

**Contributing Department**

Police 52%  
 Public Works 47%  
 Community Services 1%  
 2007 Budget: \$27.6 million

# Crime Prevention

**Includes:**

- *Community Policing/Patrol/Education*
- *Park Policing*
- *Street Lighting*
- *Targeted Crime Prevention Initiatives*

## Service Overview

**DESCRIPTION**

To provide citizens with crime awareness and education, enhanced relationships with targeted neighborhoods and schools, as well as provide effective street lighting in order to proactively aid in crime prevention and disorder.

**KEY GOALS**

1. Promote positive interaction within neighbourhoods and among cultural groups.
2. Reduce crime victimization.
3. Increase effectiveness and cost efficiencies of street lighting.
4. Review the bicycle registration and recovery program.

**SERVICE LEVEL STATISTICS**

Information is for the 2006 calendar year, unless otherwise noted.

Description	2004	2005	2006	3 Year Average
<b>Winnipeg Police</b>				
No. of Commercial/Business Crime Prevention Presentations	N/A	45	47	46
No. of Personal/Residential Crime Prevention Presentations	N/A	223	187	205
No. of Cultural/Diversity Presentations	N/A	N/A	136	
No. of Safety Audits Conducted	N/A	11	4	7.5
No. of Special Event Attendances	N/A	79	121	100
No. of Community/Cultural Meeting Attendances	N/A	N/A	96	
No. of Cultural/Diversity Event Attendances	N/A	N/A	68	
No. of Crime Victim Follow-up Contacts	N/A	8,125	9,950	9,038
	<b>2004/05</b>	<b>2005/06</b>	<b>2006/07</b>	
No. of School Resource Presentations	N/A	623	652	638
<b>Park Police</b>				
No. of events (Assiniboine Park)	798	522	551	624
No. of events (Kildonan Park)	593	542	395	510
No. of criminal code offences	182	173	138	164
No. of provincial statute offences	604	436	506	515
No. of municipal by-law offences	176	92	80	116

Description	2004	2005	2006	3 Year Average
<b>Public Works</b>				
Number of lane lights	N/A	N/A	10,005	
Number of street lights	N/A	N/A	61,000	
Number of streetscaping lights (decorative only)	N/A	N/A	2,700	
Number of lighting complaints acted upon	N/A	N/A	19	
No. of Residential Lighting Complaints Responded To	27	61	58	49

### Bicycle Recovery Program

Year	Bicycles Recovered	Returned to Owner/Insurance Company	Claimed by Finder	Frames Destroyed	Frames Sold	Sold at Auction
1996	1326	90	65			842
1997	1283	96	72			1054
1998	1381	105	29			1148
1999	1419	85	60	135		1159
2000	1217	86	44		131	1100
2001	1277	81	39		89	989
2002	1282	53	13	96		1055
2003	1109	40	15	101		1080
2004	1179	25	14	208		927
2005	1287	36	23		128	905
2006	1352	30	10	19	75	1060

- Program administered by the Community Services Department

## Strategic Direction

### LINK TO PLAN WINNIPEG

1A-03	Promote a Safe Downtown
1B-02	Promote Neighbourhood Safety
4A-01	Engage Communities in Building Safe Neighbourhoods
4A-02	Support Concept of Community Policing
4A-03	Expand Capacity to Address Safety
4A-04	Address Emerging Problems of Safety and Security
4A-05	Provide Support for People at Risk
4B-01	Integrate Safety into Overall Planning and Urban Development
4B-03	Promote Safety on Streets and Sidewalks
5A-04	Encourage Energy Efficiency

### SYNOPSIS OF POLICY DIRECTION

In keeping with the policy direction of *Plan Winnipeg 2020 Vision*, the strategies of the Winnipeg Police Service, Community Services, and Public Works are based on a commitment to provide citizens with proactive crime awareness education and crime prevention programs and services. This includes social programs in schools and recreation services, as well as environmental programs and services like street lighting, graffiti removal, and security audits. These strategies combine to increase public safety and awareness, prevent crime victimization, provide alternatives for at risk youth, and reduce the overall fear of crime.

There are no by-laws or legislation that pertain to street lighting. The service has unofficially adopted the "Transportation Association of Canada's Guide for the Design of Roadway Lighting" (2005). This guide uses the "ANSI / IESNA RP-8-00 Standard Practice for Roadway Lighting" luminance / illuminance levels for street lighting. Based on a Canadian-wide survey, Winnipeg is slightly below the national average in roadway lighting levels. All Cities responding have either adopted the IESNA RP-8-00 street lighting standard or use a custom standard which is in close agreement with RP-8-00.

### KEY FACTORS INFLUENCING SERVICE DELIVERY

#### Service Demand and Staffing

It is increasingly understood that a balanced approach between law enforcement and crime prevention is the best method to a safe community. The Winnipeg Police Service is committed to a number of programs related to crime prevention including:

- The Winnipeg Auto Theft Suppression Strategy (WATSS) focuses on the most chronic young offenders
- School Resource Officer placements in the Winnipeg School Division No. 1's North District intended as a proactive resource for reducing crime, mentoring and building relationships with youth. This program expanded to several schools in Central and South Districts of the city.
- The Winnipeg Police Street Crime Unit serves as a rapid response to emerging crime trends.
- Community Relations personnel provide hundreds of crime prevention presentations and school resources presentations each year.

#### The Use of Volunteers

- The use of volunteers to deliver services has proven beneficial in delivering crime prevention services.
- In some instances the type of work that volunteers engage in is limited by collective agreements negotiated with the WPA.

#### Park Policing

Park policing is provided by dedicated staff of fourteen officers under the administration of the Parks and Open Spaces Division of the Public Works Department. It operates independent of the Winnipeg Police Service. A recent review of park police operations could alter the way policing is conducted in the parks.

#### Street Lighting

The City installs street lighting to "provide an adequate visual environment for road users to safely use the road system during hours of darkness" (Guide for the Design of Roadway Lighting – Transportation Association of Canada – 2005 Edition). Enhanced security is one of the benefits of street lighting.

#### Bicycle Registration and Recovery Program

Community Services is responsible for the administration of the bicycle registration and recovery program. The program will undergo a review to determine program future strategies and goals. The outcome of the review could alter the delivery of this service.

## SUMMARY OF GOALS AND STRATEGIES

### 1. Promote positive interaction within neighbourhoods and among cultural groups

- Encourage development of citizen groups.
- Attend citizen group meetings.
- Increase the use of the Diversity Liaison Unit.

### 2. Reduce crime victimization

- Increase the number of crime awareness and education presentations
- Increase the number of CPTED (Crime Prevention Through Environmental Design) consultations.
- Continue efforts in the Winnipeg Auto Theft Suppression Strategy
- Enhance the Domestic Violence Intervention Strategy
- Ensure street lighting issues are properly addressed.

### 3. Increase effectiveness and cost efficiencies of street lighting.

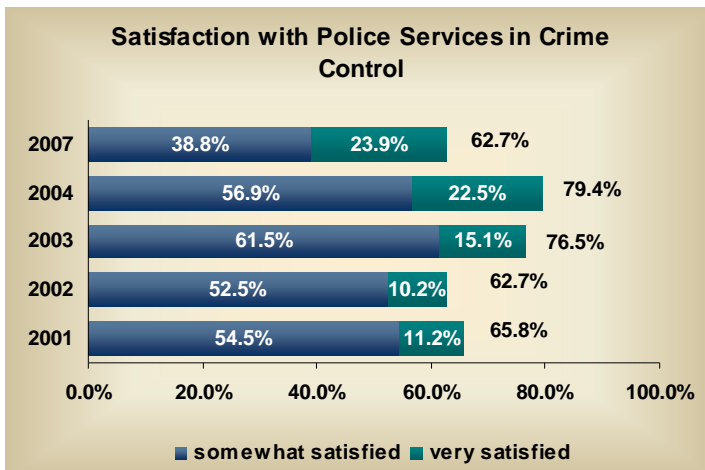
- Develop outdoor lighting database including Streetscaping, Park Lighting, Community Club Lighting, and Bridge Lighting for City-wide use in asset management, location information, and ordering information.
- Provide residents with security lighting information and support in lighting options, locations, and prices.
- Work with Manitoba Hydro to finalize ownership issues and maintenance agreements stemming from the sale of Winnipeg Hydro.
- Continue replacement of lower efficiency light fixtures with higher longer lasting light fixtures.

### 4. Review the bicycle registration and recovery program.

- Determine program feasibility and/or consolidation with other civic services.

## Performance Information

### CITIZEN SATISFACTION



In 2007, citizen satisfaction with police efforts in crime control decreased to 63%. Source: City of Winnipeg, CAO Secretariat, August 2007 Survey, ± 4.2%

### Winnipeg Police Service survey relating to publics' perception of safety

The WPS conducts a public survey in even-numbered years. The data collected reflects public opinion in the previous year.

#### Satisfaction Rating for Provision of Crime Prevention by the WPS

(combines "GOOD" & "AVERAGE" ratings)



Percentage of respondents who felt safe walking alone in their neighbourhood during the day, and at night By District												
Table Shows Respondents who answered "Very Safe" or "Reasonably Safe"												
	DISTRICT 1		DISTRICT 2		DISTRICT 3		DISTRICT 4		DISTRICT 5		DISTRICT 6	
	2003	2005	2003	2005	2003	2005	2003	2005	2003	2005	2003	2005
<b>During the Day</b>	82.0%	82.0%	99.0%	92.0%	86.6%	88.3%	97.2%	92.6%	95.3%	94.2%	98.7%	97.3%
<b>During the Night</b>	34.0%	40.8%	68.7%	59.4%	41.2%	50.4%	72.4%	55.2%	67.9%	64.1%	77.7%	67.1%

## EFFECTIVENESS MEASURES

### Winnipeg Police Community Relations - Diversity and Crime Prevention Workload

Events	2006	2008 Target
Commercial/Business Crime Prevention Presentations	47	
Personal/Residential Crime Prevention Presentations	187	
Cultural/Diversity Presentations	136	
Safety Audits Conducted	4	
Special Event Attendances	121	
Community/Cultural Meetings Attended	96	
Cultural/Diversity Events Attended	68	
School Education Presentations	623	
<b>Total Events</b>	<b>1282</b>	<b>1410</b>

Performance targets for 2008 reflect an overall increase of 10%.

### Domestic Violence Intervention Strategy

This strategy involves the reduction of repeat incidents of domestic violence through intervention and referral. Early intervention prevents domestic conflicts from crossing the criminal threshold. Performance indicators are being developed and will include:

- Number of assault charges associated to domestic calls for service.
- Number of non-criminal domestic referrals to the Domestic Violence Intervention Team.
- Number of repeat domestic calls for service.

Measures will be reported in the 2009-2011 service plan. 2007 will be a baseline year for these measures.

### Public Works Lighting

Project Reference Number 2006	Number of light fixture additions	Number of light fixture deletions
Kenaston roadway lighting	26	40
Kenaston roadway lighting	51	24
Chancellor Matheson lighting	46	59

**Review the bicycle registration and recovery program.**

- The program will undergo a review to determine program future strategies and goals, which will be reported in the effectiveness measures.

**EFFICIENCY MEASURES**

**Neighborhood/Diversity Interaction & Crime Awareness**

<b>Community Relation Events</b>	<b>2006</b>	<b>2008 Target</b>
Number of events/presentations	51 per FTE	56 per FTE

Performance targets for 2008 reflect a 10% efficiency increase per full time employee.

**Public Works - Lighting**

Annual hydro savings in light fixture modifications (city projects).

<b>Project Reference Number</b>	<b>2006</b>	<b>Net Annual Savings (energy cost)</b>	<b>2006</b>
Kenaston roadway lighting		\$2,658.84 <sup>2</sup>	
Kenaston roadway lighting		- \$8,217.00 <sup>1</sup>	
Chancellor Matheson lighting		\$1,376.28 <sup>2</sup>	

<sup>1</sup> Total amount of annual energy cost for new project.

<sup>2</sup> Total amount of annual energy saving following modification of existing lighting fixtures

**Bicycle Registration**

Revenues from bicycle registration and the bike auction help offset operating costs of the Bicycle Recovery Program. A significant portion of the expenditures as identified below are attributed to the annual civic accommodation charges for the basement of 1057 Logan Avenue where the bicycles are stored during the year [2004: \$109,302; 2005: \$110,056; 2006: \$110,498]

<b>Year</b>	<b>Revenue</b>	<b>Expenditures</b>	<b>Tax Supported Deficit</b>
2004	61,473	178,039	(116,566)
2005	48,563	180,698	(132,135)
2006	74,266	188,973	(114,707)

Approximately 99% of the revenue generated is based on the results of the annual bicycle auction.