Public Engagement Newsletter Summer 2018 Question of the Week 2
Question in July 19, 2018 newsletter
Responses provided in August 2, 2018 newsletter

# Q1 Have you read a public engagement report or summary before?

Answered: 107   Skipped: 0
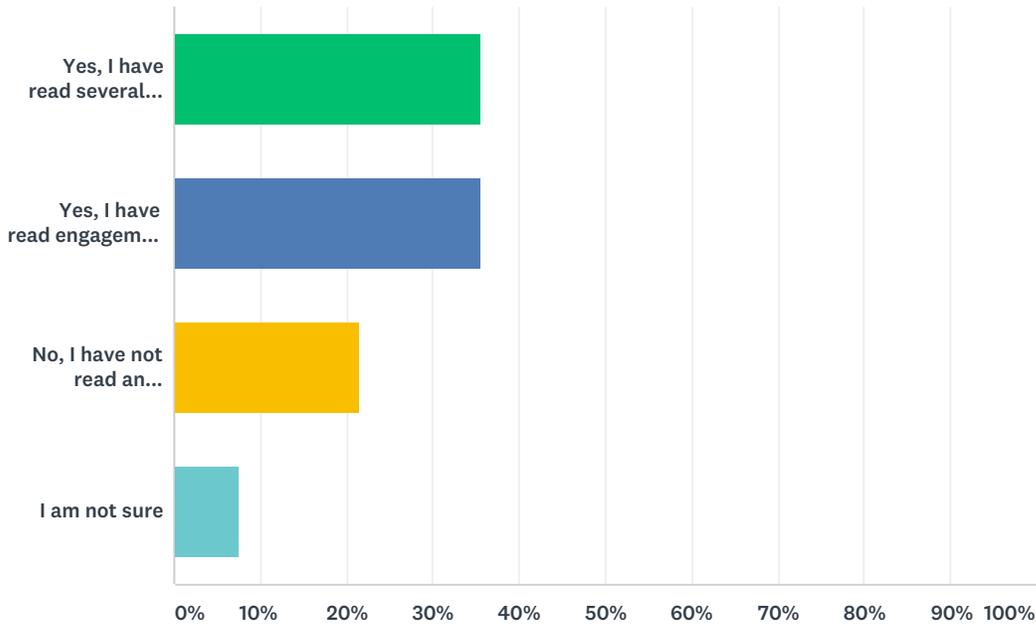
ANSWER CHOICES	RESPONSES	
Yes, I have read several engagement reports/summaries	35.51%	38
Yes, I have read engagement reports/summaries once or twice	35.51%	38
No, I have not read an engagement report/summary	21.50%	23
I am not sure	7.48%	8
TOTAL		107

Q2 We are working on improving our reporting so we can do a better job with letting you know what we heard and how input was used.What do you/would you look for when reviewing a public engagement report? Please select all that apply.

Answered: 106   Skipped: 1
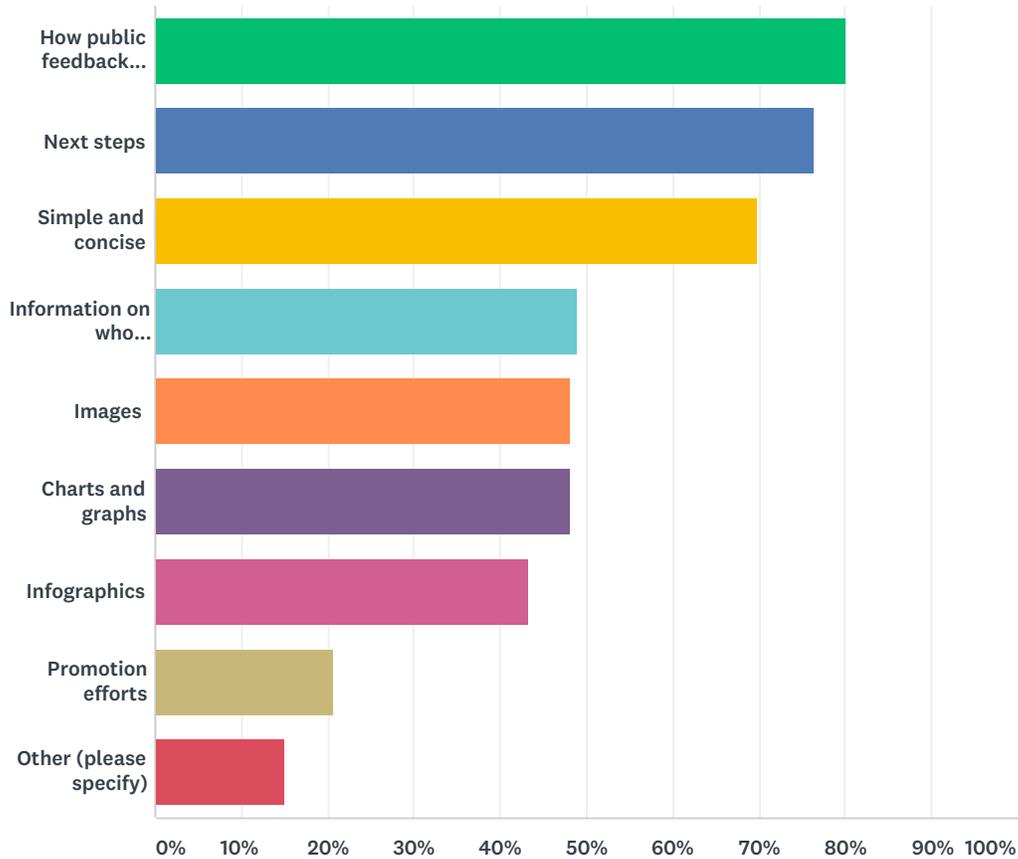
ANSWER CHOICES	RESPONSES	
How public feedback influenced the project	80.19%	85
Next steps	76.42%	81
Simple and concise	69.81%	74
Information on who participated	49.06%	52
Images	48.11%	51
Charts and graphs	48.11%	51
Infographics	43.40%	46
Promotion efforts	20.75%	22
Other (please specify)	15.09%	16
Total Respondents: 106		

#	OTHER (PLEASE SPECIFY)	DATE
1	Rather than just listing participants (stakeholders) who participated and providing an incomplete sampling of the comments, you need to focus on the comments and suggestions that were ignored, disregarded, or ruled out. It is extremely important that the city and paid consultants explain why they chose not to or failed to address specific concerns that came up during public engagement. I have several specific examples that I can share if you are interested.	8/9/2018 10:09 AM
2	Actual number of participants	7/26/2018 9:18 AM
3	If there are meeting please make it at frequent bus routes	7/20/2018 6:45 AM
4	percentage of the population polled or that participated.	7/19/2018 8:53 PM
5	maps	7/19/2018 8:50 PM
6	Maps and GIS	7/19/2018 7:56 PM
7	I really like to read actual quotes from people who participated.	7/19/2018 1:26 PM
8	Specific info compiled into the graphics, charts, etc. We all know graphics can be slanted to reflect certain points of view. I like reports that answer ALL the basic questions: who, what, where, why and how.	7/19/2018 1:25 PM
9	Not sure what this means	7/19/2018 12:17 PM
10	councillor awareness and input	7/19/2018 11:41 AM
11	Status/timing of the project. Is it funded and going ahead within a certain time frame?	7/19/2018 10:47 AM
12	EMPHASIZE "simple and concise". And drawings should be viewable-the "BRT" docs are too long, complex, and yet the pictures, which convey the most info, are smal, blurred and uninformative...IS THIS DELIBERATE? Many think so!	7/19/2018 10:38 AM
13	Should provide a sample of this report just in case one has read a report but wasn't sure of the name or discription of this report.	7/19/2018 10:20 AM
14	Complete transparency, e.g.: verbatim feedback from surveys, etc; opportunity to access any formal written submissions and any responses provided by the City. I would be most interested in how many people/organizations responded and the percentage who raised specific issues. The consultation documents should be included (discussion papers, information boards, web content, surveys, etc.).	7/19/2018 10:16 AM
15	Decisions or changes to be made	7/19/2018 9:55 AM
16	How or will feedback be accepted?	7/19/2018 9:44 AM

Q3 Do you have anything else you would like to add about reporting?

Answered: 33   Skipped: 74

#	RESPONSES	DATE
1	Reports related to all projects within the city must be available through the city's web site. We should not have to search for Precinct G information on a private consultant's web site, Parker lands/Fulton Grove on another Web site, and the information about the Highway 100 project on the province's web site. If a project happens in the city or directly affects the city, it must be centralized on the city's Web site - whether it is a city-led project or not!	8/9/2018 10:14 AM
2	keep it simple stupid	7/30/2018 8:25 PM
3	A target date for when we should look for the report eg in one month, or in ten days, or in three months...	7/26/2018 9:20 AM
4	NO.	7/25/2018 9:36 AM
5	It's important that people know how their feedback influences projects, so they feel more involved, and are more likely to spend the time participating in additional public engagement opportunities. At the same time, it's also important to be balanced in how much resource/time is invested in the outreach and reporting process, and ensure that it doesn't delay getting these projects completed.	7/23/2018 9:35 AM
6	Timely distribution of reports after engagement is appreciated - if it is too long after input was sought - one can't remember as much.	7/22/2018 11:12 PM
7	You must convince the public that their input is actually being engaged in a truly inclusive way. You must include follow-up which proves the public's influence once decisions have been made and the wheels of change are in motion. You will gradually lose public participation if you are only "being seen" to engage the public. Just s thought.	7/20/2018 7:59 PM
8	Reduce the wait time on calls to 311.	7/20/2018 9:23 AM
9	Important for public engagement summaries to be provided back to the communities consulted. Not just made publicly available online, but made available in the community, too.	7/20/2018 8:52 AM
10	I am a teacher, have 2 university degrees and have recently planned &built a house. I believe that all of this contributes to my capacity to read & comprehend the city planning & engagement documents. It would be very interesting for the city to arrange meetings with high school students - from various schools - in order to receive their feedback on readability & enjoyment of city reports.	7/20/2018 8:15 AM
11	No	7/20/2018 7:22 AM
12	Always contain links to the most up to date information on the project.	7/20/2018 12:29 AM
13	Since the advent of the Office of Public Engagement there are fewer councillors at city events. I would like to see more council participation at city events.	7/19/2018 8:54 PM
14	I'm not sure what you mean by Public Engagement Newsletter. If you mean all the stuff that was sent out last summer over the Ruby/Banning bike path, then yes I got all the stuff starting in the Spring and then followed it through the entire year. I haven't heard anything at all this year though. I like the idea and support it, I'd just like to know what was decided and when it's going ahead.	7/19/2018 8:54 PM
15	not at this time.	7/19/2018 8:53 PM
16	No	7/19/2018 7:35 PM
17	Need to be more timely. Need to expand reach by using social media to post notice of events, gather feedback and share results. Email is a good option to start but the reach needs to be much greater.	7/19/2018 7:34 PM
18	No	7/19/2018 5:13 PM
19	Maybe later.	7/19/2018 5:13 PM
20	Generally it seems like input is not heard. Reports are written to support the position the city already had before public input was provided. Suggestions that could vastly improve the project at no additional cost are ignored.	7/19/2018 2:01 PM

21	Unbiased honesty should be the foundation of reporting on any subject. Too often you read a report and see the bias slant. The other issue is always money. When it comes into play, reports always seem too low in the beginning and every project always comes in exorbitantly over budget. It feels like City bureaucracy thinks Winnipeggers are stupid and won't notice. We aren't, we do and sometimes it's a shame we can't vote them out of office.	7/19/2018 1:29 PM
22	In particular the off-leash dog park report would be grwat if it was summarized. In particular what was the descision for mixed use parks such as Little Mountain. Is it even in the pervue as it is in a Rural Municipality?	7/19/2018 1:27 PM
23	Providing details as to how input affected decision making.	7/19/2018 10:49 AM
24	The City of Winnipeg frequently displays a lack of transparency in its reporting. For example, the City of Winnipeg wants to create the impression that it is actively engaging the affected community along Kenaston through participation in the PAC for the Route 90 Improvement Study. The reality is that the PAC seldom meets and has not been effective in engaging those community members who are the most affected by this project. Of the three community groups listed as being PAC members, only one group was present at the first PAC meeting on Jan. 18, 2018 and NONE of the groups participated in the second PAC meeting on May 1, 2018.	7/19/2018 10:47 AM
25	It helps to have information about how the particular project fits into the bigger picture - how the project relates to other projects and community plans.	7/19/2018 10:47 AM
26	Make it simple (not an engineer's or geek's report. Make the graphics large and easy-to-read, and precise. One BRT graphic, that looked like a child's felt-board project, had hydro towers in the middle of the route! UNCONSCIONABLE!	7/19/2018 10:41 AM
27	No	7/19/2018 10:39 AM
28	The report gives a sense of whether City officials listened to what people said at the meeting; that is how I decide what impact public participation has had on the project.	7/19/2018 10:26 AM
29	Nope	7/19/2018 10:11 AM
30	I appreciate the ability to share my views regarding municipal issues, but also hope these surveys aren't simply acts of tokenism on the part of the CIty, and that the views of citizens are actually considered important.	7/19/2018 9:56 AM
31	No.	7/19/2018 9:47 AM
32	I want to read something simple and short in bullet points: What is this about What has been done (research, feedback, etc.) What is going to be done and what does it mean for me (money, taxes, etc.)	7/19/2018 9:45 AM
33	I don't read them because they are long and full of details I would rather check induvidualy if interested. A summary with detailed sections on the points would be better for ME, not everyone;-)	7/19/2018 9:43 AM