for Text Messaging	E5.42				
<b>Item No. 99</b> Location Based Services (GPS)	E5.43		\$ or Incl		
<b>D) Data Roaming</b>					
<b>Item No. 100</b>	Canada	E5.44	Per MB	\$	
<b>Item No. 101</b>	North America (USA)	E5.45	Per MB	\$	
<b>Item No. 102</b>	International	E5.46	Per MB	\$	
<b>Item No. 103</b>	Alternative Pricing Option	E5.47			
<b>E) SMS Roaming</b>					
<b>Item No. 104</b>	Canada	E5.48	Per Message	\$ or Incl	
<b>Item No. 105</b>	North America (USA)	E5.49	Per Message	\$ or Incl	
<b>Item No. 106</b>	International	E5.50	Per Message	\$ or Incl	
<b>Item No. 107</b>	Alternative Pricing Options	E5.51			
<b>F) Custom APN (Secure Wireless Network)</b>					
Item #	Spec Ref	Monthly Rate Per Device			
<b>Item No. 108</b> Custom Access Point Name (APN)	E5.52	\$ or Incl			
<b>Item No. 109</b> Data Circuit – 10MB/mo. increments	E5.53	\$ or Incl			
<b>Item No. 110</b> Alternative Pricing Options	E5.54				

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**Section B: Cellular Wireless Data**

<b>G) Accessories</b>	
<b>Item No. 111</b> Framework Discount Spec. Ref. E5.56	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate.
<b>H) Value Add Service</b>	
<b>Item No. 112</b> Spec. Ref. E5.57	

\_\_\_\_\_  
Name of Bidder

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**Section C – Landline CENTREX / Analogue**

<b>A) Monthly Base Service</b>					
<b>Item No.</b>	<b>Spec. Ref.</b>	<b>Description</b>	<b>Price per month</b>		
<b>Item No. 113</b>	E6.20	Single Line	\$		
<b>Item No. 114</b>	E6.21	Additional directory numbers (ADN)	\$		
<b>Item No. 115</b>	E6.22	Multiple appearance directory numbers (MADN)	\$		
<b>Item No. 116</b>	E6.23	Analog Telephone Service POTS	\$		
<b>B) Hardware</b>					
<b>New Devices</b>					
<b>Set type</b>	<b>Model # / Manufacture</b>	<b>Color</b>	<b>Single Line Set</b>	<b>Multi Line Set</b>	<b>Price</b>
<b>Item No. 117</b> Spec. Ref. E6.24					
Option 1			Y/N	Y/N	\$
Option 2			Y/N	Y/N	\$
Option 3			Y/N	Y/N	\$
Option 4			Y/N	Y/N	\$
Option 5			Y/N	Y/N	\$
Option 6			Y/N	Y/N	\$
Option 7			Y/N	Y/N	\$
Option 8			Y/N	Y/N	\$
<b>Item No. 118</b> Framework Discount Spec. Ref. E6.25		Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate.			

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**Section C – Landline CENTREX / Analogue**

<b>Refurbished Devices</b>					
Set type <b>Item No. 119</b> Spec. Ref. E6.26	Model # / Manufacture	Color	Single Line Set	Multi Line Set	Price
Option 1				Y/N	Y/N
Option 2				Y/N	Y/N
Option 3				Y/N	Y/N
Option 4				Y/N	Y/N
Option 5				Y/N	Y/N
Option 6				Y/N	Y/N
Option 7				Y/N	Y/N
Option 8				Y/N	Y/N
<b>Item No. 120</b> Framework Discount Spec. Ref. E6.27	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate.				
<b>C) Features</b>					
Item No.	Features	Spec Ref			Cost per month
<b>Item No. 121</b>	Voicemail	E6.29		Mandatory	\$ or Incl
<b>Item No. 122</b>	Combination mailbox	E6.30		Mandatory	\$ or Incl
<b>Item No. 123</b>	Multiple greetings	E6.31		Mandatory	\$ or Incl
<b>Item No. 124</b>	Auto dial	E6.35		Mandatory	\$ or Incl
<b>Item No. 125</b>	Call display	E6.36		Mandatory	\$ or Incl
<b>Item No. 126</b>	Call log	E6.37		Optional	\$ or Incl
<b>Item No. 127</b>	Group intercom	E6.38		Optional	\$ or Incl
<b>Item No. 128</b>	Speed call	E6.39		Mandatory	\$ or Incl
<b>Item No. 129</b>	Remote voicemail access	E6.40		Mandatory	\$ or Incl
<b>Item No. 130</b>	Call forward	E6.41		Mandatory	\$ or Incl
<b>Item No. 131</b>	Remote call forwarding	E6.42		Mandatory	\$ or Incl

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**Section C – Landline CENTREX / Analogue**

<b>Item No. 132</b>	Call waiting	E6.43	Mandatory	\$ or Incl
<b>Item No. 133</b>	Last number redial	E6.44	Mandatory	\$ or Incl
<b>Item No. 134</b>	Message waiting	E6.45	Mandatory	\$ or Incl
<b>Item No. 135</b>	Call park	E6.46	Mandatory	\$ or Incl
<b>Item No. 136</b>	Ring again	E6.47	Mandatory	\$ or Incl
<b>Item No. 137</b>	Sim- ring or equivalent	E6.48	Mandatory	\$ or Incl
<b>Item No. 138</b>	Voice conferencing (3 way call)	E6.49	Mandatory	\$ or Incl
<b>Item No. 139</b>	Call transfer	E6.50	Mandatory	\$ or Incl
<b>Item No. 140</b>	Ability to 4 or 5 digit dial	E6.51	Mandatory	\$ or Incl
<b>Item No. 141</b>	Ability to have direct in dial numbers (DID's)	E6.52	Mandatory	\$ or Incl
<b>Item No. 142</b>	Paging	E6.53	Mandatory	\$ or Incl
<b>Item No. 143</b>	Transfer mailbox	E6.54	Mandatory	\$ or Incl
<b>Item No. 144</b>	Listen only mailbox	E6.55	Mandatory	\$ or Incl

**D) Other Services**

<b>Item #</b>	<b>Spec Ref</b>	<b>Unit</b>	<b>Cost</b>
<b>Item No. 145</b> Directory Assistance	E6.56	Specify	\$ or incl.
<b>Item No. 146</b> Call processing services i.e. Interalia to play while caller waiting in queue	E6.57	Specify	\$ or incl.
<b>Item No. 147</b> Conference Bridge	E6.58	Specify	\$ or incl.

**E) Call Centre Services**

<b>Item #</b>	<b>Spec Ref</b>	<b>Monthly Rate</b>	<b>Service Charge</b>
<b>Item No. 148</b> Automatic Call Distribution (ACD)	E6.59	\$	\$ or Incl
<b>Item No. 149</b> ACD agent	E6.60	\$	\$ or Incl
<b>Item No. 150</b> ACD Supervisor	E6.61	\$	\$ or Incl



**FORM B(R1): DETAILED PRICE BREAKDOWN  
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PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE, RELATED EQUIPMENT AND SYSTEMS  
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**Section C – Landline CENTREX / Analogue**

<b>Item No. 151</b> Uniform Call distribution (UCD)	E6.62	\$	\$ or Incl
<b>Item #</b>	<b>Spec Ref</b>	<b>Monthly Rate</b>	<b>Service Charge</b>
<b>Item No. 152</b> Enhanced call processing mailbox (ECP)	E6.63	\$	\$ or Incl
<b>Item No. 153</b> Interactive Voice Response (IVR)	E6.64	\$	\$ or Incl
<b>Item No. 154</b> Customized greetings Used on ACD and UCD	E6.65	\$	\$ or Incl
<b>Item No. 155</b> Music on hold	E6.66	\$	\$ or Incl
<b>Item No. 156</b> Customized recorded announcements	E6.67	\$	\$ or Incl
<b>Item No. 157</b> Auto Attendant	E6.68	\$	\$ or Incl
<b>Item No. 158</b> Simultaneous call access	E6.69	\$	\$ or Incl
<b>Item No. 159</b> Statistical Reporting System	E6.70	\$	\$ or Incl
<b>Item No. 160</b> Additional call centre features	E6.71	Specify	
<b>F) Accessories</b>			
<b>Item No. 161</b> Line cords Spec Ref. E6.72			
1. 7ft		\$	
2. 14 ft		\$	
3. 25 ft		\$	
<b>Item No. 162</b> Receiver cords Spec Ref. E6.73			
1. 3ft		\$	
2. 10ft		\$	
3. 20ft		\$	
<b>Item No. 163</b> Headsets Spec. Ref. E6.74		\$	

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**Section C – Landline CENTREX / Analogue**

<b>Item No. 164</b> Framework Discount Spec. Ref. E6.75	Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate.
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**G) Long Distance**

Item #	Spec Ref	Unit	Option #1
<b>Item No. 165</b> Manitoba	E6.77	Per minute	\$
<b>Item No. 166</b> Canada	E6.78	Per minute	\$
<b>Item No. 167</b> North America (USA)	E6.79	Per minute	\$
<b>Item No. 168</b> International	E6.80	Per minute	\$
<b>Item No. 169</b> Incoming 1-800 calls	E6.81	Per minute	\$
<b>Item No. 170</b> Alternative Pricing Options	E6.82		

**H) Value Add**

<b>Item No. 171</b> Spec. Ref. E6.85
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Name of Bidder

**FORM B(R1): DETAILED PRICE BREAKDOWN**  
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**Section D: Landline VoIP**

<b>A) Monthly Base Service (including Required Infrastructure and Handsets)</b>							
<b>Set type</b>	<b>Spec Ref</b>	<b>Estimated Qty</b>	<b>Model # / Mfr</b>	<b>Single or Multi-line</b>	<b>Call Display</b>	<b>Non-warranty handset replacement price</b>	<b>Monthly Price</b>
<b>Item No. 172</b> Base Plan incl. infrastructure	E7.38						\$
Plus items 173 to 183							
<b>Item No. 173</b> Soft phone – Windows	E7.39	500		Single	Y		\$
<b>Item No. 174</b> Soft phone – smartphone (iPhone)	E7.40	500		Single	Y		\$
<b>Item No. 175</b> Basic no call display	E7.41	1000		Single	N	\$	\$
<b>Item No. 176</b> Basic w/ call display	E7.42	3000		Single	Y	\$	\$
<b>Item No. 177</b> Basic multi-line w/ call display	E7.43	200		Multi	Y	\$	\$
<b>Item No. 178</b> Executive w/ call display	E7.44	50		Multi	Y	\$	\$
<b>Item No. 179</b> Wi-Fi/cordless IP phone	E7.45	100		Single	Y	\$	\$
<b>Item No. 180</b> Optional: ACD	E7.46	50		Multi	Y	\$	\$
<b>Item No. 181</b> Additional options (add more lines as required)	E7.47					\$	\$
<b>Item No. 182</b> Alternative pricing model	E7.48						
<b>Item No. 183</b> Framework Discount	E7.49						

**FORM B(R1): DETAILED PRICE BREAKDOWN**  
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PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE, RELATED EQUIPMENT AND SYSTEMS  
AND CELLULAR WIRELESS SERVICES

**Section D: Landline VoIP**

<b>B) Features</b>			
<b>Features</b>	<b>Spec Ref</b>	<b>Mandatory or Optional</b>	<b>Cost per month</b>
<b>Item No. 184</b> Voicemail	E7.51	Mandatory	\$ or Incl
<b>Item No. 185</b> Unified Messaging / \Combination mailbox	E7.52	Mandatory	\$ or Incl
<b>Item No. 186</b> Multiple greetings	E7.53	Mandatory	\$ or Incl
<b>Item No. 187</b> Ability to view voice mails from email inbox	E7.54	Optional	\$ or Incl
<b>Item No. 188</b> Auto dial	E7.55	Mandatory	\$ or Incl
<b>Item No. 189</b> Call display	E7.56	Mandatory	\$ or Incl
<b>Item No. 190</b> Call log	E7.57	Optional	\$ or Incl
<b>Item No. 191</b> Group intercom	E7.58	Optional	\$ or Incl
<b>Item No. 192</b> Speed call	E7.59	Mandatory	\$ or Incl
<b>Item No. 193</b> Remote access to phone (voicemail, remote use)	E7.60	Mandatory	\$ or Incl
<b>Item No. 194</b> Ability to dial phone numbers from Outlook contacts	E7.61	Optional	\$ or incl.
<b>Item No. 195</b> Ability to fax from desktop	E7.62	Optional	\$ or Incl
<b>Item No. 196</b> Instant messaging	E7.63	Optional	\$ or Incl
<b>Item No. 197</b> One Business number	E7.64	Optional	\$ or Incl
<b>Item No. 198</b> Record on demand \ continuous voice recording	E7.65	Optional	\$ or Incl
<b>Item No. 199</b> Video conferencing from the desktop	E7.66	Optional	\$ or Incl
<b>Item No. 200</b> Call forward	E7.67	Mandatory	\$ or Incl
<b>Item No. 201</b> Remote call forwarding	E7.68	Optional	\$ or incl
<b>Item No. 202</b> Call waiting	E7.69	Mandatory	\$ or Incl

**FORM B(R1): DETAILED PRICE BREAKDOWN**  
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PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE, RELATED EQUIPMENT AND SYSTEMS  
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**Section D: Landline VoIP**

<b>Features</b>			
<b>Features</b>	<b>Spec Ref</b>	<b>Mandatory or Optional</b>	<b>Cost per month</b>
<b>Item No. 203</b> Last number redial	E7.70	Mandatory	\$ or Incl
<b>Item No. 204</b> Message waiting	E7.71	Mandatory	\$ or Incl
<b>Item No. 205</b> Call park	E7.72	Mandatory	\$ or Incl
<b>Item No. 206</b> Ring again	E7.73	Mandatory	\$ or Incl
<b>Item No. 207</b> Sim- ring or equivalent	E7.74	Mandatory	\$ or Incl
<b>Item No. 208</b> Voice Conferencing 3 or more persons	E7.75	Mandatory	\$ or Incl
<b>Item No. 209</b> Call transfer	E7.76	Mandatory	\$ or Incl
<b>Item No. 210</b> User defined call rules	E7.77	Optional	\$ or Incl
<b>Item No. 211</b> Ability to dial internally using 4 or 5 digits	E7.78	Mandatory	\$ or Incl
<b>Item No. 212</b> Ability to have direct in dial numbers (D.I.D's)	E7.79	Mandatory	\$ or Incl
<b>Item No. 213</b> Paging	E7.80	Mandatory	\$ or Incl
<b>Item No. 214</b> Feature similar to transfer mailbox	E7.81	Mandatory	\$ or Incl
<b>Item No. 215</b> Announcement service (i.e. listen only mailbox)	E7.82	Mandatory	\$ or Incl
<b>Item No. 216</b> Additional features (add more lines as required)	E7.83	Optional	\$ or Incl
<b>C) Other Services</b>			
<b>Item #</b>	<b>Spec Ref</b>	<b>Unit</b>	<b>Cost</b>
<b>Item No. 217</b> Directory Assistance	E7.86	Price per use	\$ or incl.
<b>Item No. 218</b> Conference Bridge	E7.87	Specify all- inclusive price	\$ or incl.
<b>Item No. 219</b> Additional services (add more lines as required)	E7.88		

**FORM B(R1): DETAILED PRICE BREAKDOWN**  
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PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE, RELATED EQUIPMENT AND SYSTEMS  
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**Section D: Landline VoIP**

<b>D) Call Centre Services (Optional)</b>			
<b>Item #</b>	<b>Spec Ref</b>	<b>Monthly Rate</b>	<b>Service Charge</b>
<b>Item No. 220</b> Automatic Call Distribution (ACD)	E7.89	\$	\$
<b>Item No. 221</b> ACD agent	E7.90	\$	\$
<b>Item No. 222</b> ACD Supervisor	E7.91	\$	\$
<b>Item No. 223</b> Interactive Voice Response (IVR)	E7.92	\$	\$
<b>Item No. 224</b> Music on hold	E7.93	\$	\$
<b>Item No. 225</b> Auto Attendant	E7.94	\$	\$
<b>Item No. 226</b> Statistical Reporting System	E7.95	\$	\$
<b>Item No. 227</b> Additional Call Centre charges	E7.96	Specify	
<b>Item No. 228</b> Alternative pricing model	E7.97	Specify	
<b>E) Accessories</b>			
		<b>Price</b>	
<b>Item No. 229</b> Receiver cords – Spec. Ref. E7.98			
1. 7ft			
2. 14 ft			
3. 25 ft			
<b>Item No. 230</b> USB headset (softphone) Spec. Ref. E7.99			
<b>Item No. 231</b> Framework Discount Spec. Ref. E7.100		Price determination mechanism(s) used in the development of the price(s) shall be % discount off published web rate.	

**FORM B(R1): DETAILED PRICE BREAKDOWN**  
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PROVISION OF TELEPHONE SYSTEM INFRASTRUCTURE, RELATED EQUIPMENT AND SYSTEMS  
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**Section D: Landline VoIP**

<b>F) Long Distance</b>			
<b>Item #</b>	<b>Spec Ref</b>	<b>Unit</b>	<b>Option #1</b>
<b>Item No. 232</b> Manitoba	E7.102	Per minute	\$
<b>Item No. 233</b> Canada	E7.103	Per minute	\$
<b>Item No. 234</b> North America (USA)	E7.104	Per minute	\$
<b>Item No. 235</b> International	E7.105	Per minute	\$
<b>Item No. 236</b> Inbound 1-800 calls	E7.106	Per Minute	\$
<b>Item No. 237</b> Alternative Pricing Options	E7.107		
<b>G) Value Add</b>			
<b>Item No. 238</b> Spec. Ref. E7.110			
<b>H) End of Contract Buy-out Price for On-Premise Equipment</b>			
<b>Item No. 239</b> Spec. Ref. E7.111			

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