

Contributing Departments

Fire Paramedic Service 72%
 Community Services 28%
 2007 Budget: \$0.3 million

Disaster Preparedness & Response

Includes:

- *Disaster Preparedness and Response*

Service Overview

DESCRIPTION

To provide a prompt and coordinated response by the City of Winnipeg to major peacetime disasters by:

- Minimizing the impact of an emergency or disaster on the City of Winnipeg.
- Protecting and preserving the health and property of the citizens of Winnipeg.
- Maintaining and restoring essential services during an emergency or disaster.
- By acting as a host community for evacuees from outside the city upon request from the proper authority.

KEY GOALS

1. Prepare and test plans and strategies for new and emerging health risks and hazards.
2. Develop new and/or enhance current partnerships with other levels of government, authorities and community agencies.
3. Enhance the City's emergency plan to be more responsive to the needs of at risk populations (e.g. disabled, seniors, and children) and geographic communities and stakeholders within Winnipeg.
4. Provide emergency preparedness education and training to staff, partnering agencies and the general community.

SERVICE STATISTICS (2006)

| Description | 2003 | 2004 | 2005 | 2006 | 4 Year Average |
|--|------|------|------|------|----------------|
| Presentations/Consultations | 42 | 50 | 25 | 60 | 44 |
| Disaster Management Training Sessions | 3 | 5 | 7 | 9 | 6 |
| Individuals Trained | 81 | 140 | 280 | 233 | 184 |
| Exercises (internal and with stakeholders) | 3 | 4 | 6 | 9 | 6 |
| EOC/Multiple Department Activation | 2 | 8 | 3 | 10 | 6 |
| # of people evacuated/evacuation alert | 375 | 400 | 3650 | 550 | 1,244 |
| # of people directly assisted | 70 | 147 | 763 | 118 | 275 |

Strategic Direction

LINK TO PLAN WINNIPEG

4A-03 Expand Capacity to Address Safety
4A-06 Provide Emergency Response Services
4A-07 Prepare for Disaster and Emergencies

SYNOPSIS OF POLICY DIRECTION

The City of Winnipeg Emergency Preparedness Program is committed to making communities safer.

Under the City of Winnipeg Charter, Sections 186 & 223, the City has the authority to establish the Emergency Preparedness Program and conduct emergency preparedness activities including an emergency response and recovery.

The Province of Manitoba's Emergency Measures Act C.C.S.M. c. E80 requires the City of Winnipeg to have an Emergency Social Services (Public Aid) component within its overall Emergency Response Plan.

KEY FACTORS INFLUENCING SERVICE DELIVERY

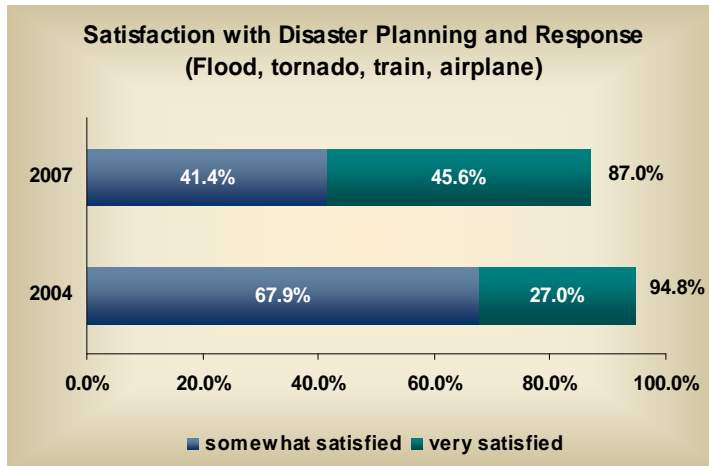
- Changes to the Emergency Measures Act through the Omnibus Legislation in 2002 resulted in more serious consequences for municipalities that fail to develop and maintain updated plans.
- There has been increased expectations and accountability for Municipalities to ensure they are ready to respond to meet the needs of communities and citizens following recent disasters.
- Since 9/11, there has been a heightened awareness and need to have Emergency Management plans to deal with the impact of a biological, chemical or terrorism disaster. In addition, the City of Winnipeg works in partnership with the Winnipeg Regional Health Authority to deal with emerging health issues like SARS, West Nile Virus, and also critical health issues like a pandemic flu or smallpox outbreak.
- The Katrina disaster in New Orleans has focused attention on at risk populations and neighbourhood resiliency. City plans including ESS must focus some attention to assisting neighbourhoods to build capacity to respond and care for themselves and others so that emergency resources can be used to assist the neediest.

SUMMARY OF GOALS AND STRATEGIES

- 1. Prepare and test plans and strategies for new and emerging health risks and hazards.**
 - Prepare a City of Winnipeg pandemic plan.
 - Prepare department pandemic plans.
 - Attend planning and strategy sessions with partnering agencies and organizations.
 - Keep current on trends and best practices.
 - Prepare a re entry plan for communities.
 - Develop recovery contingency plans.
- 2. Develop new and/or enhance current partnerships with other levels of government, authorities and community agencies.**
 - Assist community organizations in developing disaster management plans.
 - Participate and attend disaster interagency meetings.
 - Deliver presentations and provide general disaster planning information to the public.
 - Include partnering agencies in training sessions and exercises.
 - Review lessons learned and best practices from other emergency programs.
 - Continue to network with other levels of government and stakeholders.
- 3. Enhance the City's emergency plan to be more responsive to the needs of at risk populations (e.g. disabled, seniors and children) geographic communities and stakeholders within Winnipeg.**
 - Respond to any incident as required.
 - Develop capacity within the at risk populations.
 - Develop new partnerships with organizations accountable to people at risk.
 - Research best practices and strategies to respond to at risk populations.
 - Maintain the current emergency plan.
- 4. Provide emergency preparedness education and training to staff, partnering agencies and the general community.**
 - Deliver five Winnipeg Emergency Management courses.
 - Deliver two Emergency Social Services courses.
 - Focus training opportunities for new emergency sector coordinators.
 - Participate in the annual Manitoba conference both in the development and presentation phases.
 - Develop and deliver a scribe course.
 - Develop and deliver community presentations and workshops.

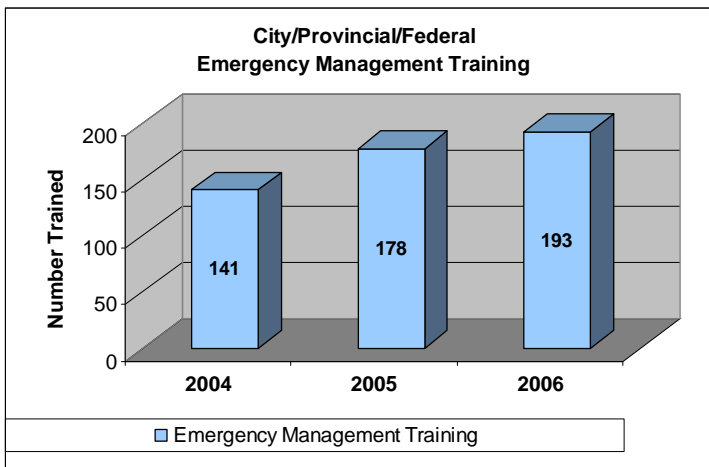
Performance Information

CITIZEN SATISFACTION



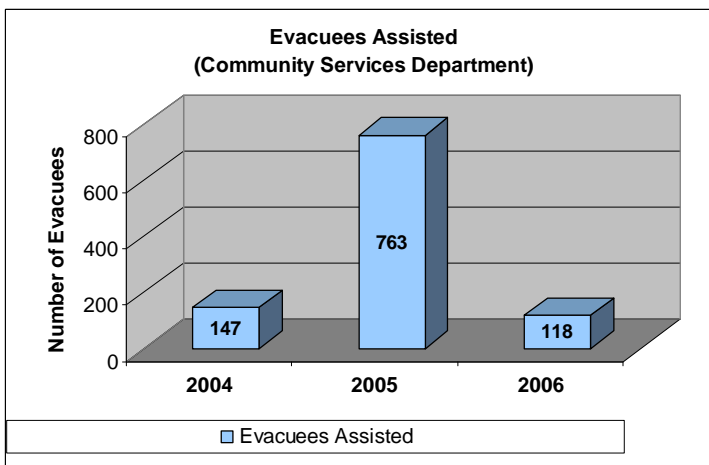
Citizen satisfaction remains high with 87% of citizens satisfied with disaster planning and response for things like floods, tornadoes, train or airplanes.

EFFECTIVENESS MEASURES



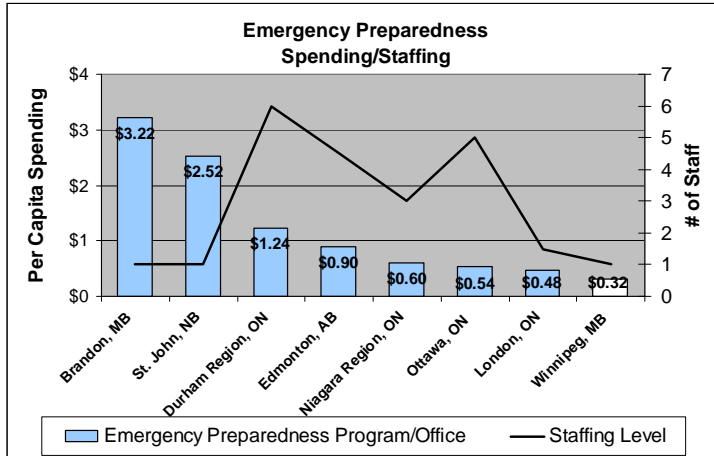
An increasing number of individuals are being trained as the City of Winnipeg hosts its own 2.5 day emergency management course.

This increases the level of awareness and planning for natural or man-made disasters within the city workforce and major partners.



The number of evacuees assisted averages 236 over the past five years. In 2005, there was a significant number of individuals evacuated from large city buildings due to several watermain breaks and building fires.

EFFICIENCY MEASURES



In comparison to other programs across Canada, Winnipeg's investment in Emergency Preparedness is relatively small.