



THE CITY OF WINNIPEG

REQUEST FOR PROPOSAL

RFP NO. 192-2008

APPENDIX B – SERVICE AND INFORMATION REQUEST MAPS

Legend:



Task completed by 311



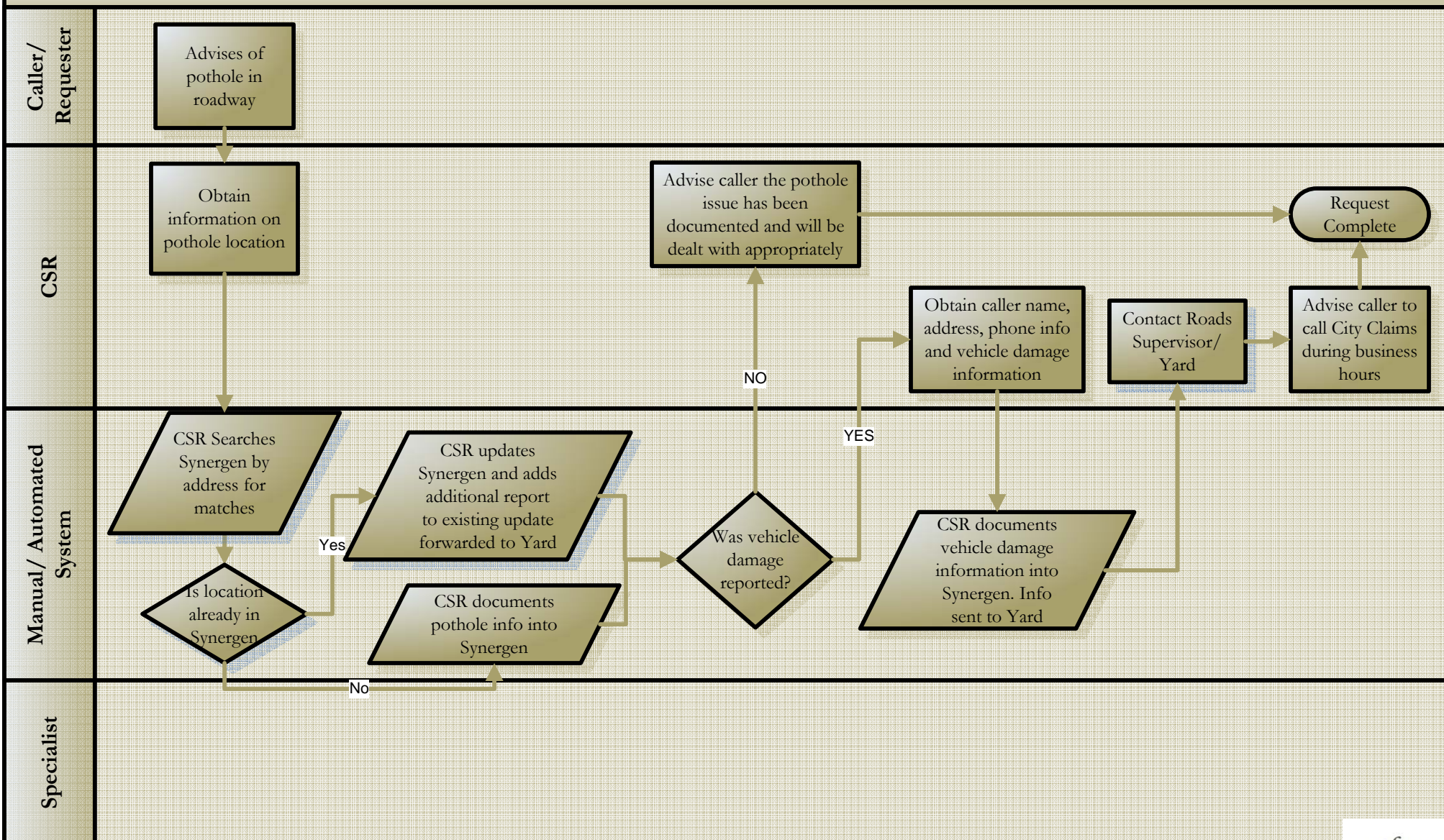
Task completed outside of 311



Transfer of request control

**Pothole Report
Public Works Central
PWK-01-V01-2B**

**311
FULL**



Legend:



Task completed by 311



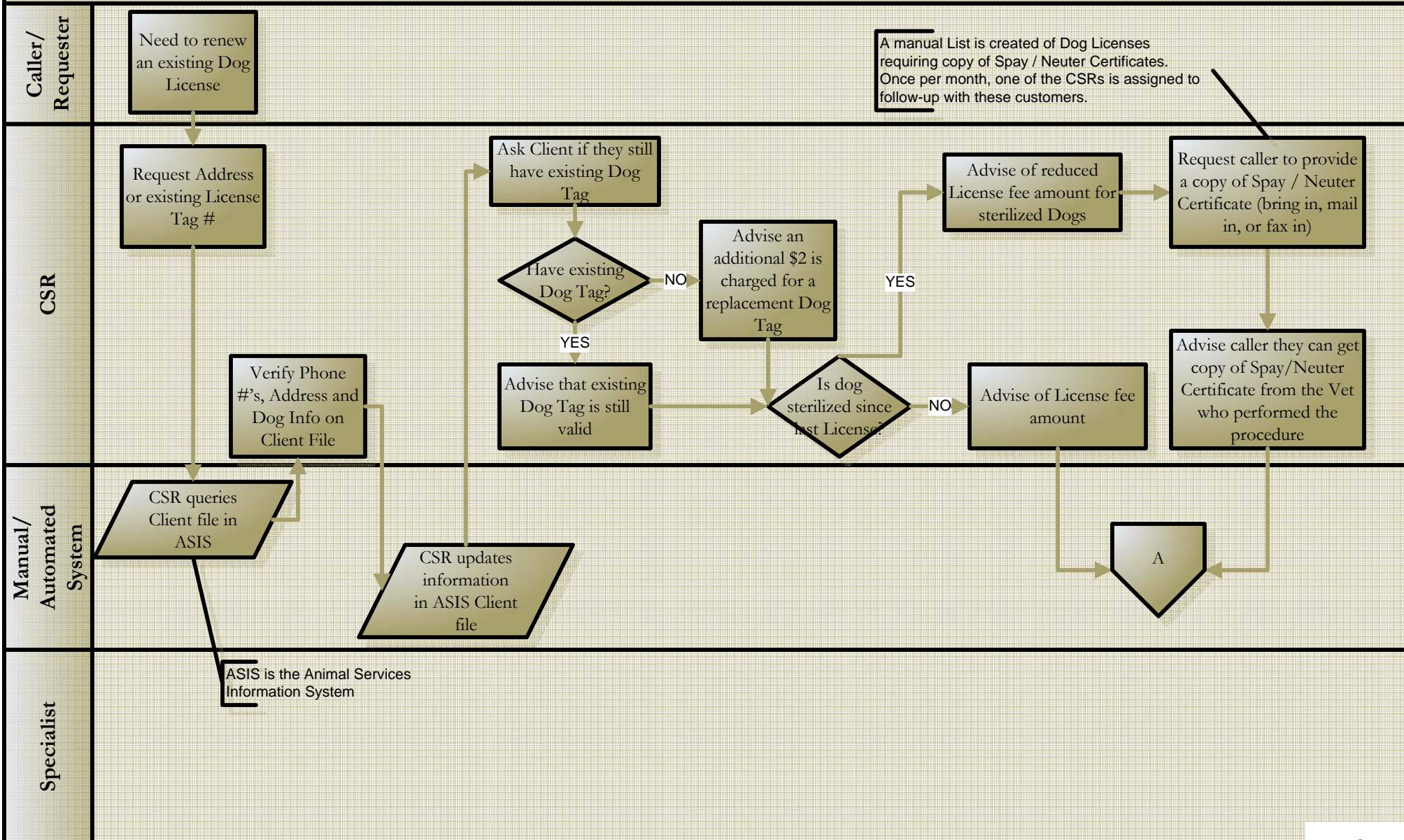
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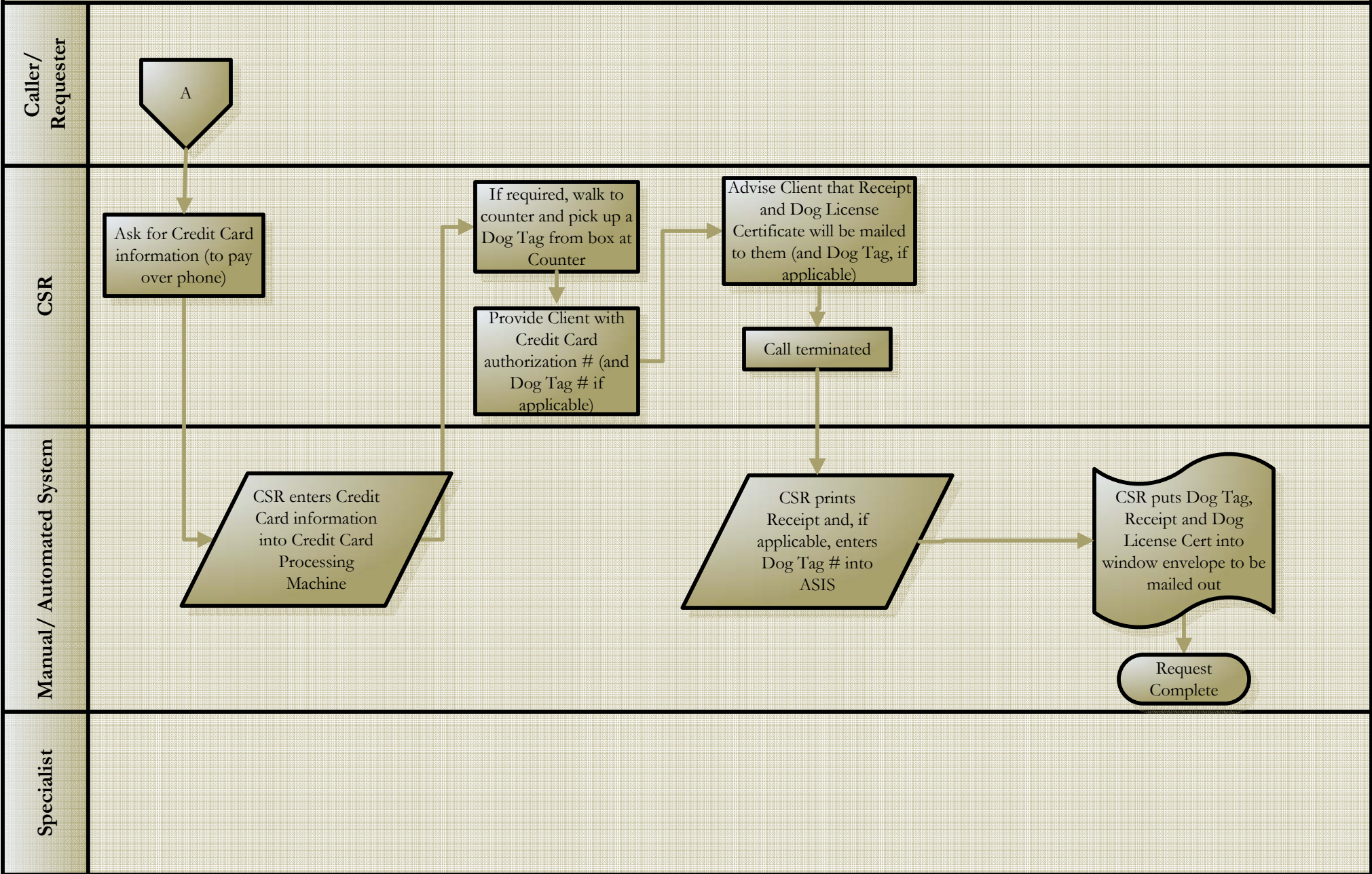
Transfer of request control

**Animal Services
Renew Dog License
AML-02-V01-2B**

**311
FULL**



Animal Services
 Renew Dog License
 AML-02-V01-2B



Legend:



Task completed by 311



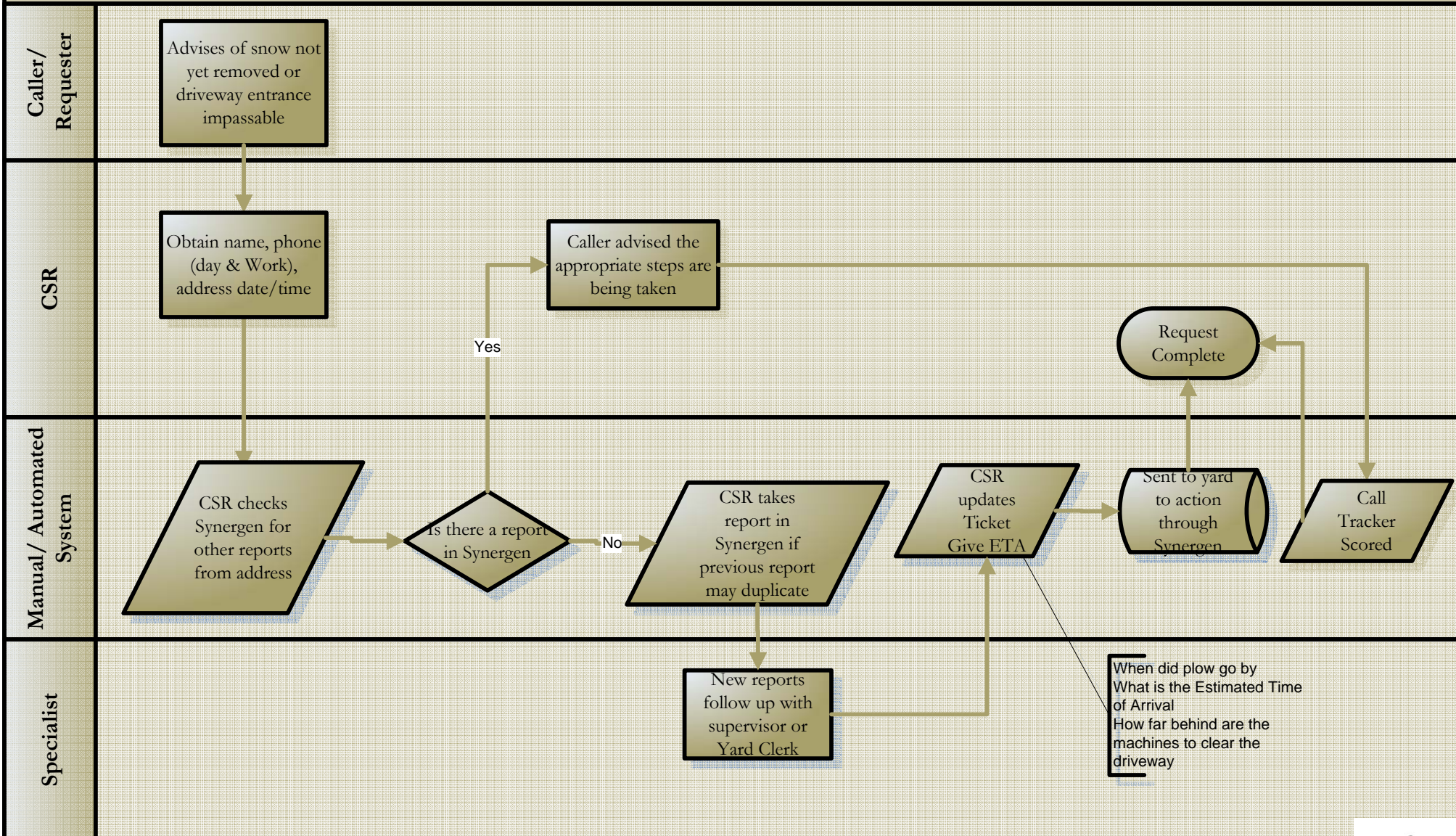
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Transfer of request control

Public Works Central Snow Removal Request PWK-04-V01-2B

**311
FULL**



Legend:



Task completed by 311



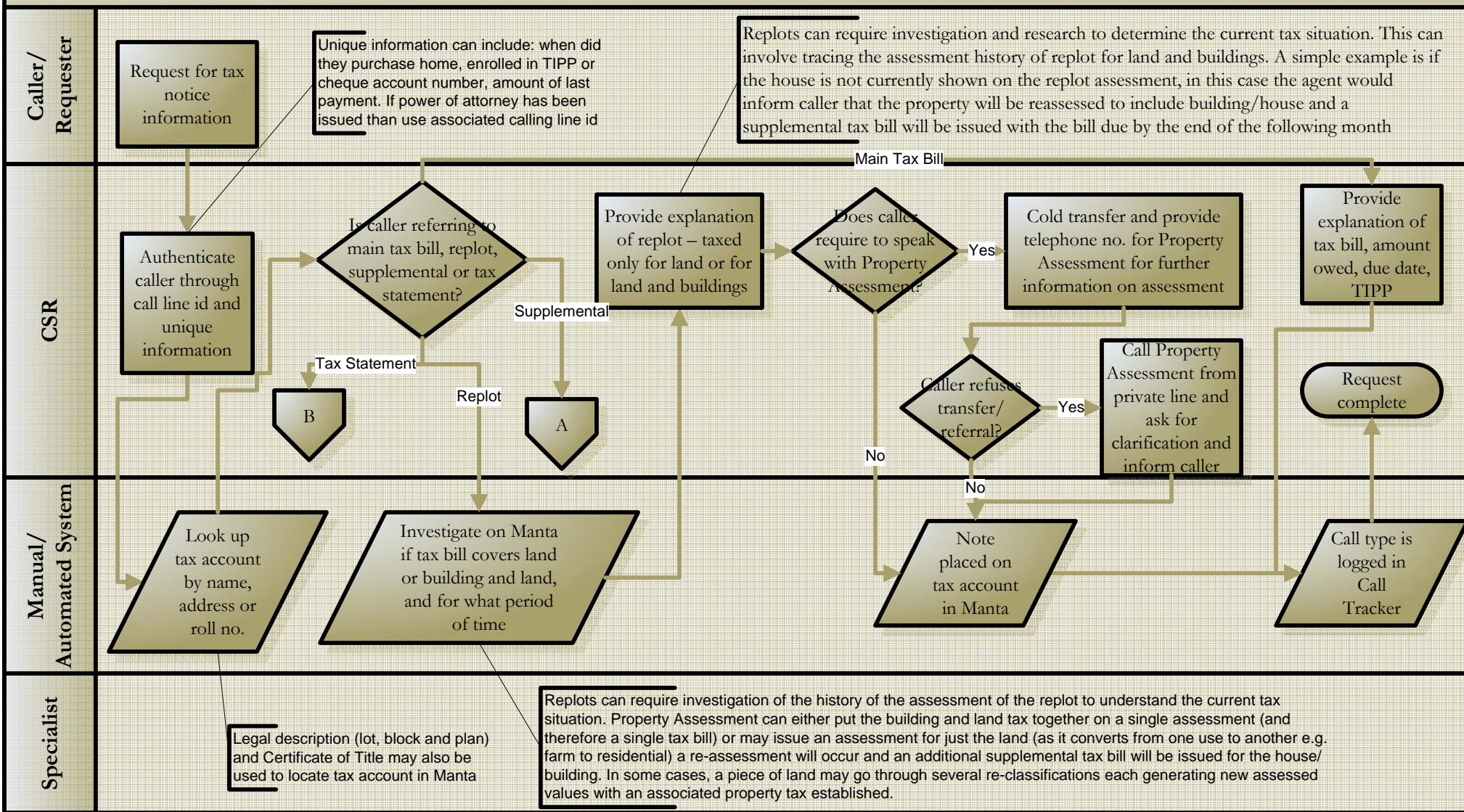
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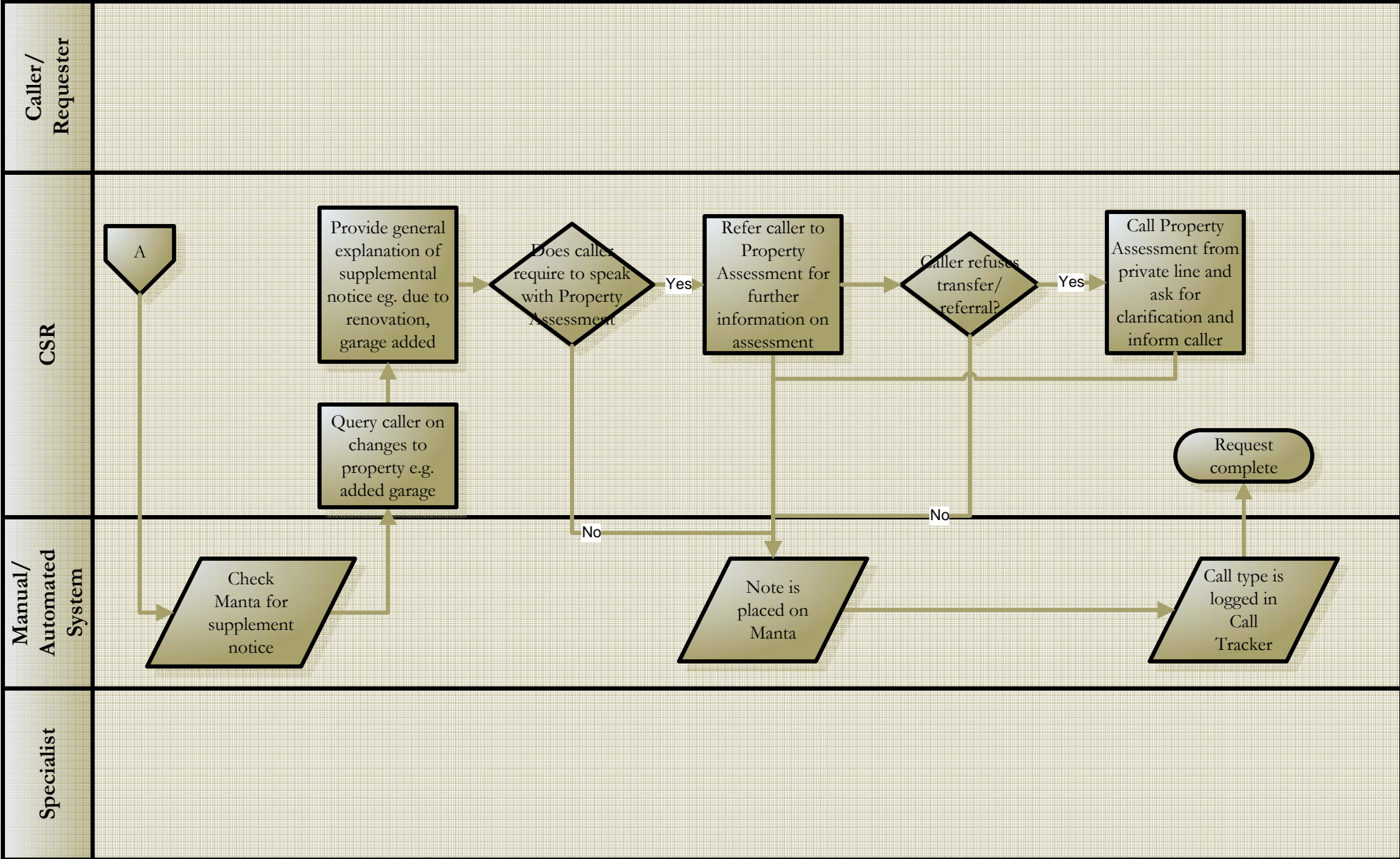
Transfer of request control

Taxation
Property Tax Notices
TAX-06-V01-2B

311
FULL



Taxation
Supplemental Notice
TAX-06-V01-2B



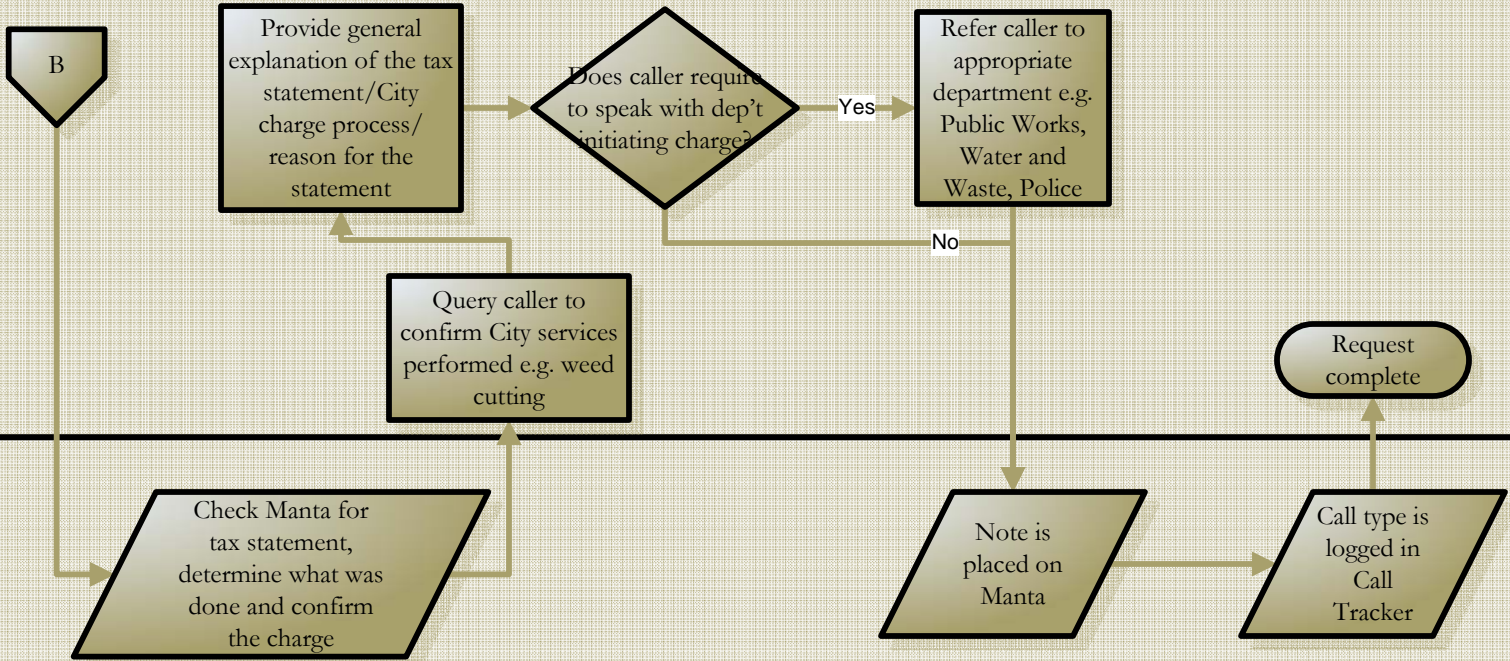
Taxation
Statement Notice
TAX-06-V01-2B

Caller/
Requester

CSR

Manual/
Automated
System

Specialist



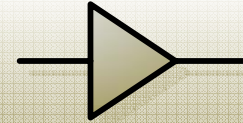
Legend:



Task completed by 311



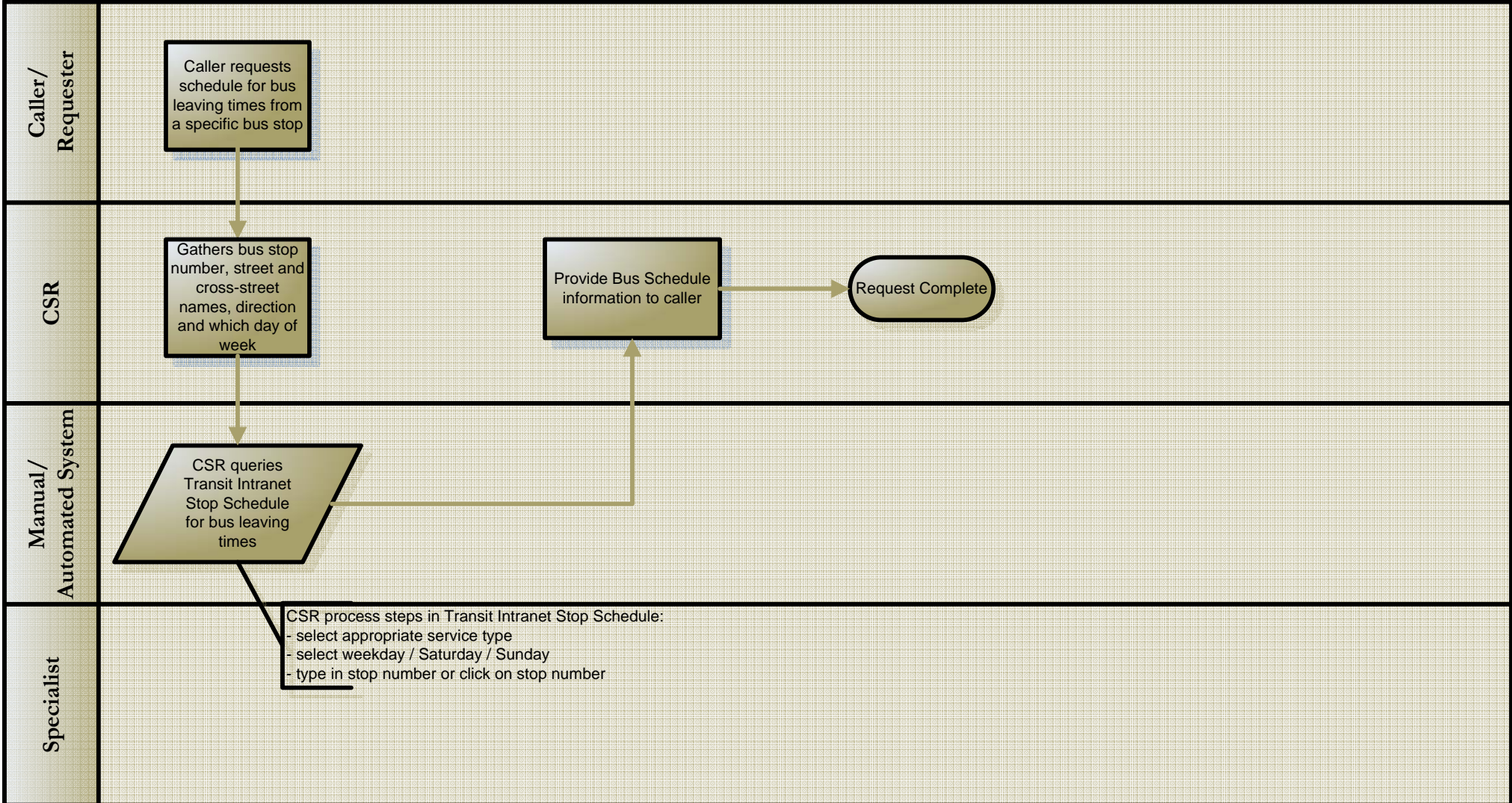
Task completed outside of 311



Transfer of request control

**Transit Information Line
Bus Schedule
TRA-01-V01-2B**

**311
FULL**



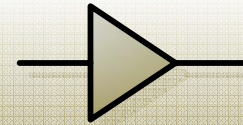
Legend:



Task completed by 311



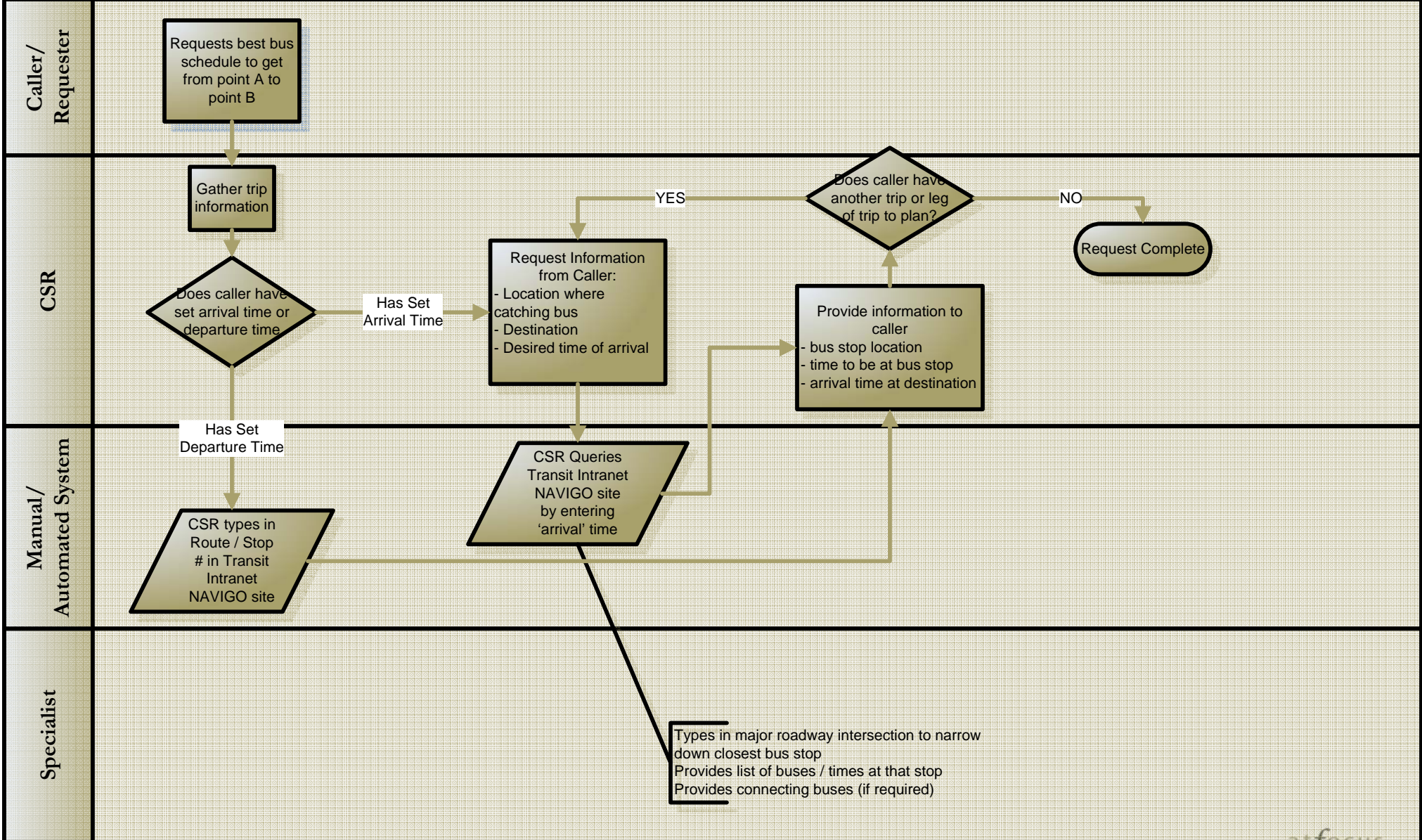
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Transfer of request control

Transit Information Line Trip Planning TRA-02-V01-2B

**311
FULL**



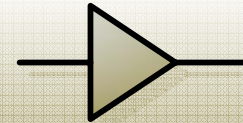
Legend:



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Task completed outside of 311



Transfer of request control

Water & Waste Emergency Watermain Break WWE-17-V01-2B

311
FULL

