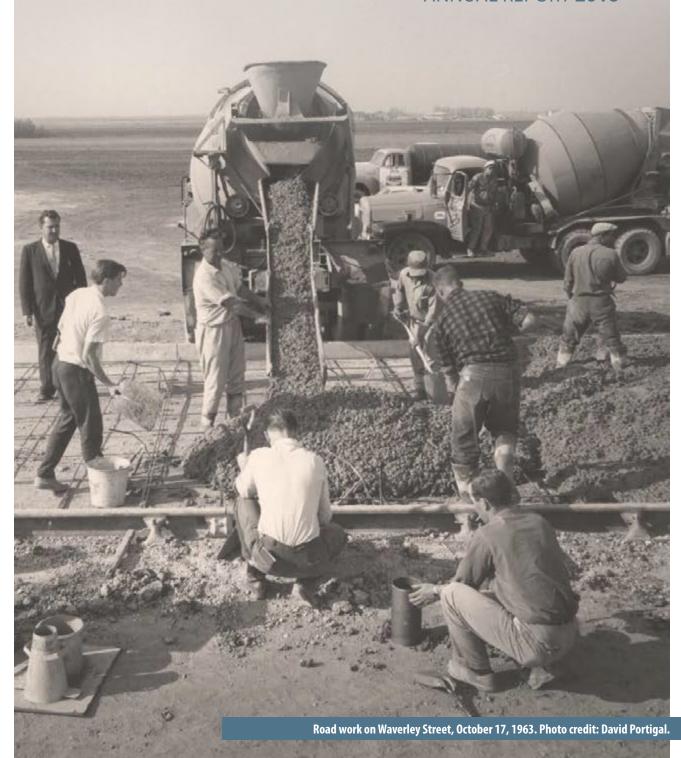
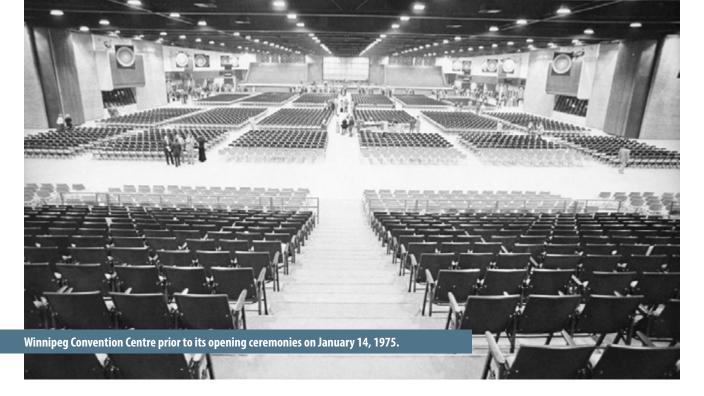


RECORDS COMMITTEE

ANNUAL REPORT 2016







about the records committee

The Records Committee was established by amendment to The City of Winnipeg Charter in 1995. The role and mandate of the Records Committee is specified in Section 110 (2) of the Charter, as follows:

- to make recommendations to Council regarding the management, retention, safekeeping, disposition and destruction of records in all City departments;
- to implement policies and procedures approved by Council for the management, retention, safekeeping, disposition and destruction of records in all City departments.

The Charter further emphasizes the importance of sound record keeping in Section 111, where it states that a record created or held by the City must not be destroyed or removed from the custody and control of the City by any employee unless permitted under a by-law or upon receipt of written approval of the Records Committee.

The Records Committee is comprised of eight members, as follows:

- City Records Manager/Archivist (or designate), Chairperson
- City Clerk (or designate)
- Chief Financial Officer (or designate)
- · City Auditor (or designate)
- City Solicitor (or designate)
- Director, Corporate Support Services (or designate)
- two citizen members appointed by Council for 3 year terms.

Members (for the year 2016)

Jody Baltessen, City Records Manager/Archivist Richard Kachur, City Clerk Ramona Hodges, Chief Financial Officer designate Micheal Giles, City Auditor designate Harold Dick, Solicitor, City Solicitor designate Steve West, Corporate Support Services Citizen Members (for the year 2016)

Jordan Bass and Kevin Walby





message from the chairperson

As civic employees, we acknowledge the benefits and demands of technology and the ways in which technological change shapes the business of civic government. In civic offices, records and information are created and used to plan for and achieve short and long-term projects that are relevant and valuable to our citizens and the business community. Often, the process of getting the work done and of finding savings and productivity gains is valued more highly than the information we create as we accomplish our work. However, records and information:

- allow citizens to know what the City is doing and hold it accountable
- · drive collaboration and communication
- · outline responsibilities and support decision-making
- · make up the corporate memory of the City.

Given the value of information to the City, these assets must be managed well and maintained to meet business, governance and community purposes.

With respect to electronic records, a complete revision of Records Management By-Law 86/2010 is underway, with a view to reinforcing the message that all records, regardless of format, must be managed throughout their life cycle.

With respect to physical records, Executive Policy Committee approval of the Administrative Report on Options to Relocate Archives and Records Control Branch enables the Branch to address the pressing issue of providing adequate storage space to departmental partners.

This work will be balanced with public outreach activities that coincide with Canada 150, and that leverage partnerships with other organizations. As well, Branch staff will continue to grow the Archives' capacity to deliver digital content to citizens via Winnipeg in FOCUS and to preserve digital assets in its custody.

All of this work will be undertaken while we consider how best to resolve the issue of care for the City's valuable archival collection, still housed in warehouse space at 50 Myrtle.

Jody Baltessen

City Records Manager/Archivist





Records Management Program

Space Rationalization and Inventory Management

The Agreement to store materials in the Manitoba Government Records Centre (MGRC) expired at the close of 2016. Prior to the end of the year, Branch staff began planning for a significant move of inventory out of the MGRC. As the anticipated partnership with the Federal Government was not realized, the Branch worked with Municipal Accommodations to secure adequate space to store records removed from the MGRC on pallets on the main floor at 311 Ross. These records will be largely inaccessible until such time as they can be moved to a new facility and properly shelved. The move out of the MGRC is expected to be complete prior to February, 2017.

Governance

In 2016, work on an extensive update to Records Management By-Law 86/2010 was interrupted as staff were engaged in managing facilities issues and the delivery of two by-elections. A full revision of Schedules B and C of the by-law is expected to be complete in January of 2017, to be followed by final departmental and Records Committee review. The Branch will then work with Legal Services to prepare the draft for submission to Council.

RM Training/Education

In addition to educational and networking opportunities offered through the Winnipeg Chapter of ARMA, Records Management staff developed and delivered the following training for City staff:

February 9 April 14 November 9

Records Management for Leaders Developing and Managing Filing Systems Basic Records Management

11 participants 15 participants 17 participants 17 participants

On September 29, Branch staff gave a half-day training session to nine City staff who use the Corporate Records Center's online tool – RS-Web.



Archives Program

Control of Holdings - Internships

Archival interns Natalie Vielfaure and Chris Zaste concluded their internships this year. Both started in 2015 to undertake significant appraisal and description projects: respectively, the Metropolitan Corporation of Greater Winnipeg (METRO) records and the Museum Collection. Before leaving in April, Natalie completed a detailed chronology and history of City of Winnipeg Council minutes. Chris, who left in August, continued the monumental task of appraising and sorting the Museum Collection. Chris also processed records of the Community and Race Relations Committee (CRRC), which was formed in 1986 to develop policies and programs to improve race relations and to provide guidance for individuals and organizations seeking aid on matters of racial discrimination. City Council dissolved the CRRC in 1999.

Chantel Fehr joined the Branch in May to process records of the North American Indigenous Games Host Society (Winnipeg) Inc. In 2002, the North American Indigenous Games (NAIG) were held in Winnipeg. At the close of the Games, records were transferred to the City of Winnipeg Archives. These records document the organizing of the event, which was a multi-sport and cultural celebration that involved Indigenous athletes, performers, volunteers, and other participants from across Canada and the United States. Before leaving in December, Chantel also processed the records of the former Public Welfare Department. This record series includes minutes, medical relief survey records, and case files created between 1926 and 1965.

Conservation/Preservation

On hold – 50 Myrtle does not have appropriate space in which to re-establish conservation/preservation treatments to enable appraisal and description of fragile paper record series dating from as early as 1874.

Researcher Services

Research visits fell from 389 in 2015 to 302 in 2016. However, the number of requests for information/research increased slightly in 2016. In years prior to the June 10, 2013 disaster and subsequent vacating of 380 William, there were four times as many in-person research visits.



Outreach Services

In response to an invitation from the Winnipeg Public Library, Archives installed two displays in the Local History Room (Millennium Library). The first display, entitled *The Next Stop: Developing Transit as a City Service*, involved working with Transit and the Manitoba Transit Heritage Association to bring together the history of transit, focusing on contributions made by METRO and the City of Winnipeg to develop public transportation. The second display, entitled *Women Making History in Municipal Politics*, celebrated the achievements of women who contributed to civic politics in Winnipeg. It shined the light on women like Alice Holling (first woman to run for Council in 1917), Jessie Kirk (first woman elected to Council in 1920), and Susan A. Thompson (first woman elected Mayor in 1992).

Archives celebrated the 100th anniversary of Manitoba women achieving the right to vote through outreach initiatives that brought attention to women's history. In the fall, the St. Vital Library featured a display on Florence Pierce, first woman elected to St. Vital Council and one of the first women to serve on the Unicity Council in 1972. Archives created the display to celebrate this little-known figure, who now has a park named in her honour. Also, for Women's History Month in October, Archives installed a display outside City Clerk's office in the Administration Building that featured items from the Susan A. Thompson collection, including her certificate of election, campaign advertisements and other items highlighting her life and mayoral career.

Year of Reconciliation

Declared by Mayor Brian Bowman in January 2016, the Year of Reconciliation asked how the City of Winnipeg and public service could support the Truth and Reconciliation Commission's Calls to Action. The Archives was specifically asked to address Call to Action #77, which states:

"We call upon provincial, territorial, municipal, and community archives to work collaboratively with the National Centre for Truth and Reconciliation to identify and collect copies of all records relevant to the history and legacy of the residential school system, and to provide these to the National Centre for Truth and Reconciliation."

Starting in 2015, Archives' staff searched relevant holdings to identify records related to residential schools and their legacies. These records were copied and shared with the National Centre for Truth and Reconciliation. To encourage further exploration of City records, staff prepared the research guide: *Conducting Research on Indigenous Peoples and History at the City of Winnipeg Archives*. The guide is available on the Archives' website. A related project was the appraisal and description of the records of the North American Indigenous Games Host Society (Winnipeg), Inc. (1994-2002).



Ongoing Outreach Initiatives

Staff Favourites, 2016

Staff identified six new topics and related images for the 2016 version of the web exhibit, Staff Favourites. New images are added to Staff Favourites bi-monthly. Notable this year was a feature on Votes for Women, which identified milestones in the history of women's participation in civic politics and elections.

Winnipeg in FOCUS

Staff continued to add content to this web-based application, which allows users to search, view, and download images in our collection. In partnership with Artefactual Systems Inc. and Corporate IT, staff commenced work on the migration of data out of this application to a new website that will be launched in spring 2017.

Throwback Thursday

Staff routinely contribute content to Corporate Communications for Throwback Thursday postings on the City's social media site. Postings featured topical images from the collection, including snapshots of the Assiniboine Zoo, the Winnipeg Arena, and skating on the Assiniboine River in 1918.

Accessions

The Archives acquired 14 new collections in 2016, either through donation, purchase, or as an internal transfer. Notable accessions include the following:

Martin Berman Postcard Collection: Assembled by Martin Berman and donated by the Berman family, this collection consists of approximately 5,000 postcards that document Winnipeg and rural Manitoba between 1900 and 1940. The Winnipeg Public Library is gradually making this collection available online through PastForward, a website that provides online access to postcards, historical directories, and oral histories.

William Smaill fonds: Water and Waste transferred a photo album created by William Smaill, Superintendent of the Winnipeg Aqueduct Construction Company Ltd. The photo album was initially acquired by Water and Waste at an estate sale in the 1990s. Taken between 1914 and 1915, the photos show the aqueduct's construction, the natural environment around the Whitemouth River, and rare views of Winnipeg.

Susan A. Thompson fonds: The Archives received additional material from Susan A. Thompson, including framed certificates and drafts of her recent book, *Her Worship: Moments in History, Moments in Time*. The Susan A. Thompson fonds documents her life and work as an entrepreneur, Winnipeg's first woman Mayor, diplomat, and legacy builder.

The Archives is committed to building its collection to better reflect the City's complex and fascinating history. For information about our acquisitions policy, please contact the Archives at 204-986-5325.



Access and Privacy Office (FIPPA/PHIA)

The focus of the second year of the Access and Privacy Office was to contribute to the City's shared vision of an open and transparent government that protects the personal and business information entrusted to its care.

In time for the 2016 Access to Information Week, the Office began publishing monthly lists of records received, along with additional proactively released records, in support of the City's vision for more open and transparent government. The proactively released records section of the Access and Privacy webpage provides a one-stop option for visitors to access information proactively released by any department or office. In addition, the monthly list of requests received enables website visitors to see what has already been requested by others. In combination with the monthly posting of records released through requests (launched last year), visitors can now find the responses and records that they otherwise would have had to request formally through FIPPA.

The efforts to proactively release City records in this easy-to-access format has contributed to the first decrease (by 14%) in requests processed via *The Freedom of Information and Protection of Privacy Act* (FIPPA) since the Act was expanded to include municipalities in 2000. In addition to providing greater access to City-held information, the Access and Privacy Office continued its efforts to promote and ensure the privacy of individuals. The Office developed a Privacy Impact Assessment (PIA) template to use when Departments initiate new programs and services. The template allows the Office to work with the Departments to identify risks to privacy and opportunities to strengthen policies around the collection, use, and disclosure of personal information. In 2016, the Office collaborated with 8 departments on 21 PIAs and it is anticipated that this number will only increase as information systems evolve and privacy awareness continues to grow.

Departmental Initiatives – Civic Elections

Branch staff worked with City Clerk's colleagues to deliver two school trustee by-elections in 2016. The first by-election was in June of 2016 and the second was in November of 2016.





Association for Manitoba Archives (AMA)

The Archives received its re-accreditation from the AMA in 2016. This process occurs every five years to ensure that professional standards are being observed and maintained. As an accredited member of the ACA, the Archives is able to take advantage of training opportunities and Advisory Services. Since undergoing its last re-accreditation in 2010, the Archives relocated to 50 Myrtle. Through the AMA's Advisory Services program, the Archives arranged for a site visit and facility assessment by conservator Jane Dalley. The Dalley report indicates that given the age and original purpose of 50 Myrtle, risk factors for the collection at this site are essentially the same as they were at 380 William.

One hundred and forty-four (144) archival descriptions of City of Winnipeg records are available on AtoM/MAIN (Manitoba Archival Information Network), an online search tool maintained and developed by the AMA. Researchers can access this online tool via a link on the Archives' web pages.

Tourism, Culture, Heritage, Sport and Consumer Protection Heritage Grants Advisory Council

With a grant from the Heritage Grants Advisory Council, the Branch hired contract archivist Andrew Morrison to appraise, process and describe approximately 8,900 photographs from the City's Museum Collection. A small sample of images from this collection was scanned and will be available online when our new website is launched. The Archives is grateful to the Government of Manitoba for ongoing support.

Table of Grants Received, 2001-2016

Grant Source	ID/Description	Grant/ Match		
Carried Forward, HGAC	For details on earlier projects, see previous reports.	\$56,688.60/\$111,307.36		
HGAC, 2016	Appraise, Rehouse, Describe (and scan selected) Museum Collection Photographs, circa 1910-1990	\$4,968.00/\$7,174.48		
Total, HGAC	For details on earlier projects, see previous reports.	\$61,656.60/\$118,481.84		
Total, CCA*	For details on earlier projects, see previous reports.	\$28,589.70/\$37,645.50		
PP&D, Historical Buildings Committee**	Monetary Appraisal of the Core Collection, City of Winnipeg Archives	\$10,000.00/na		
Total of Grants/Matches		\$100,246.30/\$156,127.34		
*This grant program was discontinued following federal budget cuts to Library and Archives Canada in 2012. **A one-time special project grant.				





Facilities

During 2017, Branch staff will begin implementing recommendations contained in the Administrative Report on Options to Relocate Archives and Records Control Branch Operations, approved by Executive Policy Committee in December of 2016. This significant project will result in the relocation of the Corporate Records Centre to a suitable warehouse location and proper storage of all records scheduled under By-Law 86/2010.

As at year end, negotiations to extend the lease at 50 Myrtle were underway. Administrative offices and the public research room, as well as the archival collection, will continue to be housed at this site. While staff work to mitigate the

limitations of this space, the Archives is unable to provide tours and class orientations as there is no room to accommodate groups in the space available. As well, warehouse space used to house the primary research collection onsite is full and the facility has no space for conservation/ preservation work critical to facilitate access to and long term preservation of core archival materials.

While redevelopment of 380 William is the preferred option for delivery of Archives and Access and Privacy Office programs, project costs are prohibitive. The Branch will continue to work with Municipal Accommodations to identify a long term solution for these programs and to provide for the proper care of the City's archival collections.





Long Term Preservation of Digital Information – Innovation Fund Project (approved 2015)

The Archives is responsible for ensuring that valuable civic records entrusted to its care are preserved for future generations, and that they remain accessible and usable over time. To this end, the Archives' Innovation Fund project addresses a need within the Archives to provide for the long-term preservation of digital records with archival value. The project also simplifies and expands access to all archival materials by creating a single web portal where the public can find information about records held by the Archives, and access made digital and born digital archival materials online.

In 2016, the Archives issued an RFP and subsequently awarded the project to the Canadian firm, Artefactual Systems Inc. Artefactual Systems Inc. is the lead developer of two industry standard applications:

- AtoM (Access to Memory) is standard-compliant archival description software that will facilitate online access to all archival materials held by the City of Winnipeg Archives.
- Archivematica is an integrated suite of software tools that will enable the Archives to preserve digital assets as authentic, trustworthy and reliable records, with access via AtoM.

The Archives began implementation in October of 2016 in consultation with Corporate IT and Artefactual Systems Inc., and expects to launch the site early in 2017. Once the new site is up and running, the Archives will continue to add content to enrich the online experience of citizens and researchers interested in the history of the City of Winnipeg, and develop policy, processes and expertise to grow capacity for the management of born digital records with archival value.

Governance

Branch staff continue to work with departmental partners on revisions to Records Management By-Law 86/2010. Of particular concern is strengthening governance for electronic records.

Access and Privacy Office

Looking ahead, significant projects for 2017 include continued development and implementation of City-specific guidance materials for both access to information and protection of privacy issues.







Museum Photograph Collection

The Museum Photograph Collection consists of photographs and related records covering a wide variety of subjects. These materials were originally collected for a proposed Winnipeg museum, or received as unsolicited donations from the public. The photographs depict municipal government activities and infrastructure, geographical features, and business and personal activities. Creators responsible for the photographs in this collection include municipal government employees, professional photographers, private individuals, and publishers of postcards and memorabilia.

Mayor Juba awards Honourary Citizenship to figure skaters Maria and Otto Jelinek, January 31, 1963.







Service statistics track Branch operational activities for the year and are useful for measuring basic levels of activity. Service statistics do not reflect staff time required to prepare for and administer research visits or departmental requests for boxes, transfers or destruction orders and do not communicate the value of recordkeeping to the City.

Archives Program, Researcher Services, 2012-2016***

Year	In Person Research Visits	Requests for Information/Research (Mail, E-Mail, 311, Phone, Walk-Ins)	Record Retrievals	Copies Prepared*	Acquisitions**
2012	1203	1444	4218	1302	1.1
2013	720	587	1639	1547	5.6
2014	277	847	1465	731	39
2015	389	1021	2423	375	109.35
2016	302	1110	1562	567	10.7

^{*}Includes photocopies of records and prints of photographs and plans. Researchers may use digital cameras/phones to make copies. **In cubic feet (14 donations).

***The Archives was forced to close in June of 2013 and remained closed until June 10, 2014. As a result, Researcher Services were severely curtailed and a considerable volume of records were inaccessible.

Archives Program, Outreach Services, 2012-2016

Year	Publications	Exhibits Web and Physical	Lectures/Speaking Engagements	Archives Tours
2012	2	2	4	5
2013	2	2	1	3
2014	4	6	2	n/a
2015	2	3	1	2
2016	3	4	3	5



Archives Program, Control of Holdings (Archival Processing), 2016

Title	E Meters	xtent Volumes/Items		
City of Winnipeg Archives' Photograph Collection (additions)		21		
City of Winnipeg Archives' Map/Plan Collection (additions)		3		
Museum Photograph Collection	0.1	8,960		
Public Welfare Department	1.5	343		
Metro Correspondence	25.74			
North American Indigenous Games Host Society (Winnipeg) Inc.	3.33			
Community and Race Relations Committee (CRRC)	0.75			
Advisory Traffic Commission	0.625			
Winnipeg Traffic Commission	1.025			
Parking authority	0.35			
Additions to Winnipeg in FOCUS (for a total of 1099)		167		
Total	33.42	9,494		
Humidification/Flattening: Program on hold pending identification of suitable space.				

Corporate Records Centre Program, 2012-2016*

Year	Transfers	Box Retrievals	File Retrievals	Rush Box Retrievals	Rush File Retrievals	Boxes Reshelved	Files Refiled	Destruction	Withdrawals
2012	2313	657	278	3	43	556	110	3122	0
2013	1704	892	282	33	25	916	251	900	0
2014	803	982	226	20	29	983	132	940	0
2015	1319	913	236	4	31	954	263	377	0
2016	1174	1064	314	19	35	959	260	1603	131
*In cubic feet.									





Departmental Comparison of FIPPA Applications, 2012-2016

In 2016, the City processed 855 requests for access to information under Part 2 of *The Freedom of Information and Protection of Privacy Act* (FIPPA)

Department	2012 Requests	2013 Requests	2014 Requests	2015 Requests	2016 Requests
Access and Privacy Office*					128
Assessment and Taxation	7	9	1	30	4
Audit	0	0	1	1	0
Chief Administrative Office	14	8	11	6	*
City Clerk's	14	15	21	47	*
Community Services	35	38	40	38	44
Corporate Support	43	35	37	32	15
Fire Paramedic Service	94	106	167	166	147
Fleet Management Agency	0	0	0	1	0
Golf Services	1	0	0	0	0
Legal Services	1	5	2	2	0
Mayor's Office	23	14	4	6	*
Parking Authority	10	7	5	9	7
Planning, Property and Development	72	43	21	19	51
Police Service	460	524	597	633	548
Public Works	33	56	74	81	64
Transit	31	23	21	21	15
Water and Waste	33	27	30	33	21
Total Received	871	910	1037	1125	1044
Total Processed**	801	867	992	993	855

^{*} Access and Privacy Office coordinates and responds for City Clerk's Department, Mayor's Office, the CAO, and for multi-department requests.

^{**} Processed applications are those completed within the Calendar year. Applications that are withdrawn, abandoned, transferred, or carried over to the following year are not considered processed.

Access Decisions, 2012-2016

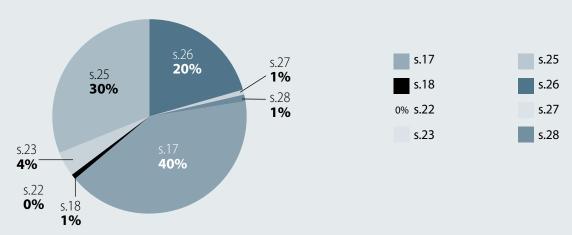
Access Decisions 2012-2016	2012	2013	2014	2015	2016
Access Granted	82	85	140	112	125
Access Granted in Part	413	511	570	623	539
Access Denied	100	402	134	132	83
Records do not exist/could not be located	59	52	71	80	93
Refused to confirm/deny existence	1	1	1	7	4
Incomprehensible, frivolous or vexatious	23	16	39	39	11

FIPPA Response Times, 2015 and 2016

The City increased its number of responses that were "on time" by 2% in 2016.

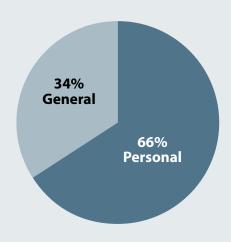
Response Time	2015	2015%	2016	2016%
Within 30 Days	924	93%	812	94%
Met an extension taken under s.15	4	0%	20	0%
Did not meet an extension taken under s. 15	0	0%	1	0%
Did not take an extension under s. 15	52	5%	17	0%
Met an extension authorized by the Ombudsman's Office	0	0%	1	0%
Did not meet an extension authorized by the Ombudsman's Office	0	0%	0	0%
Did not take an extension authorized by the Ombudsman's Office	13	1%	4	0%
Number of responses that were "on time"	928	93%	833	97%
Total	993	100%	855	100%

Uses of Exceptions - by FIPPA Section, 2016

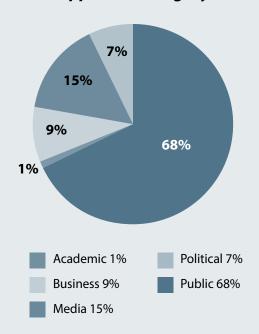


2016 Requests by Category

Applications for General vs. Personal Information



Applications by Applicant Category



FIPPA Contacts

(as at December 31, 2016)

Assessment and Taxation	Chrispin Ntungo
Audit	
CAO	Janet Thomas
City Clerk's	
Community Services	Pam Chaves
Corporate Support Services	Gerry Berkowski
Fire Paramedic Services	Andrá Rarard and Michalla Waimar
Legal Services	Krista Boryskavich and Harold Dick
Mavor's Office	Jeannine Stotski
Planning, Property and Development	Pam Langstaff
Public Works	Shelly Smith
Transit	Rose LeBleu
Water and Waste	Allan Neyedly
Winnipeg Police Service	Kim Carswell
Winnipeg Parking Authority	Colin Stewart





The Records Committee wishes to acknowledge the work and commitment of:

- Archives and Records Control Branch staff for their ongoing effort and achievements in 2016.
- Corporate Education for administrative support and resources for all training initiatives.
- City of Winnipeg Departmental Records Officers and Freedom of Information and Protection of Privacy Act Coordinators for their participation in records management and access to information and protection of privacy services.

Archives & Records Control Branch Staff (as at December 31, 2016)

City Records Manager/Archivist	
Corporate FIPPA Coordinator	Konrad Krahn
Senior Records Manager	Scott Reid
Records Manager	Don Kroeker
Senior Archivist	Sarah Ramsden
Archivist	Martin Comeau
Clerk	Sallie Caufield
Clerk	
Clerk	Vacant

Departmental Records Coordinators

(as at December 31, 2016)

City Clerk's	. Scott Reid
City Clerk's	. Don Kroeker
Community Services	. Kirstian Lezubski
Planning, Property and Development	. Pam Langstaff
Public Works	. Shelly Smith
Transit	. Rose LeBleu
Water and Waste	. Allan Neyedly
Winnipeg Civic Employees' Benefits Board	. Trinity Willetts
Winnipeg Police Service	. Judy Kesterke



ONLINE TOOLS AND DIGITAL EXHIBITS

winnipeg.ca/clerks/toc/archives.stm



Winnipeg in FOCUS is an online tool that allows users to search and view photographs and graphic materials held by the City of Winnipeg Archives.

OUR COLLECTION

Information about our collection and a link to archival descriptions for textual records held by the City of Winnipeg Archives are available in MAIN (Manitoba Archival Information Network). MAIN can be accessed from the "Our Collection" page on our website.



Pathways exhibits contain images of primary documents and photographs that capture the tone and flavour of Winnipeg's early years. Exhibits are:

- Women and Work
- · The Emergent City*
- Staff Favourites
- · Typhoid!*
- Milk Matters*
- An Act of Imagination*
- More than the Sum of its Parts
- * Includes curriculum-based educational tools for Grades 9, 10 and 11, as well as puzzles and games for students of all ages.

SOUVENIRS

Three short films created by filmmaker Paula Kelly during a six month artist residency funded by the Winnipeg Arts Council's Public Art Program. Films are: Sand and Stone, Watermarks, Waiting for the Parade

Woman posing with snowshoes on back, 1923.



CITY CLERK'S DEPARTMENT

ARCHIVES AND RECORDS CONTROL

50 Myrtle Street • archives@winnipeg.ca

