

2022 Budget Update 2020 – 2023 Multi-Year Budget Community Services Department

Standing Policy Committee on Protection, Community Services and Parks December 7, 2021

Agenda

- 1. Service Description, Objectives and Performance Measurement
- 2. Budget Overview and Highlights

3. Operating Budget:

- Changes
- FTEs / Salaries and Benefits
- Reserve Summary N/A for Community Services
- Referrals

4. Capital Budget:

- Summary
- Preliminary Budget Listing of Capital Projects
- Changes
- Referrals

5. Questions





What We Do

Services Provided*

Services	Description
Recreation	Provide high quality aquatics, recreation and leisure opportunities/programs in order to enhance life skills, community leadership development and overall safety and well-being for citizens in our neighbourhoods.
Libraries	Enrich the lives of all Winnipeg citizens and their communities by providing high quality, responsive and innovative library services.
Community Liveability	Through outreach, promotion, prevention, protection and regulatory services, support the development of a healthy community.
Arts Entertainment and Culture	Provide citizens and visitors with attractions, entertainment, arts and cultural events that contribute to a dynamic urban image, economic development and a vibrant city lifestyle through grants supporting Assiniboine Park Conservancy, museums, and arts, entertainment and cultural communities as well as assisting film-makers and event organizers in support of a welcoming community for film activities and cultural and special events.



Performance Measurements*

Recreation

Description

Provide high quality aquatics, recreation and leisure opportunities/programs in order to enhance life skills, community leadership development and overall safety and well-being for citizens in our neighbourhoods.

Our Winnipeg:



Good Health and Well-Being (HW)

Performance Reporting

ervice Goal / Measure Description	2017	2018	2019	2020	2021 Projection
Provide recreation services by collab	orating and l	everaging r	esources thr	ough partno	erships.
Value of Recreation Grants Administered	\$ 2,130,014	\$ 2,157,374	\$ 2,217,374	\$ 2,109,993	\$ 2,109,993
Provide equitable opportunities to pa	nticipate in r	ecreation p	rograms and	d services.	
Number of Registered Course Subsidies Issued	2,365	3,065	3,861	3,437	3,437
Number of Facility Pass Subsidies Issued	4,288	5,161	6,534	2,428	2,428



Performance Measurements*

Community Liveability

Description

Through outreach, promotion, prevention, protection and regulatory services, support the development of a healthy community.

Our Winnipeg:



Good Health and Well-Being (HW)

Performance Reporting

Servic	e Goal / Measure Description	2017	2018	2019	2020	2021 Projection
\bigcirc	To continue to build on the success of strengthen partnerships and increas		-	/ic engagem	ent model 1	o
	Number of Organizations / Networks / Working Groups Engaged With	-	-	-	115	220
	Number of Community Partners Collaborating on Projects / Initiatives	-	-	-	98	115
\bigcirc	To continue to deliver a coordinated, community needs and priorities that					dress
	Number of Crisis Response / Resource Connection / Information Referrals Responded to	246	297	406	414	450
	Number of Emergencies Responded / Number of Individuals Impacted	14 / 538	14 / 170	14 / 249	17/306	31/300



Performance Measurements*

Libraries

Description

Enrich the lives of all Winnipeg citizens and their communities by providing high quality, responsive and innovative library services.

Our Winnipeg:



Good Health and Well-Being (*HW*)

Social Equity (SE)

Performance Reporting

Service Goal / Measure Description	2	2017		2018	2019	2020		021 ection
Invest in more programs and services that	t adva	ance dig	ital	literacy.				
Annual Library Uses per Capita - Electronic **		18.1		17.9	22.6	16.0		16.0
Operating Cost of Library Services per Capita **	\$	40.90	\$	41.83	\$ 43.16	\$ 36.82	\$	36.82
** Refer to benchmarking / comparison data on the following slide								
Support the development of early literacy materials, services and programs for fami		-	-		-	ed invest	men	t in

Number of Programs (Children/Youth)	2,770	2,487	2,530	1,098	1,098
Number of Attendees at Programs	77,184	69,743	70,210	15,936	15,936
(Children/Youth)					

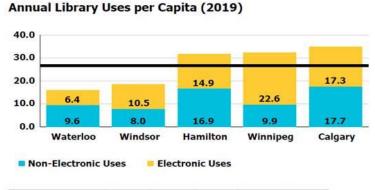


How We Did: Libraries - Continued

Performance Measurements*

OurWinnipeg alignment





2015	2016	2017	2018	2019
21.10	22.40	18.10	17.90	22.60
12.20	11.80	11.00	10.40	9.90
	21.10	21.10 22.40	21.10 22.40 18.10	

Source: Municipal Benchmarking Network Canada (PLIB106, PLIB107)

Services Delivered

SECOND HIGHEST OF PEERS

Operating Cost of Library Services per Capita (2019)



Source: Municipal Benchmarking Network Canada (PLIB221)

Service Cost

ALIGNED TO PEER AVERAGE

*Source: Community Trend and Performance Report, Volume 1 2022 Budget



Performance Measurements*

Arts, Entertainment and Culture

Description

Provide citizens and visitors with attractions, entertainment, arts and cultural events that contribute to a dynamic urban image, economic development and a vibrant city lifestyle.

Our Winnipeg:



Good Health and Well-Being (HW)

Performance Reporting

Servic	e Goal / Measure Description	2	2017	201	8	2019		20	20	20 Proje	
\bigcirc	Work with Assiniboine Park Conserva the Park.	ncy	to suppo	rt cap	ital de	evelopm	ent	and i	mprov	emen	t to
	Infrastructure and Sustainability Capital Grant (in millions \$\$\$)	\$	5.123	\$	5.123	\$5.	123	\$	4.600	\$	5.100

* Source: 2022 Preliminary Budget Volume 2 and the Infrastructure and Sustainability capital grant funding provided to APC



Budget Overview



Budget Overview (Service Based View)

202	2 Preliminary	Budget Submissior	1		
Service Based Budget (in millions of \$)	FTEs (4)	% Contribution to Department Budget	Operating Budget (Mill Rate Support)		Reserves, Net Income (Revenue Less Expenditures)
Recreation	370.2	100	48.2	51.2	
Libraries	266.8	100	30.0	7.2	-
Community Liveability (1)	57.6	94	7.1	1.0	-
Arts, Entertainment and Culture (2)	0.3	71	15.2	32.7	-
Animal Services (3)	-	-	0.8	-	-
Total Department	694.8		101.2	92.1	-

Notes:

1. Other contributing departments include - Planning, Property, & Development (5% - \$408,000) and Corporate Accounts (1% - \$65,000).

2.Other contributing departments include - City Clerks (23% - \$4,889,000), Museums (4% - \$765,000), and CAO Office (2% - \$335,000).

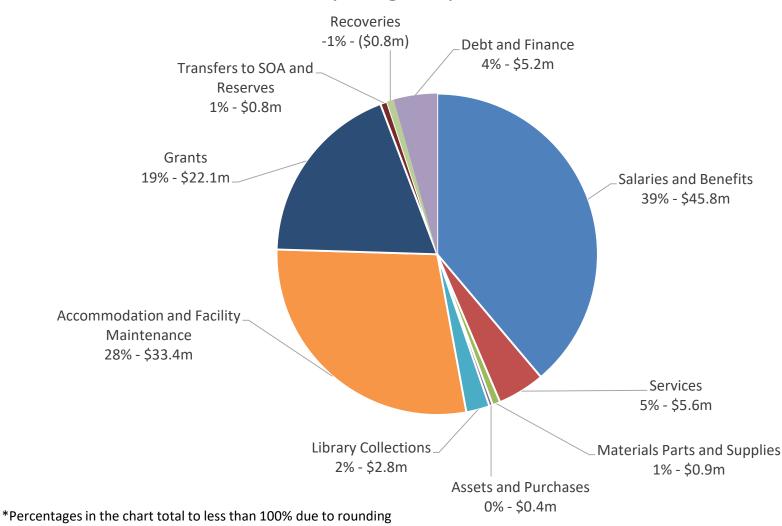
3. Transfer of Mill Rate Support to Animal Services Special Operating Agency.

4. Only includes Community Services Department FTEs.



Community Services Departmental Expenditure Budget Overview

2022 Preliminary Budget Expenditures = \$116.2 million





Winnipeg

Operating Budget





Operating Budget Highlights

Annual Tax Supported Operating Increase ¹	Average ³
2022 Preliminary Budget Submission	1.9%
Approved in the Multi-Year Budget ²	1.7%

Budget Impacts – Not Projected in MYB⁴, Included in Preliminary Budget

Impacts of COVID-19 (5)

24-Hour Mobile Outreach Services to support individuals experiencing unsheltered homelessness.

Funding to support the public washroom program including maintenance of temporary washrooms and peer support at the new permanent community washroom.

Notes:

- 1. Based on expenditures before capital related expenditure
- 2. Adopted Multi-Year Budget (MYB) 2020 Budget and 2021 to 2023 Projections March 20, 2020
- 3. Average expenditure increase for 2020 to 2023
- 4. Services impacted is not an exhaustive listing
- 5. Based on best case scenario, March 2021 economic update



Operating Budget Changes

Operating Budget (In millions \$)	MYB Criteria	2022 Preliminary Budget	2023 Projection	2022 to 2023 Total
Mill Rate Support - Council Approved From 2021 Budget Process (a)		99.1	101.3	
Increase (Decrease) From Forecast*:				
Revenue:				
Decrease in Recreation Service revenue due to COVID-19 pandemic	REV/COST	(2.6)	-	(2.6)
Increase in Vacant Building Board-up revenue	REV/COST	0.1	0.1	0.2
Revenue Net Change (b)		(2.5)	0.1	(2.4)
Expenditures:				-
Funding for 24-Hour Mobile Outreach Program	REV/COST	0.6	0.6	1.1
Decrease in recoveries from capital	REV/COST	0.5	0.5	1.0
Funding for the Public Washroom Program including rental and maintenance of temporary washrooms and peer support for the new permanent washrooms in the community	REV/COST	0.3	0.3	0.6
Funding for COVID-19 related PPE, sanitation supplies, and vaccine verification equipment	REV/COST	0.1	-	0.1
Decrease in debt and finance charges	INCRE	(1.0)	(0.3)	(1.3)
Decrease in tax-support funding to Animal Services SOA	REV/COST	(0.5)	-	(0.5)
Decrease in estimated salaries and benefits	LEG	(0.2)	(0.2)	(0.4)
Miscellaneous adjustments *	HOUSEKEEP	(0.1)	0.1	(0.0)
Expenditures Net Change (c)		(0.4)	0.9	0.6
Mill Rate Support - Preliminary Budget Submission (a+b-c)		101.2	102.1	



Salary Budget and Full Time Equivalents (FTEs) / Vacancy Management

	Ad	2020 lopted udget	A	2021 dopted Budget	2022 Budget Jbmission	ncrease / Jecrease))23 Budget Projection
Full Time Equivalents (number of FTEs)		706.95		701.25	694.81	(6.44)	693.81
Salaries & Benefits (in millions of \$)	\$	44.9	\$	45.2	\$ 45.8	\$ 0.6	\$ 46.6
Vacancy Management included in Salaries & Benefits (in millions of \$)	\$	(2.128)	\$	(2.159)	\$ (2.219)	\$ (0.091)	\$ (2.334)

1. Total 2019 FTEs = 706.38 FTEs

2. 2022 FTEs decreased by 6.44 in comparison to 2021 due to an internal realignment of positions with differing dollar values to meet service delivery expectations.

- 3. One (1) FTE is approximately equivalent to \$64,000 for vacancy management in the 2022 budget submission
- 4. Two (2) temporary FTEs in the capital budget, not included in operating budget = \$178,000 total salary and benefits



Operating Budget Referrals

Community Services Department 2022 - 2023 Operating Budget Referrals

	Description		2022		2023	Budget Status
	Referrals to the Budget Process	FTEs	\$	FTEs	\$	
1	Interim Strategy: Mobile Outreach Support - That requests for funding to support 24-hour outreach operations in 2022 and each year thereafter be referred to the 2022-2025 operating budget process. Council (June 24, 2021).	-	550,000	-	550,000	•
2	General Council of Winnipeg Community Centres (GCWCC) Inc. 2020 - 2022 Business Plan - That the continuation of grants totaling \$1,626,725 in 2022, as identified in the GCWCC Business Plan and as per the 2019 – 2029 executed Management Agreement, be referred to the 2022 budget process for consideration. Council (September 29, 2021)	-	1,626,725	-	1,626,725	•

Included in the budget	
Not budgeted	х



Operating Budget Referrals - Continued

Community Services Department 2022 - 2023 Operating Budget Referrals

	Description	2022		2022 2023		Budget Status	
	Referrals to the Budget Process	FTEs	\$	FTEs	\$		
3	New comer Welcome and Inclusion Policy and Strategic Framework: Phase Two Implementation (EPC September 21, 2021)						
	The Framework in Attachment 1 of the Report be approved, subject to the						
	approval of Recommendation 3A and that the resource requirements for						
	Phase 2 priority projects in recommendations 3A through D be referred to the 2022 budget process:						
	3A. One new permanent FTE staff position in Community Services at a cost of \$108,800 beginning in 2022 and increasing annually in accordance with Collective Agreements to project manage the implementation of the Newcomer Welcome and Inclusion Policy and Strategic Framework.	1.00	108,800	1.00	110,200	х	
	3B. Additional resources in the amount of \$20,000 in 2022 be provided to Community Services, Community Development Division to develop a targeted communication campaign for ethnocultural community groups on the topics of water safety and drowning prevention.	-	20,000	-	-	x	
	3C. One new temporary FTE staff position be approved for a one-year term in the CAO Office, Indigenous Relations Division at a cost of \$76,900 in 2022 as a Special Project and Initiatives-Indigenous and Newcomer Engagement Assistant.	1.00	76,900	1.00	-	х	
	3D. Subject to approval of Recommendation 3.C. additional resources in the amount of \$15,000 in 2022 be provided to the CAO Office, Indigenous Relations Division for Indigenous experiential programming, to build community connections and to enhance access to Indigenous history and culture for Newcomer communities.	-	15,000	-	-	x	
	Total Referrals to Date	2.00	2,397,425	2.00	2,286,925		

Included in the budget	~
Not budgeted	х



Capital Budget





Capital Summary – By Service (1)

Service (\$000's)	2021 Adopted Budget	2022 Draft Budget Submission	2023 - 2027 Forecast	6-year Total
Recreation	25.6	22.2	29.0	51.2
Libraries	1.2	2.9	4.4	7.2
Community Liveability	1.0	1.0	-	1.0
Arts, Entertainment and Culture (2)	5.2	5.5	27.1	32.7
Total Preliminary Budget	33.1	31.6	60.5	92.1

NOTE:

1. With the exception of Arts, Entertainment and Culture, 100% of the allocation to these services is from the Community Services Department.

2. Include in the above total is funding for the Public Art Strategy included in the Planning, Property and Development Department capital.



Preliminary Budget – Listing of Capital Projects

Project Name	2022 Preliminary Budget		2023 - 2027 Forecast		6-Year Total	
Library Facility Safety, Security and Accessibility Improvements Program	\$	100	\$	700	\$	800
Library Refurbishment & Interior Infrastructure Program	\$	-	\$	1,100	\$	1,100
Library Technology Upgrade and Replacement Program	\$	-	\$	1,050	\$	1,050
South Winnipeg Recreation Campus: Library and Site Development	\$	-	\$	1,500	\$	1,500
Library Facility Redevelopment - West Kildonan Library	\$	2,775	\$	-	\$	2,775
Recreational Facility Safety, Security and Accessibility Improvements Program	\$	125	\$	1,102	\$	1,227
Fitness Equipment Upgrade Program	\$	200	\$	1,650	\$	1,850
Spray Pad Development - Valour Community Centre	\$	1,500	\$	-	\$	1,500
Spray Pad Development - Corydon Community Centre - Crescentwood	\$	965	\$	-	\$	965
Spray Pad Development - Champlain Community Centre	\$	643	\$	-	\$	643
Recreation and Library Facility Investment Strategy	\$	16,700	\$	16,600	\$	33,300
East of the Red RecPlex	\$	-	\$	1,000	\$	1,000
Southeast Winnipeg New Community Centre and Library	\$	-	\$	382	\$	382
Freight House Outdoor Pool Redevelopment	\$	-	\$	1,623	\$	1,623
Technology Advancement Program	\$	100	\$	760	\$	860
Community Centre Renovation Grant Program (CCRGP)	\$	2,000	\$	5,860	\$	7,860
Community Incentive Grant Program (CIGP)	\$	1,000	\$	-	\$	1,000
Assiniboine Park Conservancy (APC) - Infrastructure and Sustainability	\$	5,400	\$	27,000	\$	32,400
Total Preliminary Budget	\$	31,508	\$	60,327	\$	91,835



Capital Budget Changes

Projects (\$000's)	MYB Criteria	2022 Preliminary Budget	2023 to 2026 Forecast	2022 to 2026 Total	2027 Forecast	6-year Total
Council Approved Forecast		28.400	51.089	79.489		79.489
Increase / (Decrease) From Forecast:						
Recreation Facility Safety, Security and Accessibility Improvements	HOUSEKEEP	(0.005)	-	(0.005)	-	(0.005)
Fitness Equipment Program	HOUSEKEEP	(0.095)	-	(0.095)	-	(0.095)
Technology Advancement Program	HOUSEKEEP	0.100	-	0.100	-	0.100
Spray Pad Redevelopment - Valour Community Centre	REV/COST	1.500	-	1.500	-	1.500
Spray Pad Redevelopment - Corydon Community Centre - Cresentwood Site	REV/COST	0.965	-	0.965	-	0.965
Spray Pad Redevelopment - Champlain Community Centre	REV/COST	0.643	-	0.643	-	0.643
2027 Preliminary Submission*	REV/COST		-	-	9.238	9.238
Total Changes		3.108	-	3.108	9.238	12.346
TOTAL PRELIMINARY CAPITAL BUDGET		31.508	51.089	82.597	9.238	91.835

* 2027 amount consistent with the 2022 to 2026 capital forecast



Capital Budget Referrals

	(\$000's)					
SPC Protection,						
Community						
Services and						
Parks						
September 16,						
2021						
	965	_	_	_	_	_
	505					
	Community Services and Parks September 16,	Community Services and Parks September 16,	Community Services and Parks September 16, 2021	Community Services and Parks September 16, 2021	Community Services and Parks September 16, 2021	Community Services and Parks September 16, 2021



Capital Budget Referrals - continued

Referral Wording	SPC and Date	2022	2023	2024 (\$00	2025 0's)	2026	2027
Tyndall Park Gymnasium: 1. That the Budget Working Group consider inserting a capital budget line in the 2022 Capital Budget to include the development of the Tyndall Park gymnasium as per the completed feasibility study.	Executive Policy Committee November 17, 2021						
 That subject to the approval of Recommendation 1, that the Winnipeg Public Service be directed to make application to the Canada Green and Inclusive Buildings Program to secure funding for the completion of this project. Amounts not included in preliminary capital budget. 		-	-	-	-	-	-





