

Standing Policy Committee on Infrastructure Renewal and Public Works

December 4, 2021

Agenda

- 1. Service Description, Objectives and Performance Measurement
- 2. Budget Overview and Highlights
- 3. Operating Budget:
 - Changes
 - FTEs / Salaries and Benefits
 - Referrals



- 5. Capital Budget:
 - Summary
 - Key Projects
 - Changes
 - Referrals
- 6. Other Important Information and Questions





How We Did

Performance Measurements*

Description

Winnipeg Transit operates a public transportation system that provides a network of service routes throughout the City which includes conventional, express and suburban 'DART' routes designed to meet various levels of demand city-wide with a fleet of low-floor accessible, GPS-equipped buses. Additionally, a parallel transit service is provided to individuals who are able to use the conventional transit in part or none of the time due to a disability in accordance with eligibility criteria.

Our Winnipeg:



City Building (CB)

Performance Reporting

| OurWinnipeg Goal: | Service | Service Goal / Measure Description | 2017 | 2018 | 2019 | 2020 | 2021 |
|----------------------|----------------|---|--------------|--------------|------------|--------------|-------------|
| | Public Transit | Encourage increased ridership by op | timizing acc | essibility a | nd improve | d service re | eliability. |
| | | Conventional Transit - Passengers Carried (Annual) | 48,098,447 | 48,409,060 | 48,770,208 | 24,788,979 | 21,603,677^ |
| | | Transit Plus - PassengerS Carried (Annual) | 473,390 | 459,470 | 455,510 | 242,639 | 223,499^ |
| | | Citizen Satisfaction (City of Winnipeg Annual Survey) | 75% | 66% | 69% | 59% | 69% |

Notes:

* Source: Volume 1, OurWinnipeg



[^] Forecasted Ridership

How We Did (Performance Measurements)

Efficiency Measurements





Winnipeg consistently operates one of the most cost efficient transit systems in Canada.

Consistent with other municipalities, Winnipeg Transit's operating cost per passenger increased in 2020 as a result of significantly lower ridership on public transit due to the COVID-19 pandemic. Some cost mitigation measures were implemented during the year to reduce operating costs such as service reductions, bus operator layoffs, a hiring freeze and limited discretionary spending.

Source: Canadian Urban Transit Association

Transit Plus Operating Cost per Passenger (2020)



Source: Canadian Urban Transit Association

The operating cost per passenger for Transit Plus has consistently increased over the years in part due to the procurement of larger vehicles with enhanced accessibility features and added operational positions to support changing eligibility criteria, system requirements and implementation of the Ombudsman's recommendations.

Consistent with other municipalities, Winnipeg Transit Plus' operating cost per passenger further increased in 2020 as a result of significantly lower ridership on public transit due to the COVID-19 pandemic.



Budget Overview





Budget Overview

(Service Based View)

| Preliminary 2022 Budget Update | | | | | | | | | |
|--------------------------------|--------------|-----------|---------|---------------|--|--|--|--|--|
| | % | | | | | | | | |
| | Contribution | | | Reserves, Net | | | | | |
| | to Service | Operating | | Income | | | | | |
| Service Based Budget | Based | Budget | Capital | (Revenue Less | | | | | |
| (in millions of \$) | Budget | (Deficit) | Budget | Expenditures) | | | | | |
| Public Transit | 100.0 | \$(97.6) | \$99.9 | \$(0.1) | | | | | |

Notes:

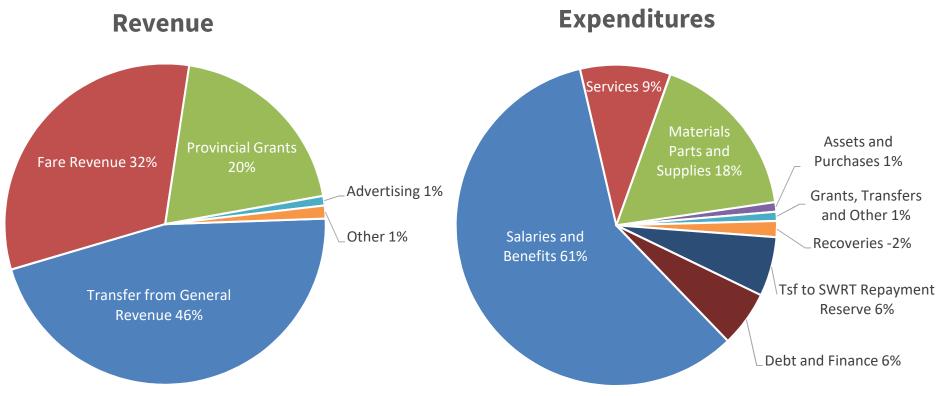
1. Operating deficit includes estimated financial impact from COVID-19 in 2022 and related cost mitigation strategies.



Budget Overview

(Departmental View)

2022 Preliminary Operating Budget = \$212.3 million



| For Comparison: | Forecast | Adopted |
|------------------------------------|----------|---------|
| • | 2022 | 2021 |
| Fare Revenue | 43% | 26% |
| Transfer from General Revenue Fund | 36% | 50% |
| Provincial Grants | 19% | 20% |
| Other | 2% | 4% |



Operating Budget Highlights

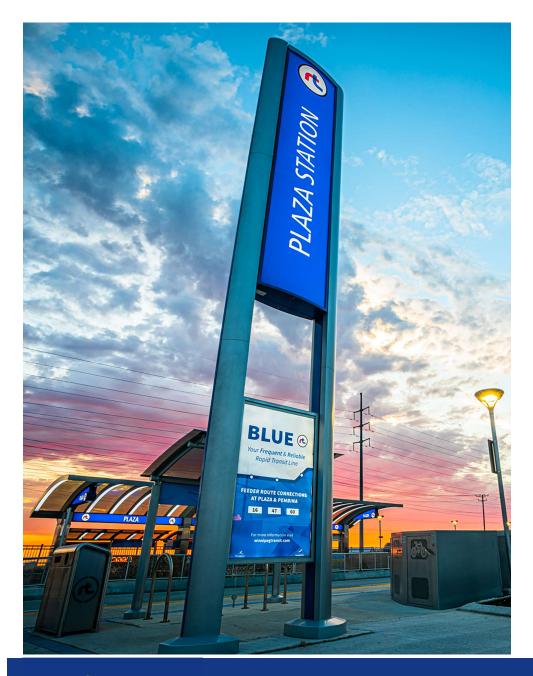
| Annual Operating Increase ¹ | Average ³ |
|--|----------------------|
| 2022 Preliminary Budget | 2.0% |
| Approved in the Multi-Year Budget ² | 2.5% |

| Budget Impacts – Excluded in MYB ^{4,} Included In Preliminary Budget | | | | | | | | |
|---|---|--|--|--|--|--|--|--|
| | Estimated impact of COVID-19 | Maintain service at Council approved 2021 level for 2022 | | | | | | |
| | Added Accessibility Coordinator FTE offset with Vacancy Management | Expenditure Management of \$3.5 million to be funded through Retained Earnings | | | | | | |
| | Budget recommendation to report back before December 31, 2022 with the proposed plan to deliver 22% to 30% of the Winnipeg Transit Plus program in-house beginning in 2024 | Increase in transfer from General Revenue fund of 24% over the 2022 forecast | | | | | | |

Notes:

- 1. Based on expenditures before capital related expenditure
- 2. Adopted Multi-Year Budget (MYB) 2020 Budget and 2021 to 2023 Projections March 20, 2020
- 3. Average annual expenditure increase for 2020 to 2023
- 4. Adopted Multi-Year Budget (MYB) 2020 & 2021 Budget, 2022 to 2023 Projections December 16, 2020

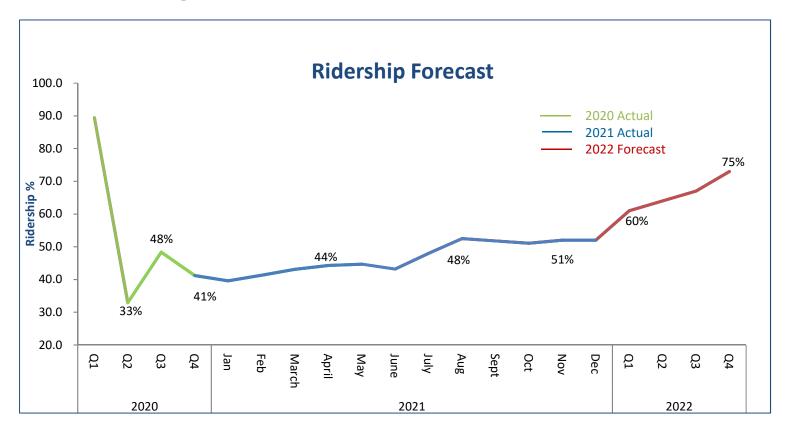




Operating Budget



COVID-19 Budget Impact



2022 Budget Impact (in millions of \$'s)

Lost fare revenue
Added cost of bus disinfection program
Transit Plus contractor savings
Total Estimated Impact of COVID

Mitigation:

\$ 27.441 Retained earnings \$ 3.500
0.645 Maintain 2021 service level
(1.700) Reduced cash to capital funding

\$ 26.386 Transfer from General Revenue

Total Cost Mitigation \$ 26.386



Operating Budget Submission Changes

| Operating Budget (In millions of \$) | MYB Criteria | 2022 Preliminary | 2023 Projection | 2022 to 2023 Total |
|--|-----------------|---------------------|--------------------|-----------------------|
| Mill rate Support - Council Approved from 2021 Budget Process (a) | | (78.5) | (85.3) | |
| Increase (Decrease) From Forecast: Revenue: | | | | |
| Decrease in fare revenue | REV/COST | (27.9) | (0.7) | (28.6) |
| Decrease in advertising revenue | REV/COST | (1.0) | (1.0) | (2.0) |
| Increase in transfer from SWRT2 Pmt Reserve | REV/COST | 0.6 | 0.7 | 1.3 |
| Revenue Net Change (b) | | (28.3) | (1.0) | (29.3) |
| Expenditures: | | | | - |
| Expenditure Management | REV/COST | (3.5) | - | (3.5) |
| Decrease in fuel | REV/COST | (3.3) | (3.5) | (6.8) |
| Decrease in Transit Plus contractors | REV/COST | (1.7) | (0.3) | (2.0) |
| Decrease in transfer to capital | REV/COST | (0.3) | - | (0.3) |
| Miscellaneous adjustments | HOUSEKEEP | (0.4) | 0.3 | (0.1) |
| Expenditures Net Change (c) | | (9.2) | (3.5) | (12.7) |
| Mill Rate Support - Preliminary Budget (a+b-c) | | (97.6) | (82.8) | |



Maintain Service at 2021 Level

- The preliminary budget includes a recommendation to maintain service at Council approved 2021 level.
- Each service change considers areas of changing demand and service hours are reallocated as needed.
- This is a temporary service reduction for the duration of 2022 only.





Salary Budget and Full Time Equivalents (FTEs) / Vacancy Management

| | Ad | 2020 dopted udget | 2021 Adopted Budget | Pr | 2022 eliminary | (0 | ncrease / Decrease) vs. 2021 | 23 Budget rojection |
|--|----|-------------------------|---------------------------|----|-------------------|----|------------------------------------|------------------------|
| Full Time Equivalents (number of FTEs) | 1 | L,604.54 | 1,624.46 | | 1,619.31 | | (5.15) | 1,619.75 |
| Salaries & Benefits (in millions of \$) | \$ | 123.8 | \$ 127.2 | \$ | 129.4 | \$ | 2.2 | \$ 133.9 |
| Vacancy Management included in Salaries & Benefits (in millions of \$) | \$ | (1.604) | \$ (1.634) | \$ | (1.740) | \$ | (0.106) | \$ (1.807) |

Notes:

- 1. 2022 FTEs decreased by 8 temporary bus disinfection positions partially offset by added FTEs for implementation of some of the Ombudsman recommendations and an Accessibility Coordinator.
- 2. 1 FTE is approximately equivalent to \$74,244 for vacancy management in the 2022 budget submission. The budget includes 23.44 VM FTEs, increase of 1 FTE from 2021.
- 3. 11 temporary FTEs in the capital budget not included in operating budget (\$1,287,000)



Operating Budget Referrals

2022 - 2023 Operating Budget Referrals

| | Description (\$s surplus/(deficit)) | | 2022 | 2 | 2023 | Budget Approval |
|---|---|------|-----------|------|-----------|--------------------|
| | Referrals to the Budget Process (include only those from an elected official process): | FTE | \$ | FTE | \$ | |
| 1 | Winnipeg Transit Master Plan (WTMP) and Transit's Investing in Canada's Infrastructure Program (ICIP) - additional operating and capital budget impacts | | | | | N/A |
| 2 | Exploration of Transit Plus 30% In-house Service Delivery ¹ | | | | | ✓ |
| 3 | Cost of On-Request Transit Service in Castlebury Meadows and Waterford Green ² | 4.50 | (147,500) | 4.50 | (442,500) | Х |
| 4 | Winnipeg Transit Priority Seating Policy ³ | 1.00 | (106,000) | 1.00 | (108,120) | √ |
| | Total Referrals to Date | 5.50 | (253,500) | 5.50 | (550,620) | |

NOTES:

- 1. Council has approved the implementation of a service model in which 22% to 30% of all Winnipeg Transit Plus service will be provided by in-house service providers effective in 2024.
- 2. The Administrative report that was tabled included three service levels as options. The FTEs and costing included here reflect the lowest service level option.
- 3. 1 FTE has been added for a dedicated Accessibility Coordinator but has been funded within existing operating budget dollars.



Reserve Summary

Reserve Name

Transit Bus Replacement Reserve
SW Rapid Transit Corridor Reserve
SW Rapid Transitway (Stage 2) Payment Reserve
Transit Infrastructure Reserve

Total Reserves

| | 2022 (in \$000's) | | | | | | | | | | | | |
|----------------------|--------------------------|--------|----------|---|-----------|----|-----------------------------|----|-------------------------------|--|--|--|--|
| Beginning Balance | | | Revenu | | Expense | | Net enue less penses) | [| recasted Ending Jalance | | | | |
| | \$ | 29 | \$ - | | \$ - | \$ | - | \$ | 29 | | | | |
| | | 1,276 | | 3 | 3 | | - | | 1,276 | | | | |
| | | 10,721 | 13,20 | 8 | 13,335 | | (127) | | 10,594 | | | | |
| | | - | • | | - | | - | | - | | | | |
| s | \$ | 12,026 | \$ 13,21 | 1 | \$ 13,338 | | \$(127) | \$ | 15,626 | | | | |

Notes:

1. On April 29, 2021 Council approved the establishment of the Transit Infrastructure Reserve for the purpose of funding the annual debt and financing costs incurred for the replacement of the North Garage capital project. Effective January 1, 2024 this reserve will be funded through dedicated property tax revenue transferred from the General Revenue Fund.



Capital Budget





Capital Summary – By Service

| | 2021 Adopted | | 2022 | | 2023 - 2027 | | 6-year |
|---------------------------------|---------------------|----------|-------------|----------|-------------|-----------|-----------------|
| Service (\$000's) | Budget ¹ | | Preliminary | | Forecast | | Total |
| Public Transit | \$ | 23,712.0 | \$ | 99,915.0 | \$ | 486,533.0 | \$ 586,448.0 |
| Total Capital Submission | \$ | 23,712.0 | \$ | 99,915.0 | \$ | 486,533.0 | \$ 586,448.0 |

Note 1 - On April 29, 2021 Council approved a revised 2021 Capital Budget in the amount of \$35.892 million to accommodate Transit's Investing in Canada Infrastructure Program application



Key Projects in the Capital Budget

| | Budget | Amount | |
|--|---------------------|-------------|--|
| Project Name | Year (s) | (\$000's) | Benefits to the Community |
| Investing in Canada Infrastructure Plan (ICIP): - Transition to Zero Emission Buses Program - North Garage Replacement - Radios and Intelligent Transportation Systems (ITS) Replacement - Primary Transit Network Infrastructure - Rapid Transit (Downtown Corridors) Preliminary Design - Wheelchair Securements Retro-fit | 2022 - 2026 | \$510,229.0 | Through the Investing in Canada Infrastructure Program Winnipeg Transit will realize several key strategic goals which are critical to achieving a balanced and sustainable transportation service for Winnipeg. |
| Transit Roof Replacement and Ventilation Upgrade | 2022 - 2025 | \$ 9,000.0 | The Fort Rouge campus facilities require replacement of the existing ventilation systems due to a regulatory change in allowable levels of airborne nitrogen dioxide in diesel exhaust, age and inefficiency of the equipment and pressure imbalances throughout the buildings. |
| Hoist Replacement at Fort Rouge Garage | 2022 2024 - 2026 | \$ 13,365.0 | Replacement of the hoists ensures buses are maintained in a timely manner and service to customers is not affected. |
| Transit Plus In-House Service Delivery | 2023 | \$ 9,250.0 | This project will facilitate the transition of a percentage of the Transit Plus service currently provided by contractors to being provided by in-house resources and includes the purchase of vehicles and outfitting. This budget does not include funding for the provision of long term storage for the vehicles. |



Preliminary Budget – Listing of Capital Projects (\$000s)

| | 2022 | 2022 2027 | C Voor |
|--|-----------------------|-------------------------|-----------------|
| Project Name | Preliminary Budget | 2023 - 2027 Forecast | 6-Year Total |
| Transit Information Technology Program | \$ 534.0 | | |
| Transit Building Replacement / Refurbishment | 642.0 | 11,936.0 | 12,578.0 |
| Transit Roof Replacement and Ventilation Upgrade | 1,700.0 | 7,300.0 | 9,000.0 |
| Transition to Zero Emission Buses (Formerly Transit Buses) | 49,775.0 | 226,652.0 | 276,427.0 |
| Southwest Rapid Transitway (Stage 2) and Pembina Highway Underpass | 43,773.0 | 220,032.0 | 270,427.0 |
| Southwest Rapid Hansitway (Stage 2) and Fembria Highway Orderpass | _ | _ | _ |
| Accessibility Program | 250.0 | 1,250.0 | 1,500.0 |
| Heavy Shop Equipment Replacement Program | 200.0 | 1,000.0 | 1,200.0 |
| Hoist Replacement at Fort Rouge Garage | 2,785.0 | 10,580.0 | 13,365.0 |
| Heated Shelters | 1,500.0 | 1,500.0 | 3,000.0 |
| Transit Improvements | - | 600.0 | 600.0 |
| Radios and Intelligent Transportation Systems (ITS) Replacement | - | 17,279.0 | 17,279.0 |
| North Garage Replacement | 42,529.0 | 155,886.0 | 198,415.0 |
| Primary Transit Network Infrastructure | - | 20,400.0 | 20,400.0 |
| Rapid Transit (Downtown Corridors) Preliminary Design | - | 7,000.0 | 7,000.0 |
| Wheelchair Securements Retro-fit | - | 13,750.0 | 13,750.0 |
| Transit Plus In-House Service | - | 9,250.0 | 9,250.0 |
| Total Preliminary Budget | \$ 99,915.0 | \$ 486,533.0 | \$ 586,448.0 |



Capital Budget Changes

| Projects (\$000's) | MYB Criteria |)22 ninary | 023 ecast | 2024 recast | 2025 recast | 2026 recast | 022 to 2026 Total | 202 Fored | | year otal |
|---|------------------------|---------------|--------------|----------------|----------------|----------------|-------------------------|--------------|------|--------------|
| Council Approved Forecast | | \$ 28.7 | \$ 28.3 | \$ 29.2 | \$ 27.5 | \$ 28.0 | \$ 141.7 | | | \$ 141.7 |
| Increase / (Decrease) From Forecast: A) Changes as a result of Transit's ICIP Application | COUNCIL | 70.6 | 92.1 | 99.7 | 42.3 | 105.4 | 410.1 | | | 410.1 |
| B) Building Replacement/ Refurbishment Program | COUNCIL / HOUSEKEEP | - | (0.6) | (0.3) | (4.0) | (0.6) | (5.5) | | | (5.5) |
| C) - Roof Replacement and Ventilation Upgrade | REV/COST | 0.2 | 0.9 | 0.7 | 2.5 | | 4.3 | | | 4.3 |
| - Hoist Replacement | REV/COST | 0.2 | | (0.3) | 1.5 | 0.5 | 1.9 | | | 1.9 |
| - Information Technology | REV/COST | 0.2 | | | | | 0.2 | | | 0.2 |
| D) Transit Plus In-House Service | COUNCIL | | 9.3 | | | | 9.3 | | | 9.3 |
| 2027 Preliminary Budget | REV/COST | | | | | | | | 24.4 | 24.4 |
| Total Changes | | 71.2 | 101.7 | 99.8 | 42.3 | 105.3 | 420.3 | | 24.4 | 444.7 |
| PRELIMINARY CAPITAL BUDGET | | \$ 99.9 | \$ 130.0 | \$ 129.0 | \$ 69.8 | \$ 133.3 | \$ 562.0 | \$ | 24.4 | \$ 586.4 |

Variance from Forecast:

- A) Addition of Investing in Canada Infrastructure Program (ICIP) projects as approved by Council on April 29, 2021.
- B) Reallocation of Federal Canada Community-Building Funds from Building Replacement/Refurbishment to Hoist Replacement and Ventilation Upgrades.
- C) Reallocated budget to Hoist Replacement and Roof/Ventilation programs to accommodate increased material/project costs and next phase of ventilation work.
- D) Transit Plus In-House Service new capital budget to facilitate the transition for a portion of the contracted Transit Plus service in house.



Capital Budget Referrals

| | CDC and Date | 2022 | 2023 | 2024 | 2025 | 2026 | 2027 | | | |
|--|---------------------------|-----------|-----------|------|------|------|------|--|--|--|
| Referral Wording | SPC and Date | (\$000's) | | | | | | | | |
| Winnipeg Transit Master Plan (WTMP) and Transit's Investing in Canada's Infrastructure Plan (ICIP) - additional operating and capital budget impacts | Council April 29, 2021 | N/A | | | | | | | | |
| Exploration of Transit Plus 30% In-House Delivery | IRPW July 7, 2021 | | \$9,250.0 | | | | | | | |





Other Important Capital Budget Information

ICIP Funding Streams



Public Transit Infrastructure Stream (PTIS) - Building new urban transit networks and service extensions that will transform the way that Canadians live, move and work.

 Outcomes: Improving capacity, quality, safety and access to public transit systems

| Project Name | Budget Year | Proposed Funding (\$000s) (2021 - 2026) | | | | | | | | | | |
|---|----------------|--|----------------------|----|---------|----|-----------|----|---------|--|--|--|
| | | To | tal Project Costs | | Federal | Р | rovincial | | City | | | |
| Bus Radio and Intelligent Transportation System Replacement | 2024-2025 | \$ | 17,279 | \$ | 5,390 | \$ | 4,493 | \$ | 7,396 | | | |
| North Garage Replacement | 2021-2025 | \$ | 200,066 | \$ | 73,023 | \$ | 60,846 | \$ | 66,197 | | | |
| Transition to Zero Emission Buses | 2021-2026 | \$ | 280,391 | \$ | 110,655 | \$ | 92,203 | \$ | 77,533 | | | |
| Rapid Transit (Downtown Corridors) Preliminary Design | 2025-2026 | \$ | 7,000 | \$ | 2,660 | \$ | 2,216 | \$ | 2,124 | | | |
| Primary Transit Network Infrastructure | 2025-2026 | \$ | 20,400 | \$ | 7,266 | \$ | 6,104 | \$ | 7,030 | | | |
| Wheelchair Securements Retro-fit | 2025-2026 | \$ | 13,750 | \$ | 4,606 | \$ | 3,838 | \$ | 5,306 | | | |
| Total Public Transit Infrastructure | | \$ | 538,886 | \$ | 203,600 | \$ | 169,700 | \$ | 165,586 | | | |



QUESTIONS?



