



# 148-2008 ADDENDUM 1

Supply and Delivery of a VoiceXML Platform

## **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO  
WHOEVER IS IN POSSESSION OF THE BID  
OPPORTUNITY**

ISSUED: March 25, 2008  
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**THIS ADDENDUM SHALL BE INCORPORATED  
INTO THE BID OPPORTUNITY AND SHALL  
FORM A PART OF THE CONTRACT  
DOCUMENTS**

Template Version: A20070419

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**Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid Opportunity, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 8 of Form A: Bid may render your Bid non-responsive.**

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## **PART A – BID SUBMISSION**

Replace: 148-2008 Bid Submission Form B Page 27 of 42 with 148-2008 Addendum 1 - Bid Submission Form B(R1) Page 27 of 42. The following is a summary of changes incorporated in the replacement Bid Submission:

Form B(R1): On Page 27 of 42 Item 16.2. Combined full system Availability (a) is revised to read:

The platform included in the Bid Solution meets the 99.95% availability for 50% capacity criteria for the full systems including VoiceXML, TTS and ASR functionality as defined in Section: E2.5.1